

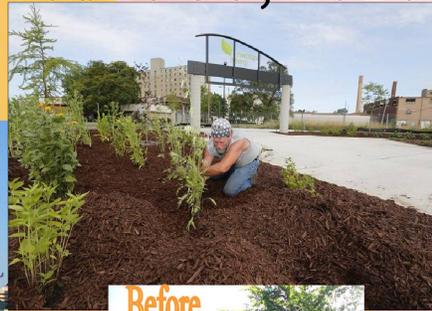


CITY OF TOLEDO

2015 - 2020

C 5 - Y E A R CONSOLIDATED PLAN AND ONE-YEAR ACTION PLAN

July 1, 2015 - June 30, 2020



Paula Hicks-Hudson
Mayor

Thomas B. Kroma
Director

Department of Neighborhoods
One Government Center
Suite 1800
Toledo, Ohio 43604

(419) 245-1400 phone
(419) 245-1192 fax

Website: www.toledo.oh.gov



City of Toledo
Five-Year Consolidated Plan
July 1, 2015 – June 30, 2020
and
One-Year Action Plan
July 1, 2015 – June 30, 2016

Executive Summary	1
The Process	6
Consultation	7
Citizen Participation	18
Needs Assessment	23
Housing Market Analysis	60
Strategic Plan	117
Action Plan	167
Appendix – Alternate/Local Data Sources	237
Attachments	245

- SF-424 and Certifications
- Citizen Participation and Consultation Process
- Map – 2014 City of Toledo Low and Moderate Income Census Tracts
- Fair Housing Action Plan
- Emergency Solutions Grant and Homelessness

Executive Summary

ES-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The City of Toledo (COT) receives Community Development Block Grant (CDBG), HOME Investment Partnerships Program (HOME), and Emergency Solutions Grant (ESG) funds from the United States Department of Housing and Urban Development (HUD) based on its status as an entitlement city/participating jurisdiction. These funds awarded by HUD to the COT are designated for specific activities delineated in this Five-Year 2015-2020 Consolidated Plan submitted by the COT and approved by HUD.

The 41st Program Year (PY), which begins on July 1, 2015, represents the first year of the City of Toledo's 2015-2020 Five-Year Consolidated Plan. The Five-Year Consolidated Plan and the 2015-2016 Action Plan (included as part of the Consolidated Plan), delineate a strategic plan which includes the proposed uses of funds that will be received from HUD.

The allocations awarded, once received, will buttress and leverage significant resources available in Toledo. These resources will be utilized towards accomplishing the goals listed in the plan. The goals were established based on local data studies and citizen input.

The allocations from HUD to the COT for PY2015-2016 are:

- Community Development Block Grant (CDBG): \$6,781,364.00
- HOME Investment Partnership Program (HOME): \$1,548,474.00
- Emergency Solutions Grant (ESG): \$614,067.00

Likewise, the estimated program income is:

- CDBG Program Income (Estimated Amount): \$573,844.00
- HOME Program Income: \$0.00
- NSP1, 2 and 3 Program Income: \$897,102.00

CDBG, HOME, and ESG are annual federal allocations. Program Income (PI) from CDBG, Home, and NSP are annual projections.

The COT, Department of Neighborhoods received Neighborhood Stabilization Program stimulus grants (NSP1, NSP2 and NSP3). NSP funds are now spent; however, with the receipt of program income, these activities continue.

The COT, in adherence to HUD regulations, will allocate at least 70% of its CDBG entitlement award to programs that directly benefit low- and moderate-income (LMI) individuals. Likewise, the City of Toledo will set aside 15% of its HOME fund allocation for use by Community Housing Development Organizations (CHDOs) recognized and certified by the Department of Neighborhoods.

The City of Toledo will allocate funds for both operational and programmatic goals as it pertains to the following:

- Planning and Administration (Operational, Program) - CDBG, HOME, ESG and NSP
- Housing and Neighborhood Revitalization (Operational, Program) - CDBG, HOME and NSP
- Economic Development (Operational, Program) – CDBG
- Fair Housing (Operational, Support) – CDBG
- Community Development Corporation (Program, Activity) – CDBG and HOME
- Public Service (Operational, Program) – CDBG and ESG

2. Summary of the objectives and outcomes identified in the Plan Needs Assessment Overview

Actions identified in the Consolidated Plan and Action Plan address the following HUD national objectives:

- Benefit to low- and moderate-income (LMI) individuals; and/or,
- Elimination of Slum and Blight in the community.

The Strategic Plan section SP-45 offers a summary of the goals and outcomes established for the next five years. Goals will address neighborhood, community, and economic development with emphasis on housing conditions. Goals of higher priority refer to providing safe, adequate and decent affordable housing. Public service goals to address basic needs are also activities that will be undertaken, primarily by the Department of Neighborhoods' non-profit partners or Third-Party Partners. Each goal addresses the HUD's objectives and outcomes below.

Objectives:

- Suitable Living Environment
- Decent Housing
- Economic Opportunity

Outcomes:

- Improve Availability/Accessibility
- Improve Affordability
- Improve Sustainability

3. Evaluation of past performance

As will be illustrated in the 2014-2015 Consolidated Annual Performance and Evaluation Report (CAPER), the COT has met most of its priority objectives identified in the past Five Year (2010-2015) Consolidated Plan. In many cases, the COT exceeded the proposed outcomes. Accomplishments for the PY 2014-2015 will be available in September 2015 with the CAPER submittal.

The CAPER will document that NSP projects helped stabilize neighborhoods. For example, NSP funds were spent in three stipulated need categories: areas with the greatest percentage of home foreclosures, areas with the highest percentage of homes financed by sub-prime, mortgage-related loans and areas identified as likely to face a significant rise in the rate of home foreclosures. Likewise, NSP prospective homebuyers complete an eight-hour HUD-mandated homeownership training session conducted by qualified HUD-approved counseling agencies.

In addition to the above, the CAPER will depict how CDBG funds continue to assist in meeting the needs of LMI persons with activities such as feeding programs, rehabilitation of homes, health services, etc. Furthermore, CDBG funds were used to improve blighted conditions in LMI neighborhoods.

HOME dollars were directed towards: down-payment assistance; tenant-based rental assistance; rehabilitation of owner occupied and rental housing units, with the majority of rehabs dedicated to owner-occupied homes; and special projects such as multi-family and scattered site rehabilitation or new development projects lead by developers and/or local partners.

ESG funds assisted in making significant progress towards the elimination of homelessness in Toledo. The goal of maintaining the current percentage of persons staying in permanent housing for at least 6 months at 85% continues to be met. Rapid re-housing efforts also continue to be the focus of the Continuum of Care (CoC). PY2014 results for ESG funded programs will be included in the 2014-2015 CAPER.

4. Summary of citizen participation process and consultation process

The COT's comprehensive approach to the citizen participation and consultation process is detailed in the City of Toledo's Citizen Participation Plan. The Department of Neighborhoods reaches out to citizens through communications with neighborhood groups and community organizations, as well as promotes the participation of low- and -moderate-income residents in both the Consolidated and Action Plans processes.

For the 2015-2020 Consolidated Plan, the City of Toledo's Citizen Participation process included:

- The engagement of a Planning Steering Committee
- Community Survey (available online and through paper copies)
- Community Forums
- Press Conference promoting survey
- News Release and a Public Service Announcement promoting survey
- Public Notices announcing availability of the survey, draft Consolidated Plan, public hearings and request for comments

For the One Year Action Plan, the City of Toledo's Citizen Participation process included:

- The engagement of two Citizens Review Committees (CRCs)
- Public Notices announcing availability of the Draft Consolidated Plan(including One-Year Action Plan and the Analysis of Impediments to Fair Housing), public hearings and request for comments.

The CRCs (one for homeless service providers and one for non-homeless service providers) reviewed requests for funding and made recommendations.

Public Hearings were held in locations accessible to all citizens and the Public Notices advised of the availability of special accommodations upon request. Additionally, if needed, Spanish-speaking staff was available for translations at the Public Hearings and in locations where the Community Survey was administered. A summary of the Community Survey follows.

Community Survey Summary

Survey Versions:

Electronic – Survey Monkey

Paper

Availability:

Electronic Survey

Links to the survey were available online through the following websites:

- City of Toledo: Main page and Dpt. of Neighborhoods page
- Toledo-Lucas County Public Library
- Many Dpt. of Neighborhoods' partners (current and formerly CDBG & ESG funded agencies Websites including the Ability Center of Greater Toledo)
- Steering Committee - Member Organizations

Paper Survey

Paper copies of the survey were available at:

- Department of Neighborhoods (requests by personal visit, phone or e-mail)
- Senior Centers
- Lucas County Department of Job and Family Services (JFS)

- Martin Luther King Kitchen for the Poor (MLK)
- Sofia Quintero Art & Cultural Center (SQACC)
- Community Forums

Duration:

- Live on May 30; officially opened to the Public on June 2, 2014.
- Survey officially closed to the public on July 2, 2014.

Promotion:

The availability of the survey and the Community Forums were announced via:

- Printed Media: Public Notices and articles in general circulation and minority papers
- E-mail distribution to:
 - partner/community agencies and their constituents (staff, clients, volunteers)
 - Steering Committee members organization’s and their constituents as well as family, friends and associates;
 - Northwest Ohio Hispanic Chamber of Commerce members
 - Senior Centers, Block Watch and Neighborhood Groups and Public Housing Sites with computer access
- Visits to distribute survey at Job and Family Services, Senior Centers, SQACC & MLK (Spanish speaking staff was available at those sites to translate as needed)
- Community Forums were held at various locations throughout the city and included churches, schools and community centers

5. Summary of public comments

Public comments concentrated in the following areas:

- blighted and dilapidated properties
- community safety concerns

At the public hearings, the process for the identification of priority needs and the establishment of goals to address the needs were discussed.

6. Summary of comments or views not accepted and the reasons for not accepting them

All comments were accepted.

7. Summary

The City of Toledo continues to concentrate efforts in the areas of housing, neighborhood and economic development while making sure that basic need services are available to citizens, particularly, low- and moderate-income residents. CDBG, HOME and NSP funds are used to assist and leverage programs that provide safe, adequate and decent affordable housing.

The Process

PR-05 Lead & Responsible Agencies 24 CFR 91.200(b)

1. Describe agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	TOLEDO	Department of Neighborhoods
HOME Administrator	TOLEDO	Department of Neighborhoods
ESG Administrator	TOLEDO	Department of Neighborhoods

Table 1 – Responsible Agencies

Narrative

The City of Toledo Department of Neighborhoods is the lead agency responsible for preparing and administering the Consolidated Plan and the use of federal funds received from the U.S. Housing and Urban Development Department (HUD) for the implementation of the goals identified in this plan. To accomplish the goals delineated in this plan, the City of Toledo Department of Neighborhoods will partner with non-profits, businesses and other local and regional organizations that work to improve conditions for Toledo residents.

Consolidated Plan Public Contact Information

Department of Neighborhoods
2015-2020 Consolidated Plan
One Government Center, Suite 1800
Toledo, OH 43604
419-245-1400
milva.wagner@toledo.oh.gov

PR-10 Consultation - 91.100, 91.200(b), 91.215(I)

1. Introduction

In the development of the Five-Year Consolidated Plan, the City took a comprehensive approach and consulted with non-profit organizations, professional associations, neighborhood groups, public housing authority, the Fair Housing Center and many other regional and local organizations engaged in housing, community and economic development. Input was solicited through the Citizens Participation process and by contacting individuals directly at different organizations. A Planning Steering Committee was established and its members were consulted in all aspects of the plan. Through a project management software, BaseCamp, at all times members of the Steering committee had access to the Consolidated Plan information, could engage in conversations and provided feedback and information as needed.

Additionally, the Department of Neighborhoods' upper management continually consults regularly with community leaders in efforts to collaborate, improve neighborhood conditions and offer basic services to residents. Table 2 of this section lists those agencies/organizations with whom the Department of Neighborhoods consulted directly.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I)).

The City of Toledo continues to promote better collaboration in all efforts and partners with many organizations in carrying out activities designed to improve the quality of life within the city, while stabilizing neighborhoods and promoting economic opportunities. Each year, through the cooperation of major local entities, efforts are aimed at enhancing the coordination between service and housing agencies and private and public sector agencies in order to reduce gaps in service. They include, but are not limited to the following:

- Toledo/Lucas County Homelessness Board (TLCHB)
- Toledo Lucas County Port Authority
- United Way of Greater Toledo
- Lucas Metropolitan Housing Authority (LMHA)
- Mental Health and Recovery Services Board of Lucas County (MHRBLC)
- Lucas County Children's Services Board (LCCS)
- Lucas County Land Reutilization Program (Land Bank)
- Toledo Public Schools
- Washington Local Schools
- Lucas County
- Private Businesses

A continued commitment to these partnerships and collaborations is critical in achieving the desired outcomes for the community. For example, the MHRBLC provides funding to multiple entities that provide treatment and support services for youth and adults in the public behavioral health system.

The Department of Neighborhoods will continue to work closely with the Lucas County Land Reutilization Corporation (Land Bank) to acquire properties for new construction, rehabilitation, land reutilization and demolition to reduce blight conditions.

Collaborations with different community organizations dedicated to improve the housing stock, such as LMHA, community development corporations and other local non-profits, results in moving forward projects that otherwise would not have the possibility of being completed.

BlockWatch and neighborhood organizations, in partnership with the Toledo Police Department, assist in addressing safety concerns in our community and make neighborhoods stronger. In 2014, the City of Toledo launched a new "T-Town" initiative that involves targeted nuisance abatement, neighborhood cleanups, enhanced partnerships/collaborations with individuals, block watch groups and infrastructure improvements.

Other relationships exist that consist of the business community, faith-based organizations, public service entities, housing providers, foundations, and other community organizations that advocate on behalf of those in need. Increased communication with all community stakeholders will continue to result in more formalized relationships that nurture and promote the City of Toledo's plans and goals.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness

The City of Toledo has a strong partnership with the Toledo Lucas County Homelessness Board (TLCHB) which is the lead entity in the Toledo Lucas County Continuum of Care (CoC). The TLCHB assures all components of a successful CoC are in place: outreach and assessment; supportive services; emergency shelter; transitional housing; and permanent housing. TLCHB promotes an inclusive and comprehensive planning continuum, including an annual community wide event (Congress) that promotes and endorses review and input of the community's plan to end homelessness (adopted in fall 2008), the Community Alliances and Strategic Efforts (CASE) to Prevent, Reduce and End Homelessness Plan.

The State of Ohio's Housing Crisis Response Program and the United Way of Greater Toledo's funds are used to leverage Project Home. TLCHB is the project manager for this Project Home which includes Lucas County TASC, FOCUS, and Lutheran Social Services. Project Home is charged with providing financial and support service resources deemed necessary for people to either obtain or maintain permanent housing. Their efforts are focused on: those households at imminent risk of losing housing; those persons exiting shelter and transitional housing; those persons released by public institutions

without permanent housing placement; and, adequate community response in the areas of housing, education and employment. Project Home demonstrates the collaborative and comprehensive efforts to end homelessness.

Chronic homelessness is also addressed through the CoC through outreach services and emergency shelters. The Veterans Service Commission also works with the CoC in ensuring veterans and their families are housed.

The partnership with the CoC also includes the implementation of the Housing Collaborative Network, modeled after CASE-HPRP which provides re-housing and prevention assistance to those experiencing homelessness.

Through the Toledo Lucas County Continuum of Care, the COT is engaged in open communication with various institutions including health care, foster care, and correctional facilities to assist persons discharged from their programs. Additionally, all community institutions have policies stating that individuals are not to be discharged into a homeless situation. The TLCHB informed and educated community stakeholders on calling the CoC's Coordinated Access (housed at United Way2-1-1) if an individual is facing a housing crisis. This ensures that persons discharged from those institutions do not immediately face homelessness.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards and evaluate outcomes, and develop funding, policies and procedures for the administration of HMIS

The City works in conjunction with the Toledo Lucas County Homelessness Board (TLCHB), the lead agency in the Continuum of Care (CoC), for all issues related to the elimination of homelessness in Toledo. The City of Toledo Department of Neighborhoods, in close partnership with the TLCHB, develops and implements the process for allocating ESG funds. ESG funds are allocated in accordance with the Homeless Emergency Assistance and Rapid Transitions to Housing (HEARTH) Act of 2009. Written standards adopted by the CoC establish procedures and practices followed by the CoC members. The allocation of ESG funds includes the engagement of a Citizens Review Committee (CRC) whose members evaluate applications for funding submitted by homeless providers and makes recommendations. An explanation of the use of ESG funds is included in the public hearings that are held as part of the process for the development of the Consolidated and Action Plans. CoC members are typically present at the public hearings and are aware of the 30-days period to comment on the published draft plans. Additionally, CoC members communicate directly with the Department of Neighborhoods if any issues/concerns arise.

The Housing Collaborative Network (comprised of all funded homeless service providers and members of the Toledo Lucas County Homelessness Board, United Way of Greater Toledo and the Department of Neighborhoods) recommended performance standards and evaluation outcomes for providing ESG

assistance and include written standards for coordinated assessment, performance indicators and the Project Home re-housing policy. These written standards have been approved by the TLCHB and are included in the attachments to this plan.

HMIS funds are also administered in accordance with the HEARTH Act and data entered into HMIS is evaluated regularly to assess progress towards the elimination of homelessness. The TLCHB maintains open communication with CoC members in regards to the use and reporting standards for HMIS. The TLCHB offers technical assistance as needed to those reporting into the Homeless Management Information System (HMIS).

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdictions consultations with housing, social service agencies and other entities

Table 2 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	Lucas County Metropolitan Housing Authority (LMHA)
	Agency/Group/Organization Type	PHA
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The Lucas County Metropolitan Housing Authority (LMHA) was consulted to assist in determining: housing needs; how LMHA serves those in need for public housing (including people with disabilities); and, future plans to meet public housing needs. Through LMHA, the Community Survey was available to public housing residents. The Department of Neighborhoods maintains regular communications with LMHA leaders in regards to issues related to public housing and its residents. Consultations with LMHA will continue in efforts to provide safe, adequate, and decent affordable housing to low-income individuals and their families, including post year 15 Low-Income Housing Tax Credit projects.
2	Agency/Group/Organization	Toledo Lucas County Homelessness Board
	Agency/Group/Organization Type	Services-homeless
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Market Analysis

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The Toledo Lucas County Homelessness Board (TLCHB) is consulted regularly in all aspects related to ending homelessness in Toledo. The TLCHB was extensively consulted in the development of this Consolidated Plan and also assisted with the promotion of the Community Survey. The City will continue to work with the TLCHB on homeless issues.
3	Agency/Group/Organization	AIDS Resource Center Ohio
	Agency/Group/Organization Type	Services-Persons with HIV/AIDS
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Chronically homeless Homelessness Needs - Veterans Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The local office of the AIDS Resource Center (ARC) of Ohio was consulted in determining the specific needs of those living with AIDS and how their needs are met in the community. The City will continue to coordinate efforts with ARC as needed.
4	Agency/Group/Organization	Department of Economic and Business Development
	Agency/Group/Organization Type	Economic Development
	What section of the Plan was addressed by Consultation?	Economic Development
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The Department of Economic and Business Development (DEBD) of the City of Toledo was consulted in regards to the need and plans for local economic development. The Department of Neighborhoods will continue to collaborate with the DEBD in assisting local business and attracting new businesses to Toledo.
5	Agency/Group/Organization	OhioMeansJobs - Lucas County
	Agency/Group/Organization Type	Services-Employment
	What section of the Plan was addressed by Consultation?	Economic Development

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	OhioMeansJobs, the local one-stop systems that provides workforce services to individuals and businesses, was consulted in regards to the economic development section of the market analysis. As needed, the Department of Neighborhoods will continue to complement the services offered by OhioMeansJobs through services offered by non-profit partners and the City's Department of Economic and Business Development.
6	Agency/Group/Organization	Toledo Regional Association of Realtors
	Agency/Group/Organization Type	Housing Services - Housing Business Leaders
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The Toledo Regional Association of Realtors (formerly the Toledo Board of Realtors) was consulted in regards to the housing market in Toledo. As needed, collaborations and partnership may be developed with this organization.
7	Agency/Group/Organization	Fair Housing Center
	Agency/Group/Organization Type	Housing Services - Housing Service-Fair Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Fair Housing
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The City of Toledo contracted with the Fair Housing Center for the development of the Analysis of Impediments (AI). Through the AI, the Fair Housing Center develops action steps needed for the elimination of impediments. The City of Toledo will continue to work with the Fair Housing Center towards the elimination of barriers to Fair Housing.
8	Agency/Group/Organization	Ability Center of Greater Toledo
	Agency/Group/Organization Type	Services-Persons with Disabilities

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The Ability Center of Greater Toledo was consulted in the development of the Housing Needs Assessment and the Market Analysis portion of this plan in what refers to persons with disabilities. The Ability Center was also represented in the Planning Steering Committee that guided the development of this Consolidated Plan. Additionally, the Ability Center promoted the Community Survey among their constituency. As the integration in the community for people with disabilities continues to expand, the City will continue to maintain regular communications with the Ability Center to assist in educating service providers in the community and implementation of the integration changes.
9	Agency/Group/Organization	Mental Health and Recovery Services Board
	Agency/Group/Organization Type	Services-Persons with Disabilities Services-Health
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The Mental Health and Recovery Services Board was consulted in the completion of the Housing Needs Assessment and Market Analysis. Furthermore, through the TLCHB, the Mental Health Board is consulted in regards to needs and services for homeless individuals/families. The Mental Health Board also assisted in the promotion of the Community Survey. As the integration in the community for people with disabilities continues to expand, the City will collaborate with the Mental Health Board as needed.

10	Agency/Group/Organization	Lucas County Board of Developmental Disabilities
	Agency/Group/Organization Type	Services - Housing Services-Persons with Disabilities
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The Board of Developmental Disabilities was consulted in the completion of the Housing Needs Assessment and Market Analysis portion of this Consolidated Plan. The Board also assisted in the promotion of the Community Survey. As the integration in the community for people with disabilities continues to expand, the City will collaborate with the Board of Developmental Disabilities as needed.
11	Agency/Group/Organization	City of Toledo - Division of Housing and Neighborhood Development
	Agency/Group/Organization Type	Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The Housing Division was consulted in the completion of the Housing Needs Assessment and Market Analysis. The Division of Housing and Neighborhood Development is directly involved in housing projects in the community.

Identify any Agency Types not consulted and provide rationale for not consulting

All pertinent agencies in the City and the County were consulted.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Toledo Lucas County Homelessness Board	Elimination of Homelessness is a goal for the CoC and the Consolidated Plan.

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Analysis of Impediments	Toledo Fair Housing Center	Elimination of barriers to housing, particularly adequate affordable housing is a goal of the Analysis of Impediments and the Consolidated Plan.
On the Move	Toledo Metropolitan Area Council of Governments	Local and regional public transportation systems were analyzed in this plan. The City as a whole continually evaluates ways to improve transportation services and accessibility to low-moderate- income residents. A goal of the Consolidated Plan is to find ways to improve transportation services. One of the goals of "On the Move" is to "be a top quality multi-modal passenger transportation hub."
2014 Toledo Municipal Arts Plan	The Arts Commission	The common goal is the reduction of blight. Art in public places contributes to this goal.
Examining Food Access as Healthcare Issue in Toledo	ProMedica	The Consolidated Plan goals strategically contribute to the reduction of poverty. The availability of food programs is one for the specific goals of the Strategic plan. ProMedica also works towards improving nutrition in disadvantaged neighborhoods.
Healthy Lucas County	Hospital Council of Northwest Ohio	The goals of increasing availability and access of health services in the community for low- moderate-income residents is also a goal of the Healthy Lucas County plan. Upper management of the Department of Neighborhoods participates in the creation, prioritization and implementation of their Action Plan.
Bridges out of Poverty	Lucas County	Lucas County is utilizing the "Bridges out of Poverty" model to educate service providers and create a unified effort towards reducing poverty. The goals of the Consolidated Plan were developed to address different causes of poverty and improve citizens' quality of life.

Table 3 – Other local / regional / federal planning efforts

Describe cooperation and coordination with other public entities, including the State and any adjacent units of general local government, in the implementation of the Consolidated Plan (91.215(I))

As strategies to address the goals of the Consolidated Plan are implemented, appropriate partnerships will be enhanced/developed to address community issues efficiently.

Narrative (optional):

The City of Toledo Department of Neighborhoods has cultivated many relationships in the community leading to the development of efficient strategies that assist in addressing community issues. Those relations include individuals, neighborhood groups, investors and organizations working towards the stabilization and growth of Toledo. The Department will continue to cultivate relationships that result in an effective and efficient implementation of the Consolidated Plan.

PR-15 Citizen Participation

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting

The Citizen Participation included:

- A Planning Steering Committee representing various community sectors: economic development, education, public and social service agencies, homeless services, utilities, public housing and religious organizations.
- Two Citizens Review Committees (one for non-homeless services and one for homeless services) utilized for the evaluation of applications and recommendations. This allows the community to access the appropriate expertise for each committee and careful evaluation of the specific performance standards homeless providers adhere to.
- Community Survey - to increase citizen participation and with input from the Steering Committee, an electronic survey was developed to assist in determining community needs. Survey paper copies were available at different organizations in Toledo and the Department of Neighborhoods. To broaden citizen participation and reach out to low and moderate-income residents, the survey was administered at: Senior Centers, Lucas County Department of Job and Family Services (JFS), Martin Luther King Kitchen for the Poor, the Sofia Quintero Art & Cultural Center and Community Forums. The survey was also available at public housing locations, non-profit community partners (list attached), organizations represented in the Steering Committee (list attached), public libraries, community groups (ex. block watch and neighborhood organizations) and the Hispanic Chamber of Commerce.
- Community Forums - scheduled throughout the city to inform citizens on the process for the Consolidated Plan and administer the survey (see attached flyer). Despite efforts to promote the forums, attendance was poor; however, small groups allowed for more direct and effective communication among those attending.

- Public Notices on the availability of the plan, the 30-day comment period and the application mandatory meeting were published at least two weeks before the hearings (January 4th and 7th for the first hearing and mandatory meeting and March 4 and 8, 2015 for the remaining hearings)
- Public Hearings - A public hearing took place on the first draft of the Consolidated Plan on January 26, 2015 and two public hearings on the second draft on March 24th and April 6th. Public Hearings were held at the main branch of the Toledo Lucas County Public Library.
- Technical assistance was provided to those wishing to apply for CDBG and ESG funds by phone, e-mail or personal consultation and a review of the application was conducted at the mandatory meeting on February 10, 2015.
- City of Toledo's website - Public Notices, draft goals and the draft of the Consolidated Plan were available for viewing and downloading at the City's main webpage and the Department of Neighborhoods' webpage.

To promote the survey and forums, a marketing campaign using an electronic image as a logo ("Your Voice Matters," see attachment) was implemented as follows:

- Press Conference with the Mayor and Steering Committee members on May 28, 2014 announcing the availability of the survey
- Public Notice published on June 1, 2014 and on June 4, 2014 in three local newspapers announcing the survey
- News Release and a Public Service Announcement sent June 2, 2014 promoting the survey.
- Media stories (including minority papers) promoting the survey in June 2014.
- Website links (please see copy of the link attached)
- Billboard public announcement in June 2014.

Information collected in the Community Survey and input received in the public hearings and community forums was used to identify the priority needs and prioritize the goals of this Plan.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
1	Newspaper Ad	Non-targeted/broad community	Citizens participated in Community Survey.	N/A	All comments were accepted.	
2	Public Meeting	Non-targeted/broad community	Attendance at the nine public forums amounted to about 40 residents.	Those attending were interested mostly in issues related to Code Enforcement such as blighted and dilapidated properties. Issues related to neighborhood safety were also a concern of those citizens who attended the forums.	All comments were accepted.	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
4	Community Survey	Non-targeted/broad community	A total of 1,365 surveys were submitted. Of those, 355 were paper copies (26%) and the remaining electronic submissions via survey monkey.	A summary of the survey responses and a list of priorities identified through the survey is attached.	All comments were accepted.	
5	Internet Outreach	Non-targeted/broad community	The following was posted on the City of Toledo's and the Department of Neighborhoods' webpages: public notices; survey link; draft of goals; draft Consolidated Plan. The community survey was promoted through the websites of local organizations.	N/A	N/A	

Table 4 – Citizen Participation Outreach