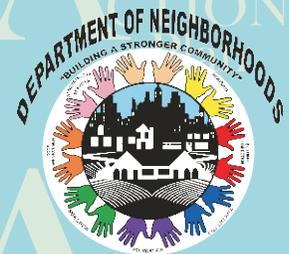


ACTION Plan

July 1, 2013 to June 30, 2014



Michael P. Bell, Mayor
Lourdes Santiago, Director
Department
of
Neighborhoods
One Government Center
Suite 1800
Toledo, Ohio 43604
(419) 245-1400
Fax (419) 245-1413



CITY OF TOLEDO



DEPARTMENT OF NEIGHBORHOODS

May 15, 2013

Ms. Jorgelle Lawson, Director
Office of Community Planning and Development
U.S. Department of Housing and Urban Development
Ohio State Office
200 North High Street
Columbus, OH 43215-2499

Dear Ms. Lawson:

Enclosed are an original and five (5) copies of the City of Toledo's 2013-2014 One-Year Action Plan, which commences July 1, 2013. The Action Plan presents the City's strategic vision regarding the availability and proposed use of the federal resources expected to be available during the 2013-2014 fiscal year. The City is confident the plan is comprehensive in describing the goals for addressing the housing, economic, homelessness, and community development needs within the City of Toledo. Likewise, the enclosed Action Plan includes the City of Toledo's goals for the next year, encompassing both programmatic and operational activities.

If there are any questions concerning the submission or content of this plan, please contact the undersigned at (419) 936-3647.

Respectfully,

Lourdes Santiago
Director

LS:slt
Enclosures

Application for Federal Assistance SF-424

Version 02

***1. Type of Submission:**

- Preapplication
- Application
- Changed/Corrected Application

***2. Type of Application**

- New
- Continuation
- Revision

*** If Revision, select appropriate letter(s)**

***Other (Specify)**

3. Date Received:

4. Applicant Identifier:

34-6401447

5a. Federal Entity Identifier:

34-6401447

***5b. Federal Award Identifier:**

--

State Use Only:

6. Date Received by State:

7. State Application Identifier:

8. APPLICANT INFORMATION:

***a. Legal Name:** City of Toledo, Department of Neighborhoods

***b. Employer/Taxpayer Identification Number (EIN/TIN):**

34-6401447

***c. Organizational DUNS:**

099962052

d. Address:

***Street 1:** One Government Center, Suite 1800

Street 2: _____

***City:** Toledo

County: Lucas

***State:** Ohio

Province: _____

***Country:** U.S.A.

***Zip / Postal Code** 43604

e. Organizational Unit:

Department Name:

Neighborhoods

Division Name:

f. Name and contact information of person to be contacted on matters involving this application:

Prefix: Ms. ***First Name:** Lourdes

Middle Name: _____

***Last Name:** Santiago

Suffix: _____

Title: Director, Department of Neighborhoods

Organizational Affiliation:

***Telephone Number:** (419) 936-3647

Fax Number: (419) 245-1413

***Email:** lourdes.santiago@toledo.oh.gov

Application for Federal Assistance SF-424

Version 02

***9. Type of Applicant 1: Select Applicant Type:**

C. City or Township Government

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

*Other (Specify)

***10 Name of Federal Agency:**

U.S. Department of Housing and Urban Development

11. Catalog of Federal Domestic Assistance Number:

14.218 _____

CFDA Title:

39th Year Community Development Block Grant Program _____

***12 Funding Opportunity Number:**

*Title:

FY 13: CDBG-CFDA #14.218 _____

13. Competition Identification Number:

Title:

14. Areas Affected by Project (Cities, Counties, States, etc.):

City of Toledo

***15. Descriptive Title of Applicant's Project:**

Programmatic and operational plan for improving the physical, economic and social conditions, and quality of life for citizens through community development, economic development, and housing activities.

Application for Federal Assistance SF-424

Version 02

16. Congressional Districts Of:

*a. Applicant: Ninth Ohio District

*b. Program/Project: Ninth Ohio District

17. Proposed Project:

*a. Start Date: 7/1/13

*b. End Date: 6/30/14

18. Estimated Funding (\$):

*a. Federal	6,839,464.00
*b. Applicant	
*c. State	
*d. Local	
*e. Other	
*f. Program Income	504,425.12
*g. TOTAL	7,343,889.12

*19. Is Application Subject to Review By State Under Executive Order 12372 Process?

- a. This application was made available to the State under the Executive Order 12372 Process for review on _____
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E. O. 12372

*20. Is the Applicant Delinquent On Any Federal Debt? (If "Yes", provide explanation.)

- Yes
- No

21. *By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U. S. Code, Title 218, Section 1001)

** I AGREE

** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions

Authorized Representative:

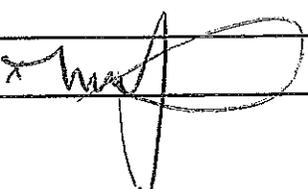
Prefix: Mr. _____ *First Name: Michael _____
Middle Name: P. _____
*Last Name: Bell _____
Suffix: _____

*Title: Mayor, City of Toledo

*Telephone Number: (419) 245-1001

Fax Number: (419) 245-1370

* Email: mayor.toledo@toledo.oh.gov

*Signature of Authorized Representative: 

*Date Signed: 5/6/13

Application for Federal Assistance SF-424

Version 02

***Applicant Federal Debt Delinquency Explanation**

The following should contain an explanation if the Applicant organization is delinquent of any Federal Debt.

Application for Federal Assistance SF-424

***1. Type of Submission:**

- Preapplication
- Application
- Changed/Corrected Application

***2. Type of Application * If Revision, select appropriate letter(s)**

- New
 - Continuation
 - Revision
- *Other (Specify) _____

3. Date Received:

4. Applicant Identifier:

34-6401447

5a. Federal Entity Identifier:

34-6401447

*5b. Federal Award Identifier:

State Use Only:

6. Date Received by State:

7. State Application Identifier:

8. APPLICANT INFORMATION:

*a. Legal Name: City of Toledo, Department of Neighborhoods

*b. Employer/Taxpayer Identification Number (EIN/TIN):

34-6401447

*c. Organizational DUNS:

099962052

d. Address:

*Street 1: One Government Center, Suite 1800

Street 2: _____

*City: Toledo

County: Lucas

*State: Ohio

Province: _____

*Country: U.S.A.

*Zip / Postal Code 43604

e. Organizational Unit:

Department Name:

Neighborhoods

Division Name:

f. Name and contact information of person to be contacted on matters involving this application:

Prefix: Ms.

*First Name: Lourdes

Middle Name: _____

*Last Name: Santiago

Suffix: _____

Title: Director, Department of Neighborhoods

Organizational Affiliation:

*Telephone Number: (419) 936-3647

Fax Number: (419) 245-1413

*Email: lourdes.santiago@toledo.oh.gov

Application for Federal Assistance SF-424

***9. Type of Applicant 1: Select Applicant Type:**

C. City or Township Government

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

*Other (Specify)

***10 Name of Federal Agency:**

U.S. Department of Housing and Urban Development

11. Catalog of Federal Domestic Assistance Number:

14.231

CFDA Title:

Emergency Solutions Grants program (ESG)

***12 Funding Opportunity Number:**

*Title:

Funding Availability for the Emergency Solutions Grants (ESG) Program

13. Competition Identification Number:

Title:

14. Areas Affected by Project (Cities, Counties, States, etc.):

City of Toledo

***15. Descriptive Title of Applicant's Project:**

Provision of homelessness prevention, rapid re-housing, and housing stabilization activities.

Application for Federal Assistance SF-424

Version 02

16. Congressional Districts Of:

*a. Applicant: Ninth Ohio District

*b. Program/Project: Ninth Ohio District

17. Proposed Project:

*a. Start Date: 7/1/13

*b. End Date: 6/30/14

18. Estimated Funding (\$):

*a. Federal	_____	579,850.00
*b. Applicant	_____	
*c. State	_____	
*d. Local	_____	
*e. Other	_____	
*f. Program Income	_____	
*g. TOTAL	_____	579,850.00

*19. Is Application Subject to Review By State Under Executive Order 12372 Process?

- a. This application was made available to the State under the Executive Order 12372 Process for review on _____
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
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- Yes
- No

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** I AGREE

** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions

Authorized Representative:

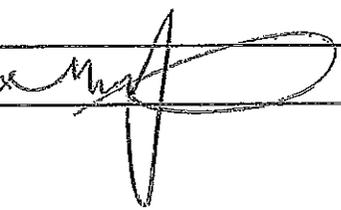
Prefix: Mr. _____ *First Name: Michael _____
Middle Name: P. _____
*Last Name: Bell _____
Suffix: _____

*Title: Mayor, City of Toledo

*Telephone Number: (419) 245-1001

Fax Number: (419) 245-1370

* Email: mayor.toledo@toledo.oh.gov

*Signature of Authorized Representative: 

*Date Signed: 5/6/13

Application for Federal Assistance SF-424

Version 02

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Application for Federal Assistance SF-424

Version 02

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- Changed/Corrected Application

***2. Type of Application**

- New
- Continuation
- Revision

* If Revision, select appropriate letter(s)

*Other (Specify)

3. Date Received:

4. Applicant Identifier:

34-6401447

5a. Federal Entity Identifier:

34-6401447

*5b. Federal Award Identifier:

--

State Use Only:

6. Date Received by State:

7. State Application Identifier:

8. APPLICANT INFORMATION:

*a. Legal Name: City of Toledo, Department of Neighborhoods

*b. Employer/Taxpayer Identification Number (EIN/TIN):

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*c. Organizational DUNS:

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*State: Ohio

Province: _____

*Country: U.S.A.

*Zip / Postal Code 43604

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Neighborhoods

Division Name:

f. Name and contact information of person to be contacted on matters involving this application:

Prefix: Ms. *First Name: Lourdes

Middle Name: _____

*Last Name: Santiago

Suffix: _____

Title: Director, Department of Neighborhoods

Organizational Affiliation:

*Telephone Number: (419) 936-3647

Fax Number: (419) 245-1413

*Email: lourdes.santiago@toledo.oh.gov

Application for Federal Assistance SF-424

Version 02

***9. Type of Applicant 1: Select Applicant Type:**

C. City or Township Government

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

*Other (Specify)

***10 Name of Federal Agency:**

U.S. Department of Housing and Urban Development

11. Catalog of Federal Domestic Assistance Number:

14.239

CFDA Title:

22nd Year HOME Investment Partnerships Program

***12 Funding Opportunity Number:**

*Title:

FY 13: HOME-CFDA #14.239

13. Competition Identification Number:

Title:

14. Areas Affected by Project (Cities, Counties, States, etc.):

City of Toledo

***15. Descriptive Title of Applicant's Project:**

Housing Rehabilitation Program: Owner-occupied rehabilitation, housing development, CHDO set-aside, tenant-based rental assistance.

Application for Federal Assistance SF-424

Version 02

16. Congressional Districts Of:

*a. Applicant: Ninth Ohio District

*b. Program/Project: Ninth Ohio District

17. Proposed Project:

*a. Start Date: 7/1/13

*b. End Date: 6/30/14

18. Estimated Funding (\$):

*a. Federal	_____	1,682,898.00
*b. Applicant	_____	
*c. State	_____	
*d. Local	_____	
*e. Other	_____	
*f. Program Income	_____	39,568.50
*g. TOTAL	_____	1,722,466.50

*19. Is Application Subject to Review By State Under Executive Order 12372 Process?

- a. This application was made available to the State under the Executive Order 12372 Process for review on _____
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E. O. 12372

*20. Is the Applicant Delinquent On Any Federal Debt? (If "Yes", provide explanation.)

- Yes
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21. *By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U. S. Code, Title 218, Section 1001)

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Authorized Representative:

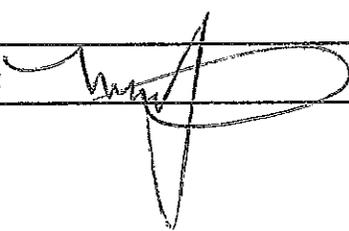
Prefix: Mr. _____ *First Name: Michael _____
Middle Name: P. _____
*Last Name: Bell _____
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*Title: Mayor, City of Toledo

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Fax Number: (419) 245-1370

* Email: mayor.toledo@toledo.oh.gov

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Application for Federal Assistance SF-424

Version 02

***Applicant Federal Debt Delinquency Explanation**

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CITY OF TOLEDO FY 2013-2014 ACTION PLAN

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**2013 – 2014
ONE-YEAR ACTION PLAN**

EXECUTIVE SUMMARY (91.220(b))

The City of Toledo (COT) receives Community Development Block Grant (CDBG), HOME Investment Partnerships Program (HOME), and Emergency Solutions Grant (ESG) funds from the United States Department of Housing and Urban Development (HUD) based on its status as an entitlement city/participating jurisdiction. These funds awarded by HUD to the COT are designated for specific activities delineated in the Five Year (2010-2015) Consolidated Plan submitted by the COT and approved by HUD. The numerous programs designated in the COT's Five Year Action Plan, as well as this 2013-2014 Action Plan, basically describe and include programs that meet two of the three HUD national objectives:

- Benefit low- to-moderate income individuals
- Eliminate slum/blight in the community

The 39th Program Year (PY), which begins on July 1, 2013, represents the fourth year of the City of Toledo's 2010-2015 Five-Year Consolidated Plan. The HUD approved Five Year Consolidated Plan, as well as the 2013-2014 Action Plan, delineate a strategic plan which includes the proposed uses of funds received from HUD. As of the publication of this Action Plan, HUD has not yet announced specific award amounts for Community Development Block Grant (CDBG), HOME Investment Partnerships (HOME), and Emergency Solutions Grant (ESG) for PY 2013-2014. However, it is projected, that the three allocations will tally a decrease of dollars.

Notwithstanding the above projection, the allocations awarded once received will buttress and leverage other resources available in the Toledo area. These resources, highlighted in the Action Plan, as well as the specific award to the COT as an entitlement city, will be utilized towards accomplishing the goals that provide a suitable living environment, decent housing, and create economic opportunities. The anticipated allocations from HUD to the COT are listed below:

- | | |
|--------------------------------------------|--------------|
| • Community Development Block Grant (CDBG) | \$ 6,839,464 |
| • HOME Investment Partnerships (HOME) | \$ 1,682,898 |
| • Emergency Solutions Grant (ESG) | \$ 579,850 |

Likewise, available from prior allocations or program income are the following amounts:

- | | |
|----------------------------------------------------------------------------------------------|---------------|
| • Neighborhood Stabilization Program 3 (NSP3)
(remaining balance, expiring in March 2014) | \$ 641,634.93 |
| • CDBG Program Income (Estimated Amount) | \$ 504,425.12 |
| • HOME Program Income (Estimated Amount) | \$ 39,568.50 |
| • NSP Program Income 1 | \$ 605,238.20 |
| 2 | \$ 580,518.09 |
| 3 | \$ 136,123.32 |

CDBG, HOME, and ESG, are annual federal allocations. Program Income (PI) from CDBG, HOME and NSP are annual projections. Both are available to be utilized towards meeting HUD national objectives. The COT, Department of Neighborhoods (DON) received funds from the Neighborhood Stabilization Programs stimulus grants: NSP1, NSP2, NSP3. Although NSP1 and NSP2 expired in March 2013, with the receipt of program income, the activities for these two programs will continue. NSP3 funds will be utilized in PY 2013-2014 for the following activities: acquisition and rehabilitation, demolition, redevelopment and administration. These activities and the dedicated funds are a response to the rising foreclosures and declining property values.

The COT, in adherence to HUD regulations, will allocate at least 70% of its 2013-2014 CDBG entitlement award to programs that directly benefit low- to-moderate income individuals. Likewise, the City of Toledo will set aside 15% of its HOME fund allocation for use by Community Housing Development Organizations (CHDOs) recognized and certified by the DON. Specifically, however, the DON will adhere to federal regulations and guidelines in strategically implementing programs through its eleven (11) identified priority categories for all HUD-funded grants. These identified priorities are contained in the Five Year Consolidated Plan and were established in 2010 based on stakeholder meetings, forums, local data studies, and citizen input.

The City of Toledo will allocate the subject funds for both operational and programmatic goals as it pertains to the following:

- Planning and Administration (Operational, Program) CDBG, HOME, ESG NSP1, NSP2 and NSP3
- Housing and Neighborhood Revitalization (Operational, Program) CDBG, HOME, NSP1, NSP2 and NSP3
- Economic Development (Operational, Program) CDBG
- Fair Housing (Operational, Support) CDBG
- Community Development Corporation (Program, Activity) CDBG, HOME, NSP1, NSP2 and NSP3
- Public Service (Operational, Program) CDBG, ESG

In PY 2013, the City of Toledo will continue to provide funding to certain key operational departments other than the Department of Neighborhoods; whose main responsibility is to administer and monitor the funds in compliance with HUD objectives and regulations. Such other operational departments include Inspection, Public Service and Law (for code enforcement, demolition and nuisance abatement activities) as well as Development (economic development) and the Toledo Plan Commission (zoning and permits). These operational departments execute critical activities that benefit low- to-moderate income (LMI) individuals or areas as well as eliminate slum and blight in eligible census tracts.

OBJECTIVES AND OUTCOMES (24 CFR 91.220(b))

The One-Year Action Plan sets out the PY2013 Priority Program Goals on page 24 and addresses the following HUD objectives and outcomes:

Objectives (24 CFR 91.220(b))

Providing Decent Housing: rehabilitate/repair owner-occupied deteriorated housing; rental rehabilitation and repairs; new construction; housing code enforcement; clean-up of alleys and neighborhoods; prosecute housing code violations; foreclosure prevention; rental assistance; homebuyer education and assistance; and legal assistance for housing/landlord tenant relations.

Providing a Suitable Living Environment: demolish abandoned houses and other structures; housing code enforcement and nuisance abatement (issue orders for disposal of waste and debris; demolish blighted structures, respond to nuisance complaints); tax abatement in disinvestment areas on residential, commercial or industrial structures; promote educational enrichment and life-skills programs (after-school and summer programs); soup kitchens and feeding programs; enhance access to health services, activities directed to elimination of homelessness (rapid re-housing, permanent supportive housing, homelessness prevention, supportive services, transitional/temporary/emergency shelters); technical financial assistance to small businesses to create and retain jobs (residential and commercial development); develop urban agriculture/vertical gardens; Fair Housing; vacant lot improvements; zoning applications and community studies; corridor design and development; elimination of lead hazards; and rodent abatement.

Economic Opportunity: promote educational enrichment and life-skills programs (financial literacy, employment readiness and work support services); provide technical/financial assistance to small businesses to create and retain jobs; and secure new capital investment (Enterprise Development Loans, capacity building, micro enterprise loans, and business retention, expansion and development).

Outcomes (24 CFR 91.220(b))

Each priority objective listed above meets one of the three HUD outcomes: improve availability/accessibility, affordability or sustainability. Table 3A starting on page 24 lists the proposed outcome for each objective in quantifiable form.

EVALUATION OF PAST PERFORMANCE (24 CFR 91.220(b))

As will be illustrated in the 2012-2013 Consolidated Annual Performance and Evaluation Report (CAPER), the COT has met most of its priority objectives identified in the Five Year (2010-2015) Consolidated Plan. In many cases, the COT exceeded the proposed outcomes. Accomplishments for the PY 2012-2013 will be available in September 2013 with the CAPER submittal.

The CAPER will document that NSP projects helped stabilize neighborhoods. For example, NSP1 and NSP2 funds were spent in three stipulated need categories: areas with the greatest percentage of home foreclosures, areas with the highest percentage of homes financed by sub prime mortgage-related loans and areas identified as likely to face significant rise in the rate of home foreclosures. Likewise, NSP prospective homebuyers complete an eight-hour HUD mandated homeownership training session conducted by qualified HUD approved counseling agencies.

Specifically, NSP1 and NSP2 funds were utilized for the following activities: acquisition of 88 vacant and foreclosed properties (66 of which have been rehabilitated); demolition of 550 blighted units; redevelopment or construction of 71 new units available to LMI individuals; and, administrative activities.

In addition to the above, the CAPER will depict how CDBG funds continue to assist in meeting the needs of LMI persons with activities such as feeding programs, rehabilitation of homes, health services, etc. Furthermore, CDBG funds were used to abate slum and blight conditions in LMI neighborhoods.

HOME dollars were directed towards down payment assistance and rehabilitation of owner occupied and rental housing units, with the majority of rehab dedicated to owner occupied homes.

ESG funds also assisted to make significant progress towards the elimination of homelessness in Toledo. The goal of maintaining the current percentage of persons staying in permanent housing for at least 6 months at 87% continues to be met. Rapid Re-housing efforts also continue to be the focus of the Continuum of Care (CoC). PY 2012 results for ESG funded programs will be included in the CAPER.

CITIZEN PARTICIPATION AND CONSULTATION PROCESS (24 CFR 91.220 (b) and 24 CFR 91.105) (see more details on page 125)

The COT's comprehensive approach to citizen participation and the consultation process is detailed in the Consolidated Plan FY2010-2015, Appendix D (amended, June 2009).

The DON reaches out to citizens through communications with neighborhood groups and community organizations, as well as, promotes low- and moderate-income residents participation in the Action Plan process through the public hearings.

In 2013, the COT is utilizing two Citizen's Review Committees (CRC) for input into the allocation of CDBG and ESG funds. One CRC, (a), is for public service agencies who are not homeless services providers and the other CRC, (b), is for homeless service providers operating within the Continuum of Care mission. The Committees are comprised of private citizens (representatives from non-profits, government, community groups, civic leaders, etc.), and COT Admin Services/Monitoring personnel. The Toledo Lucas County Homeless Board (TLCHB), the lead agency in the Toledo Lucas County Continuum of Care, is directly involved in the process for the ESG, as well as CDBG grants as the process relates to homeless service providers. The TLCHB coordinates the CRC(b). The DON directly coordinates the CRC(a) as it pertains to the CDBG funds exclusive of the homeless services providers. Both CRCs review, score, discuss, and make recommendations with regards to the applications submitted.

The DRAFT Action Plan was made available on April 8, 2013 at 14 public library locations throughout the city and other key locations serving special populations. It is posted to the COT website as well.

Public Notice

Public Notices were published eight times from January 31, 2013 through March 20, 2013 in local newspapers (The Sojourner's Truth, The Toledo Journal, La Prensa, Free Press and The Blade) announcing CDBG and ESG applications and meetings, as well as the Public Hearings and 30-day comment period for citizens. Public Notices were also posted on the City of Toledo's website at: www.toledo.oh.gov. Public Notices announcing when and how citizen comments would be accepted were published 23 days before the commencement of the 30-day comment period.

Public Hearings and Meetings

On April 11, 2013 and April 18, 2013, two Public Hearings were held in the community on the proposed CDBG, HOME and ESG uses by the COT. The Public Hearings allowed the general public an opportunity to ask questions and be advised on how the general public can comment on the plan. The Public Hearings were "streamed live" for enhanced participation and engagement in the Action Plan process. A copy of the Action Plan and the Public Hearings videos can be accessed at the COT website (<http://toledo.oh.gov/Departments/Neighborhoods>). Furthermore, a summary of the comments made at each meeting as well as comments received are attached to this Action Plan.

Public Hearings were held in locations accessible to all citizens and the Public Notices advised of the availability of special accommodations upon request. Additionally, if needed, Spanish-speaking staff was available for translations at the Public Hearings. A survey was administered at both Public Hearings to obtain information relevant to the published Public Notice on the Action Plan as well as time and location of hearings. (See attached summary of survey results.)

Efforts to Broaden Participation

As noted above, Public Notices were posted on the City of Toledo website. Furthermore, all printed media outlets were utilized to publicize the Public Hearings. Specifically, both newspapers of general circulation (i.e., the Blade and the Toledo Free Press), as well as the minority newspapers (i.e., Toledo Journal, Sojourner Truth, and La Prensa) were used to communicate the date, time, and location for both of the Public Hearings. Likewise, reminders of the Public Hearing information for the DRAFT Action Plan were e-mailed to current third party partners, attendees at the CDBG and the ESG/CDBG mandatory orientation meetings, as well as to several community organizations, such as Empowering and Strengthening Ohio's People (ESOP), community centers and block watch leaders. A memorandum was sent to Toledo City Council members announcing relevant dates of the entire Action Plan process.

Public Notices were published in newspapers targeting racial and ethnic minorities, as well as the general public. The following news printed media outlets were used:

- Minority newspapers:
 - The Sojourner's Truth/The Toledo Journal - targeting the African American population (notices alternated between these two publications)
 - La Prensa - bilingual (Spanish/English) newspaper targeting Hispanics
- General public newspapers:
 - Toledo Free Press
 - The Blade

In addition to the Public Notices, and in order to increase understanding of the Action Plan content and process, the DON made presentations at 18 block watch and community/neighborhood meetings. Meeting participants completed a survey on their knowledge of those agencies and city departments that carry out the activities of the Action Plan (see survey results included in the Attachments).

Summary of Comments or Views

The City of Toledo accepted all comments, positive and negative, as to the content of the 2013-2014 One-Year Action Plan. A summary of comments is attached.

OTHER INFORMATION

The highlights of the Action Plan include strategies to meet underserved needs, address obstacles to meeting those needs, and promote efforts that foster and maintain affordable housing and improve Toledo neighborhoods. Likewise, the Action Plan demonstrates that Toledo has a very robust effort in process to coordinate and consolidate services to homeless individuals through the Toledo/Lucas County Continuum of Care (CoC). Other elements that comprise the One-Year Action Plan include: public housing improvements, program monitoring, and other grant-specific requirements.

RESOURCES (91.220(c)(1) and c(2))

Following is a list of resources that address the priority needs identified in the COT's Five-Year (2010-2015) Consolidated Plan, anticipated to be available during the PY 2013-2014.

FEDERAL RESOURCES

Community Development Block Grant (CDBG) - \$6,839,464.00 (anticipated estimate)

CDBG is allocated by HUD on a formula basis to entitlement cities to carry out a wide range of community and economic development activities that must meet one of three HUD-defined objectives: Suitable Living Environment, Decent Housing, Creating Economic Opportunities; and one of three outcomes: Availability/Accessibility, Affordability, Sustainability under one of the three national objectives.

The three National Objectives are defined as those which:

- Benefit low to moderate income individuals
- Eliminate slum and blight
- Address an urgent need that poses a serious and immediate threat to the health and welfare of the community

Objectives must meet an eligible activity, which may include acquisition of real property, housing activities (including rehabilitation of residential properties and home purchase activities), public facilities, special assessments and interim assistance, economic development, homelessness services, healthcare, and neighborhood revitalization efforts, among others. There is a 15% cap on activities defined as public services. Furthermore, 70% of an entitlement city's award must be used to benefit low- to-moderate income persons.

HOME Investment Partnerships Program (HOME) - \$1,682,898 (anticipated estimate)

The HOME Program, created by the National Affordable Housing Act (NAHA), was established for the purpose of providing decent, affordable housing to low-income households, expanding the capacity of nonprofit housing providers, strengthening the ability of state and local governments to provide housing, and leveraging private-sector participation. Presently, it is not known how much the City of Toledo will receive for the 2013 Program Year. In PY2012, the HOME allocation was 38% less than the prior year, and a decrease has occurred for the last three consecutive years.

Participating Jurisdictions (PJ) use these funds for a variety of housing activities according to the community's needs. Eligible HOME-funded activities include rental and owner-occupied housing rehabilitation, homebuyer activities, and tenant-based rental assistance. PJs can use 10% of the allocation for administrative and planning costs. Additionally, PJs may use funds to assist Community Housing Development Organizations (CHDO) with operating costs when undertaking or planning to undertake HOME activities. A 15% set-aside of a PJ's allocation must be used for housing that is owned, developed, or sponsored by CHDOs. Financial assistance can be provided in the form of a buyer subsidy to the purchaser of housing sponsored or developed by a CHDO.

Neighborhood Stabilization Program 3 (NSP3) - \$777,758.25 (remaining/available balance including Program Income)

In 2011, the City of Toledo received NSP3 funds from the Department of Housing and Urban Development (HUD) for concentrated efforts in highest need census tract areas with the highest percentage of home foreclosures, highest percentage of homes financed by sub-prime mortgage-related loans, and areas likely to face a significant rise in the rate of home foreclosures.

The city is required by HUD to expend 50% of the grant amount within two years (March 10, 2013) and 100% of the grant amount in three years (March 10, 2014). By the end of February 2013, the COT had spent 50% of the grant amount. The City of Toledo has remaining/available funds for the following eligible activities: acquisition and rehabilitation, demolition, redevelopment, and administration. The city, as required by federal regulations, will set-aside 25% of the grant to address the housing needs of households whose incomes do not exceed 50% AMI. The grant will provide the city the funding to respond to rising foreclosures and declining property values.

Neighborhood Stabilization Programs 1 and 2 (NSP1 and NSP2) - \$605,238.20 and \$580,518.09 respectively (estimate)

Program Income from NSP1 and NSP2 will continue to address the following eligible activities: acquisition and rehabilitation, redevelopment and administration.

Emergency Solutions Grants (ESG) - \$579,850 (anticipated estimate)

ESG, funded through the re-authorized Stewart B. McKinney-Vento Homeless Assistance Act, is one of four homeless assistance programs (e.g. Shelter Plus Care, Single Room Occupancy and Supportive Housing Program) operated by HUD's Office of Special Needs Assistance Programs. The ESG program is subject to the regulations of the Homeless Emergency Assistance and Rapid Transition Act (HEARTH) of 2009.

The City of Toledo receives ESG funding to address the HUD identified goal of ending homelessness. In PY 2013, ESG may be used for the following priorities:

- Rapid Re-Housing of homeless individuals and families into permanent housing
- Homelessness Prevention
- Emergency Shelter Care
- Street Outreach
- HMIS (Homeless Management Information System)
- Administrative Activities

Continuum of Care (CoC) - \$4,468,227

The Stewart B. McKinney-Vento Homeless Assistance Act as amended by the HEARTH Act, allocates funds annually to grantees committed to serving homeless and chronically homeless individuals as part of the Continuum of Care program.

On January 18, 2013, the Toledo/Lucas CoC lead entity, the Toledo Lucas County Homelessness Board, submitted 28 projects, including three new projects: a Continuum

of Care Planning project, an HMIS Expansion project, and a Permanent Housing Bonus Project for persons experiencing chronic homelessness. On May 2, 2013, the Toledo Lucas County CoC was notified of its renewal amount, \$4,229,062, funding 25 projects. Award notification has not been received on the three new projects totaling \$239,165.

The renewed projects are:

- Aurora Project, Inc. - *Alternative Sentencing Site* (\$103,772), a transitional housing project that will continue to provide services for 20 women (with chronic substance abuse, either single or female heads of households);
- Catholic Charities, Diocese of Toledo, Inc. - *Special Assistance for Families Accessing Housing* (SAFAH) (\$224,372), a permanent supportive housing project that will provide supportive housing for six households and stabilization services for an additional 36 households;
- FOCUS, Inc. - *FOCUS Steps to Home* (\$276,998), a transitional housing project for single and family households that will continue to provide 13 self-contained leased units of housing at scattered sites coupled with support services;
- FOCUS, Inc. - *FOCUS Steps to Home I & II, Housing First* (\$121,493), a transitional housing project for single and family households that will continue to provide 10 self-contained leased units of housing, coupled with support services;
- FOCUS, Inc. - *FOCUS Steps to Home Permanent Housing* (\$422,451), a permanent supportive housing project for both homeless single adults and families with disabilities that will continue to provide 21 scattered-site housing units and intensive case management services;
- FOCUS, Inc. - *FOCUS Steps to Home TH-C* (\$313,944), a transitional housing project for both homeless single adults and families that will continue to provide 21 scattered-site housing units and intensive case management services, and employment training, and certification assistance;
- Harbor House/300 Beds, Inc. - *Harbor House Plus* (\$118,070), a transitional housing project that will continue to serve up to 14 women at any given time who are in recovery of substance abuse;
- Lucas Metropolitan Housing Authority (LMHA) - *YWCA Shelter Plus Care Program* (\$135,600), a permanent (*formerly shelter plus care*) housing project in partnership with YWCA Northwest Ohio, Inc. that provides 25 units of housing with services for adult women with or without children who are homeless or at-risk of becoming homeless. Sixteen units are designated for those experiencing chronic homelessness;
- Mental Health and Recovery Services Board - *Affordable Housing for Individuals with Mental Illness* (\$318,904), a permanent supportive housing project in partnership with Neighborhood Properties Inc. that will continue to provide 61 units for individuals with Severe and Persistent Mental Illness (SPMI);
- Mental Health and Recovery Services Board - *PACT Partnership* (\$235,165), a permanent supportive housing project in partnership with Neighborhood Properties, Inc. (NPI) that will continue to provide 14 units for young adults with mental illness, 40% of whom are chronically homeless;

- Mental Health and Recovery Services Board - *Pathway to Shelter* (\$95,375), a permanent (*formerly shelter plus care*) project in partnership with NPI that provides 15 units of housing with services for adult men and women diagnosed with SPMI;
- Mental Health and Recovery Services Board - *A Place Called Home* (\$95,375), a permanent (*formerly shelter plus care*) housing project in partnership with NPI that provides 15 units of housing for adult women diagnosed with SPMI;
- Neighborhood Health Association of Toledo, Inc. - *Homeless Healthcare Transport* (\$51,337), providing free health-related trips to adults and children residing at homeless shelters, ensuring the continuation of care by primary care providers as well as other medical providers as needed;
- Neighborhood Properties, Inc. - *Families with Mental Illness* (\$80,488), a permanent supportive housing project that will continue to serve 24 families with an adult head of household suffering from mental illness;
- Neighborhood Properties, Inc. - *Families with Mental Illness Expansion* (\$88,829), a permanent supportive housing project that will continue to serve 12 families with a single mother head of household diagnosed with SPMI;
- Neighborhood Properties, Inc. - *First Avenue* (\$224,642), a permanent supportive housing project that will continue to serve 12 young individuals with severe and persistent mental illness re-entering the community from the criminal justice system;
- Neighborhood Properties, Inc. - *Fresh Start* (\$106,481), a permanent supportive housing project that will continue to serve 12 families with a young adult mother who is the head of household suffering, from a co-occurring disorder (mental illness and substance abuse);
- Neighborhood Properties, Inc. - *Haven* (\$232,075), a permanent supportive housing project that will continue to provide 12 furnished one-bedroom apartments contained in a single apartment building with support services for homeless, mentally ill single adults;
- Neighborhood Properties, Inc. - *Housing First* (\$176,441), a permanent supportive housing that will continue to serve 21 homeless mentally ill single adults with severe and persistent mental illness housed in furnished one-bedroom apartments contained in scattered apartment buildings;
- Neighborhood Properties, Inc. - *Road to Recovery* (\$74,323), a transitional housing project with 17 furnished one-bedroom apartments contained in a single apartment building. *Road to Recovery* will continue to provide housing and services to homeless single adult substance abusers coming from the streets, shelters, and treatment centers who lack a sober supportive living environment;
- St. Paul's Community Center - *Dwelling Place* (\$175,305), a transitional housing project that will continue to provide 12 units of housing with support services for adults with severe and persistent mental illness;
- St. Paul's Community Center - *Home Base* (\$199,661), a permanent supportive housing that will continue to serve 16 homeless single adults with severe and persistent mental illness housed in furnished one-bedroom apartments contained in a single site apartment building;

- TASC of Northwest Ohio, Inc. - *Walls for All* (\$180,519), a permanent supportive housing project that will continue to provide 20 scattered-site housing and intensive case management services to single homeless adults from the offender population with substance abuse;
- TASC of Northwest Ohio, Inc. - *Women of Tomorrow* (\$86,833), a permanent supportive housing project for single homeless adults from the offender population with substance abuse that will continue to provide 10 scattered-site housing units and intensive case management services;
- Toledo Lucas County Homelessness Board - *Toledo Homeless Management Information System* (\$90,609), a computerized tracking and data collection system that will continue to capture system-wide information about the characteristics and service needs of residents who are homeless to note trends and provide necessary information for planning and oversight.

The new projects submitted, but not yet notified of funding are:

- Harbor House/300 Beds, Inc. - *Harbor House Two* (\$125,00), a permanent supportive housing project that serves three women experiencing chronic homelessness in a single congregate dwelling providing private units for each resident with shared common space;
- Toledo Lucas County Homelessness Board (TLCHB) - *Toledo Homeless Management Information System Expansion Project* (\$57,990) will provide the necessary additional data collection, analysis, and reporting activities of the CoC's emerging Coordinated Assessment (centralized intake) under the management of TLCHB;
- Toledo Lucas County Homelessness Board - *Toledo Lucas CoC Planning* (\$56,175), will increase the planning capacity to accelerate the CoC's adoption and implementation of the HEARTH interim regulations and subsequent guidelines and to further the partnership between the City of Toledo (ESG grantee) and TLCHB (the CoC lead entity and governance body).

Federal Emergency Management Agency (FEMA) – Phase 31 - TBD

The Emergency Food and Shelter Board of Lucas County, coordinated by United Way of Greater Toledo, acts as local administrator for this FEMA Phase 31 federal grant, which assists to supplement and expand the work of local emergency shelters, soup kitchens, and food banks. The funds are used on an ongoing basis to supplement and extend food and shelter services to agencies that provide mass shelter, food, meals, utilities, and rental assistance. New appropriations have not been determined yet for Phase 31. However; as a result of the sequester, appropriations are expected to decrease from the \$195,264 received for the period April 1, 2012 – May 31, 2013.

Toledo Public Schools – Federal Programs - \$3,057,470.00 (anticipated estimate)

Through various Federal resources, Toledo Public Schools receives dollars to provide services and programs beyond regular academic activities. These include:

- Community Hubs – Hubs provide wraparound services for students and the community. A director and a team operate hubs. Participating schools and lead partners are as follows:
 - Scott High School - Lutheran Social Services
 - Pickett Elementary – University of Toledo
 - Robinson Elementary School – University of Toledo
 - Leverette Elementary – YMCA (funded by United Way at \$100,000)
- Extended School Day – Students receive a 30-43 minutes extended school day and receive additional intervention and enrichment services. Scott High School, Robinson Elementary School and Glenwood Elementary Schools benefit from this program.
- Early Warning Intervention and Management System (EWIMS) – EWIMS is a drop-out prevention system that Scott High School uses to identify and then intervene with students that exhibit drop out risk indicators.
- Educators for Social Responsibility (ESR) – Through this program, available at Scott High School, a coach supports teachers in English and special education departments to maximize and strengthen teaching practices and instructional supports to create engaging, caring and equitable classrooms. The ESR coach also assesses successful implementation of targeted discipline protocols.
- Read 180/System 44 – Reading intervention program at Scott High School, Pickett Elementary School, Glenwood Elementary School and Robinson Elementary.
- Student Support Services – Through this program, various staff have been added to help support the needs of the whole child. Staff includes: parent coordinator, life coach, social worker, art therapist, counselor, nurse, reading coach, match coach, intervention assessment teacher, etc. The following schools benefit from the additional staff positions: Scott High School, Pickett Elementary, Robinson Elementary, and Glenwood Elementary.
- Do the Math/Do the Math Now – Math intervention for the lowest performing students as identified by the Scholastic Math Inventory. This program is available at Pickett Elementary, Robinson Elementary, and Glenwood Elementary.
- Social and Emotional Learning Programming (SEL) – Federal dollars have been invested in SEL programs at Pickett, Robinson and Glenwood Elementary Schools to address the climate and culture of their buildings.
- After School Programming – In partnership with the YMCA, additional services are offered to students after school including: tutoring, extracurricular activities and dinner. Glenwood, Rosa Parks and Spring Elementary Schools benefit from this programming.

Section 8 Rental Housing Choice Voucher Program - \$22,167,179 (anticipated estimate)

The U.S. Department of Housing & Urban Development enters into contracts with local public housing agencies (PHAs), such as the Lucas Metropolitan Housing Authority (LMHA), to administer the program. The PHA issues rental vouchers to eligible, very low-income families and the families are free to locate suitable rental units that meet their needs. The PHA makes assistance payments to the private owners who lease their rental

units to the eligible families. The assistance payment makes up the difference between what a very low-income family can afford and the approved rent for the dwelling. Rental units leased under this program must meet HUD housing quality standards. In selecting applicants for assistance, the LMHA gives preference to the homeless, families, elderly and disabled individuals who are not currently receiving rental assistance.

LMHA currently provides 4,510 families rental assistance under the Section 8 Rental Housing Choice Voucher Program.

Section 8 Housing Choice Voucher Program (Project Based) – (\$2,243,162 was used in 2012 for Section 8 Rental Dollars)

A PHA may choose to use up to 20% of its voucher assistance to implement a project-based voucher program. This component of the program encourages owners to construct or rehabilitate rental housing for very low-income families at rents within the HUD-established, fair-market rents for the area. The assistance is tied to specific units pursuant to a contract with the owner for a defined term, usually one to fifteen years. The LMHA currently has five housing providers (Lakewood Senior Housing, Neighborhood Properties, Renaissance Senior Housing, YWCA, and Chestnut Hill) participating in this program. The LMHA will be looking to partner with housing providers that offer housing to homeless veterans in the future.

PROJECT BASED VOUCHER GRANTEES	ALLOCATIONS
Chestnut Hill	40
Lakewoods	55
Neighborhood Properties Inc.,	239
Renaissance Senior Housing	55
YWCA	40
TOTAL ALLOCATIONS	429

Section 8 Moderate Rehabilitation Program - \$216,816 (anticipated estimate for 2013)

This program assists very low-income families in obtaining decent, safe, and sanitary housing in privately owned, rehabilitated buildings. PHAs administering this program advertise the availability of funds and select landlords to participate in the program based on a competitive process. Landlords agree to rehabilitate properties to meet certain safety and sanitation standards. PHAs set the rents based on the costs of owning, managing, maintaining, and rehabilitating the property and they must fall within the maximum rents for the area as determined by HUD. HUD is not adding any additional units to this program for PY 2013.

Section 108 Loan

Entitlement communities may borrow up to five times their annual entitlement for eligible economic development, public facility, and housing activities. Terms of the loan may not exceed 20 years. Communities may structure agreements such that a development entity provides for repayment. Communities must pledge future entitlement grants as a source of repayment.

The HUD Section 108 program will be utilized toward the development of the *Tower on the Maumee*, Toledo's largest skyscraper, into commercial office space. The project is expected to provide a number of employment opportunities for low- to moderate-income individuals. The building is very close to the Convention Center, Huntington Arena and Fifth Third Field. Its productive re-use in the center of downtown Toledo is crucial to the overall revitalization of the area. The *Tower on the Maumee* renovation is expected to generate 286 jobs.

Additionally, Toledo plans to utilize HUD Section 108 funds as a guarantee for General Bond financing through the Toledo Lucas County Port Authority (TLCPA). The Port Authority is able to leverage over four times the amount of the Section 108 funds and create a significant pool of funds available to support economic development projects. The Section 108 funds will continue to meet HUD guidelines and only be used within the City of Toledo. The Port Authority expects to generate 292 jobs with this loan.

Lucas County Veterans Service Commission - \$43,000,000 (received in Federal funds in 2012)

The Veterans Service Commission provides financial assistance, referrals, information and aid in obtaining Veterans Administration and other benefits to Veterans and their families. Services include: temporary emergency financial assistance; transportation to area VA hospitals; death benefits (burial expenses, cemetery plots, pensions, Veterans Administration application assistance, etc.)

Serving Lucas and nine surrounding counties, since 1978, a Toledo Community Based Outpatient Clinic has been operated by the Veterans Service Commission. Services include: Primary Care; Anti-coagulation; Women's Health; Healthcare for Homeless Veterans (HCHV); Mental Health (incl. Substance Abuse); Home-based Primary Care (HBPC); Case Management; Liver Clinic; Dental; New Patient Orientation; Laboratory; Nuclear Medicine; Nutrition; Vascular studies; Pharmacy; OEF/OIF Outreach; Physical Therapy; Optometry; Radiology; Physical Medicine and Rehabilitation; Social Work; Tele-health (CCHT); Audiology; Click2Benefits with VBA and Education programs.

A new clinic opened on September 19, 2012 and has many new and expanded features such as:

- **New:** Medical specialties (Gastroenterology, Pain Clinic, Pulmonary, Infectious Diseases, Geriatrics, Palliative Care, Nephrology, Hematology/Oncology, Rheumatology, Endocrinology/Diabetes); Ultrasound; Cardiac stress; Pulmonary function; Mental Health (Psychological testing, Intensive Case Management)
- **Expanded:** Primary Care; Cardiology; Dental; Mental Health

In conjunction with the VA Ann Arbor Healthcare System (VAAAHS), Toledo veterans have access to a health care facility with medical/surgical services, Primary Care Provider, specialty care and mental health services. The VAAAHS Health Care for

Homeless Veterans covers Ann Arbor, Flint, Jackson and Toledo metropolitan areas, offering a Homeless Veterans hotline to veterans who are homeless or at risk for homelessness with 24/7 access to trained counselors. The hotline offers information and assistance to Veterans and their families; VA Medical Centers; federal, state, and local partners; and community-based agencies, service providers, and others who work with or simply want to support our nation's Veterans.

In Toledo, the Veteran's Administration has five emergency shelter beds, 10 residential substance abuse treatment beds, 17 transitional beds and 110 VA Supported Housing/Housing Choice Section 8 vouchers through LMHA. National Church Residence plans to build a 70-unit one bedroom apartment complex off of Detroit Ave, called Commons at Garden Lake. The VA will provide the supported housing component and National Church Residence will manage and own the property. Outreach services are conducted through the Lucas County Veterans Services Commission, St. Paul's Community Shelter, Cherry Street Mission Ministries and other local shelters. Collaborations through Veterans Matter and the Veteran's Payee Program assist veterans residing in Toledo who may be homeless.

Area Office on Aging of Northwestern Ohio – \$45,169,782 (includes local, State and Federal Resources) (anticipated estimate)

Serving Lucas and eleven surrounding counties, the Area Office on Aging (AOA) of Northwestern Ohio provides quality services that allow seniors to be as independent as possible, empowering them to live life to the fullest.

Services and Programs offered by the Area Office on Aging include: Long-Term Care Consultation; Family Caregiver Support Program; Aging and Disability Resource Network; Long Term Care Ombudsman Program; Multipurpose Senior Centers Meals & Elderly Nutrition Programs; Kinship Navigator; Ohio Seniors Health Insurance Information Program (OSHIIP); PASSPORT and Retired Senior Volunteer Program (RSVP).

Low-Income Housing Tax Credits and New Market Tax Credits- \$4,000,000 (anticipated estimate)

Toledo's Local Initiative Support Corporation (LISC) proposes to secure up to \$4,000,000 in tax credit equity in PY 2013-2014. LISC anticipates several prospective uses for tax credit equity, both the Low-Income House Tax Credits (LIHTC) and the New Market Tax Credits (NMTC). LISC is unable to determine feasibility at this point, but is encouraged that the overall climate for development is more promising than it has been for a number of years. Both loans and equity investments are demand based (projects being developed in target areas or other areas on a case-by-case basis) and must meet underwriting criteria established by national LISC including local review by the LISC Loan Committee. LISC's review emphasizes the community benefit, especially for low- and moderate-income households and elimination of slum and blight, while also assessing sponsor capacity, the structure of the proposed financing, the strength of the proposed deal, and its strategic value to the community/neighborhood.

STATE RESOURCES (91.220(c)(2))

Home Weatherization Assistance Program (HWAP) - \$919,000 (anticipated estimate)

A State-sponsored low-income residential energy-efficiency program administered by NeighborWorks Toledo Region (NTR), formerly Neighborhood Housing Services of Toledo, Inc.- (NHS), this program reduces low-income households' energy use, creating more affordable housing for those households at or below 200% of the federal poverty guidelines. Households receiving assistance through the Home Energy Assistance Program (HEAP), Temporary Assistance for Needy Families, or SSI are also eligible. The primary energy improvement is the elimination of air infiltration, blower-door-guided air leakage reduction, heating system repairs or replacements, and health and safety testing and inspections. The program focuses on reducing heating costs.

WarmChoice Weatherization Fund - \$1,514,534 (anticipated estimate)

Funded through Columbia Gas of Ohio and administered by NTR, WarmChoice is a free weatherization and energy education program for residential customers in Toledo and the surrounding metropolitan area. Its objective is to assist low-income energy users save energy and money by reducing household energy consumption. Installing energy conservation measures (such as cook stove replacement, furnace repair/replacement, etc., as applicable), and educating family members on their use of energy are the primary activities to reduce energy consumption.

Community Connections - \$870,000 (anticipated estimate)

Funded through Toledo Edison (FirstEnergy) and administered by NTR, the program provides services to households at 200% of the poverty line or families of military personnel called to active duty. Services include: wiring replacements and upgrades, roof repairs and replacements, electric heating and cooling system repairs and replacements, refrigerator replacement (if applicable), and weatherization for electrically heated or cooled homes.

Ohio Housing Finance Agency (OHFA) Restoring Stability - Dollars allocated are based on applications

OHFA now offers the Restoring Stability Program, which helps to mitigate foreclosure for unemployed workers by providing catch-up payments for up to six months. NTR of Toledo facilitates entry into the program when a consumer selects NTR from the OHFA website for Restoring Stability.

Ohio Housing Development Assistance Program (HDAP) - \$250,000 (anticipated estimate)

HDAP offers affordable housing opportunities through the provision of construction costs to local developers to support projects. Continuing in PY 2013, United North Corporation may receive the above funds to assist in the construction of additional senior housing units in their targeted area as part of the New Schools, New Neighborhoods (NSNN) project.

Ohio Assistance Grant Program - Emergency Repair - \$200,000 (anticipated estimate)

NTR will access funds under this program for emergency home repairs and handicapped accessibility modifications for individuals whose income is 50% AMI and below. NTR anticipates providing 50 households with improvements within the next two years. With the success of this program, NTR will seek additional grant funding in the upcoming year.

Ryan White Funds - \$312,900 (estimated)

This program focuses on improving the quality and availability of care, quality of life, and independent living for Persons Living with HIV/AIDS (PLWHAs). Emergency assistance is provided for those most in need, including low-income, uninsured, and underinsured individuals and their families. Case managers work with the client to develop individualized plans to optimize access to the community's continuum of care, including supportive services, primary health care (including medical and dental care), federal/state program enrollment, medications, housing/utility assistance, treatment adherence, and risk reduction counseling.

Housing Opportunities for Persons with AIDS (HOPWA) - \$389,096 (anticipated estimate)

This source provides funds to promote long-term comprehensive strategies for meeting the housing and supportive service needs for persons living with AIDS or HIV-related diseases (PLWHA). The AIDS Resource Center Ohio (ARC) utilizes this funding source for housing-related assistance for clients. This program helps PLWHAs and their families increase their ability to maintain safe, affordable housing. Case managers assist clients by providing housing information and linkage; rent/mortgage/utility financial aid; homelessness prevention and development of individualized plans to obtain and retain permanent housing. Beginning in 2013, five subsidy slots have been created to provide tenant-based rental assistance for up to 24 months to improve income and/or employment attainment. Ryan White Funds more than doubled last year's allocation.

LOCAL RESOURCES (91.220(c)(2))

Toledo-Lucas County Housing Fund (TLCHF) - \$150,000 (actual for PY 2013-2014)

The Toledo-Lucas County Housing Fund's goal is to promote stable housing within the community, as well as support the need for flexible resources by which to address various housing endeavors. The organization, which manages its own finances, covers all of Lucas County. The TLCHF operates with three goals:

- Securing a broad-based, dedicated and locally regulated source of consistent revenue;
- Providing alternative financial resources for housing development and preservation; and,
- Seeking and building continued relationships with local jurisdictions for the development of broad-reaching policies, plans, and development activities that further TLCHF's vision.

TLCHF intends to pursue activities for the 2013 program year that will be based upon the results of the recent Request for Proposals in which 11 proposals have been received at the time of the collection of data for this Action Plan. Priorities for this combined TLCHF / Land Bank Funding Round (not ranked in any particular order) are:

- Infill new construction on vacant lots resulting from Lucas County Land Bank's demolition initiative;
- Rehabilitation of vacant and abandoned properties. Proposals 1) using property owned or in the process of being owned by the Land Bank; and/or 2) consistent with community plans are preferred;
- Rehabilitation of properties with historic significance;
- Proposals with significant recent private or public investment located near the proposed site that will benefit the development or the residents;
- New construction and rehabilitation for low and moderate income housing in communities with limited opportunities for affordable housing;
- New construction and rehabilitation for market rate housing in low and moderate income communities; and
- Home repair programs in targeted redevelopment areas.

TLCHF also anticipates pursuing an additional funding round in late 2013.

Local Initiatives Support Corporation (LISC) - \$4,900,000 (anticipated estimate, includes HUD Section 4 - \$250,000)

The Toledo Local Initiatives Support Corporation (LISC) receives operating and program funds from Ohio Capital, HUD Section 4, and private donors to support local community development efforts. Program funds are awarded by LISC through a competitive process with funds provided directly to nonprofit agencies, minus a small administrative fee. LISC promotes the Sustainable Community of Choice strategy locally, and is currently focused in East Toledo (Garfield Heights area) and the Cherry Street Corridor.

The following organizations will be receiving funds during PY13 (provided that all meet and comply with funding requirements): United North, NeighborWorks, East Toledo Family Center, UpTown, Friendship New Vision, the Arts Commission, Economic and Community Development Institute (ECDI), Neighborhood Health Association, Toledo School for the Arts, and Toledo Botanical Gardens. Since the award process is open additional funding decisions are made throughout the year according to fund availability.

Toledo LISC proposes to secure up to \$300,000-\$400,000 in grants. Grant funds will be invested in agency target areas (East Toledo and the Cherry Street Corridor). The Program Committee will review the work and proposals of the convening agencies (East Toledo Family Center and the Cherry Street Development Organization) and their partners (NTR, Toledo GROWS, United North, and others, as appropriate) to allocate grants.

Land Reutilization Program, City of Toledo and Lucas County

The City of Toledo's Land Reutilization Program, initiated in 1991 in accordance with State of Ohio law, acquires unproductive land that has been foreclosed due to delinquent property taxes, and transfers the property to productive end users.

The goal of the Land Reutilization Program is to:

- Return property back to a tax-producing status (helping to fund schools, public safety and recreation);
- Create new revitalization opportunities; and,
- Retain the property for a beneficial public use.

Through the "Gift-In-Lieu of foreclosure" portion of the Land Reutilization Program, delinquent property taxes abatement on vacant nuisance properties assists prospective developers or end users. This allows end users to maximize their use of investment dollars to eliminate blight conditions within the community and return the property to tax producing status.

In PY 2013-2014, the Land Reutilization Program plans to finalize the sale of 34 parcels from their current inventory and issue new licenses to garden and maintain 6 parcels.

The City of Toledo entered into a partnership agreement with the Lucas County Land Reutilization Corporation (LCLRC or Land Bank). This collaboration will continue during the COT's PY 2013-2014 to address unproductive, foreclosed or tax delinquent properties. The Land Bank is a community improvement corporation designed to strengthen neighborhoods in Lucas County (inclusive of the City of Toledo) by returning vacant and abandoned properties to productive use. By continually and strategically acquiring properties, the Land Bank works to reduce blight, increase property values, promote economic development, and improve the quality of life for all Lucas County residents. A substantial amount of work of the Land Bank is concentrated in the City of Toledo's low- and moderate-income census tracts. The work includes demolition of blighted structures and the acquisition and renovation to code of other structures. In addition, the Land Bank will obtain title through the tax foreclosure process of vacant lots and transfer the lots to adjusted property owners to maintain and use.

According to the Land Bank community update in January 2013, the Land Bank is working steadily to increase both the volume of rehab acquisitions and the percentage of properties sold for owner occupancy in 2013. While residential structures remain a primary goal of the Land Bank, acquiring and rehabbing a commercial structure can have a tremendous impact in a neighborhood. The Land Bank will continue to strategically acquire commercial and industrial structures when a qualified end user can be identified.

In 2012, the Land Bank acquired and sold 111 vacant lots to adjacent home owners under the "side lot" program. The Land Bank anticipates a higher volume in side lots transactions in 2013. The Land Bank will also continue its works to acquire and sell property for urban agriculture and beautification projects for usable green space when

qualified side lot end users are not available. Additionally, the Land Bank in partnership with the Arts Commission of Greater Toledo is installing art on vacant and abandoned buildings with the long term of redevelopment.

United Way of Greater Toledo (TBD - estimates reduction from its 2012 funding level of \$4,417,746 in Lucas County)

United Way of Greater Toledo invests in three main areas: Education, Income and Health. Investment decisions are finalized by June every year for the following calendar year. A list of United Way funded programs can be found at their website (<http://www.unitedwaytoledo.org/communityinvestments>). Funding for United Way's program year 2012-2013 in Lucas County amounted to about \$4.4 million for Lucas County, impacting greatly the City of Toledo. A decrease in United Way allocations for their 2013-2014 funding cycle is expected to be proportionately split among their funded programs.

Community Reinvestment Area (CRA)

The City of Toledo Community Reinvestment Area Program provides tax abatement on the increased property value after development, new construction, or rehabilitation. It promotes investment of residential, commercial or industrial structures in low- to moderate-income neighborhoods that have experienced decline resulting from disinvestment. Major improvements, or a combination of minor improvements and general maintenance items in a CRA-designated location, may increase the taxable value of the property and result in tax abatement eligibility. The following have been designated as Community Reinvestment Areas: North West, Toledo BUMA (Bancroft, Upton and Monroe), Central West Toledo, East Toledo, North Toledo, South West Toledo, Old West End, South Toledo and Reynolds Corner.

In PY 2013, the City of Toledo expects to process 40 residential applications (a combination of new construction and rehabilitation projects) and five new applications for commercial/industrial projects.

Mobile Meals of Toledo, Inc. - \$2,405,868 (anticipated estimate)

Mobile Meals of Toledo, Inc. help clients sustain independence and enhance their quality of life by delivering nutritious food. They have two main programs:

- *Home-delivered Meal Program* (Meals-on-Wheels program) – provides home-delivered, dietician-approved meals to anyone needing assistance with meal preparation and/or diet maintenance. Currently, 1,300 clients are signed up for this program.
- *The Weekender Program*- provides shelf-stable, kid-friendly food items to low-income school children on Friday before they leave school to supplement their nutrition over the weekend. This allows them to come to school on Monday well nourished and better able to concentrate on their schoolwork. Schools currently order 1,500 Weekender bags from this program.

Mobile Meals of Toledo is funded mostly by government sources (80%). The remaining funding comes from a variety of sources including private pay, rebates, grants and contributions.

Big Brothers & Big Sisters of NOW - \$268,360 (anticipated estimate)

Big Brothers & Big Sisters of NWO operates mostly mentoring programs for children ages 4-18 and also offers a substance abuse preventative program, services to children 8-15 who have a loved one with mental illness and job coaching to students ages 16-18. They serve approximately 750 youth per year. Funded by the local United Way and various local government programs.

Toledo Lucas County Port Authority (TLCPA) - \$1,400,000 (anticipated estimate - funding for programs)

The TLCPA has two main programs that aid in fulfilling the objectives of the 2010-2015 COT's Consolidated plan:

- Diversified Contractor Accelerator Program (DCAP) - Offers access to capital to area Minority, Women's or Disadvantage Business Enterprise contractors for the purchase of materials and payment of extended labor costs. DCAP intends to remove some of the obstacles that many minority & women-owned businesses face in obtaining access to capital from traditional financial sources.
- Community Economic Development Initiative (CEDI) - Assists community-based organizations in creating new or revitalizing existing commercial structures that will attract or retain businesses in Lucas County to facilitate new employment opportunities.

Toledo Area Ministries (TAM) - \$1,816,681 (anticipated estimate)

TAM connects area congregations and non-profit organizations to better meet human need, create community and work for justice. They assist through providing an emergency three-day supply of food to people in need once a month at 14 pantries across Toledo. TAM also coordinates a co-op to pool resources and provide the lowest cost to stock pantries. Other services include: homeless prevention, access to resources, street outreach, youth shelter, assistance to trafficking victims and adult services for street level victims of prostitution, assistance in improving economic stability for individuals. In 2012, TAM served 72,000 individuals. Most of TAM's funding is from State and Federal Sources and the remaining from foundations and contributions.

Empowering and Strengthening Ohio's People - \$150,000 (anticipated estimate)

ESOP is a non-profit HUD-certified housing counseling agency. Their main focus is to stabilize and strengthen communities. ESOP accomplishes its goals through foreclosure prevention programs and by developing local leaders and organizing area residents around important issues affecting their neighborhoods.

AIDS Resource Center Ohio (ARC Ohio) - \$704,696 (anticipated estimate - funding for programs)

ARC Ohio is a nonprofit, community-based organization whose mission is to lead the fight against HIV/AIDS through awareness, advocacy and care. To this end, ARC Ohio provides comprehensive support services, HIV testing & counseling, prevention education, medical care, pharmacy, behavioral health and linkage to care services. Eligibility for their programs include: HIV positive; NW Ohio resident; 80% Area Median Income; must have a plan to increase income through education, training, job attainment or plan for independence from assistance.

Boys and Girls Clubs - \$1,841,636 (2013 Programs Budget)

Youth Education Programs is identified as a city policy priority in the 2010-2015 COT's Consolidated Plan. Programs locally funded and operated by the Boys and Girls Clubs of Toledo assist the COT's citizens in obtaining this service. The Boys & Girls Clubs of Toledo operates four locations in Toledo offering programs and services after school and during the summer. Their program is designed to impact three primary areas of adolescent development: academic success, good character and citizenship, and healthy lifestyles. During 2012, the Clubs served 5,893 children.

YMCA of Greater Toledo - \$8,053,170 (anticipated estimate)

The YMCA of Greater Toledo provides a variety of programs including: child care, youth day camp, youth sports, swimming instruction, gymnastics, health and fitness classes, teen leadership programming, senior programming, art and humanities programs and after-school programs throughout the COT.

Northwest Ohio Development Agency (NODA) - \$495,000 (anticipated estimate)

NODA is a non-profit agency that helps people become financially self-sufficient and builds stable communities by providing loans, investment capital, grants and supportive services. Their programs include: Grant-Emergency Home Repairs; Loans; Housing and Credit Counseling; Foreclosure Counseling; and, Individual Development Accounts (IDA). About 800 people benefit from their programs every year.

TASC (Treatment Accountability for Safer Communities) of Northwest Ohio - \$TBD

TASC offers services to individuals with substance abuse or mental illness who are in any stages of the criminal justice system. Their services include: assessment, treatment or referral to treatment, case management, and monitoring and reporting services. The TASC model provides an integrated system of care in meeting the needs of the justice system, the treatment system and the consumer. TASC programs work with courts (including drug and juvenile) and corrections to ensure treatment is available for community-based supervision and institutional aftercare. Participants receive an in-depth interview with qualified staff to determine the nature and extent of their involvement with alcohol and other drugs. Clients are referred to the most appropriate treatment provider based on the results of the assessment process. TASC case managers monitor the individual's progress, provide continued support, and coordinate the delivery of services,

including drug testing. TASC keeps referral sources and service providers informed of the client's progress through regular reporting.

LEVERAGING FEDERAL DOLLARS

Federal funds combined with state, private and local dollars assist the City of Toledo in addressing the needs of low- to moderate-income individuals as it pertains to their housing needs and stabilization of Toledo neighborhoods. Combined available resources, as well as strategic partnerships, will assist in addressing the priority needs identified in the 2010-2015 CONPLAN. With the infusion of federal, state and local resources, Toledo citizens will continue to: access basic services; enjoy stabilized, safer and cleaner neighborhoods; have access to improved employment opportunities; increase efforts to eliminate homelessness; remove barriers to independent living; and fulfill the dream of homeownership.

Federal resources when combined with other state and local resources give the community increased capacity to address community needs. Evidence of this enhanced capacity will continue to be noticed in the increased number of people that will be served with basic housing and other needs affecting City of Toledo residents. Federal, state and local resources will continue to strengthen the City of Toledo and provide better quality of life opportunities for citizens.

MATCHING REQUIREMENTS OF HUD PROGRAMS

As a policy of the DON, CDBG subrecipients are required to provide a 1:1 match for each CDBG dollar requested. Due to stress criteria that HUD has factored for Participating Jurisdictions (PJs), the matching requirements for HOME dollars is set at 0% for PY13. ESG dollars allocated to subrecipients also require a 1:1 match.

ANNUAL OBJECTIVES (24 CFR 91.220(b)(3))

**Table 3A
Summary of Specific Annual Objectives**

***Outcome/Objective Codes**

	Availability/Accessibility	Affordability	Sustainability
Decent Housing	DH-1	DH-2	DH-3
Suitable Living Environment	SL-1	SL-2	SL-3
Economic Opportunity	EO-1	EO-2	EO-3

Obj #	Specific Objectives	Sources of Funds	Performance Indicators	Expected Number	Actual Number	Outcome/Objective *
	IMPROVE HOUSING CONDITIONS					
	Rehabilitate/repair Owner-Occupied Deteriorated Housing (High Priority)					
DH-2.1	Assist LMI senior citizen homeowners to complete needed repairs and home rehabilitation to maintain healthy, safe and sanitary living conditions.	CDBG	housing units	42		DH-2
DH-3.1	Improve the quality of housing stock through owner-occupied rehabilitation of eligible low-income homeowners to support community stability and revitalization efforts	CDBG, HOME	housing units	114		DH-3
DH-1.2	Provide emergency repairs to very low- to low-income homeowners, senior citizens and homeowners with disabilities.	CDBG	housing units	30		DH-1
	Rental Rehabilitation and Repairs (High Priority)					
DH-1.1	Funding (GAP financial assistance) of single-family rehabilitation or new construction (meets City Policy under this priority objective) projects owned, developed, or sponsored by CHDOs.	HOME, CHDO equity	housing units	5		DH-1
DH-3.2	Rehabilitation (or new construction) of buildings with one-to-four residential units for LMI families, thereby improving the housing stock of rental units.	HOME	housing units	7		DH-3
DH-3.3	Improve the quality of housing stock to support community stability and neighborhood revitalization efforts through rehabilitation of rental units for LMI households.	CDBG	housing units	8		DH-3

	Demolish Abandoned Houses and Other Structures (Medium Priority)					
SL-3.1	Conduct demolition to eliminate blighting influences on neighborhoods	NSP3	housing units or other structures	14		SL-3
	Housing Code Enforcement and Nuisance Abatement (Medium Priority)					
SL-3.3	Improve housing conditions by issuing orders to property owners to dispose of waste and debris and prosecute trash dumpers to eliminate nuisances. Demolish blighted structures incapable of rehabilitation. Fine and/or file criminal court action to property owners who do not comply with ordered improvements.	CDBG, COT general funds	people	6,800		SL-3
DH-2.2	Improve neighborhood housing conditions by prosecuting violations of the TMC Housing Code.	CDBG	cases prosecuted	800		DH-2
DH-3.4	Clean up alleys and neighborhoods, cut weeds/tall grass, remove graffiti, board up vacant structures, etc.	CDBG	people	6,000		DH-3
	New Housing Construction (City Policy) (Low Priority)					
DH-1.4	Funding for new construction (may include rehab) housing units in designated areas in conjunction with CDCs, LMHA, and/or other non-profits, including LIHTCs.	HOME	housing units	10		DH-1
	PUBLIC SERVICES					
	Promote educational enrichment and life-skills programs (High Priority)					
EO-3.1	Create vital sustainable neighborhoods by increasing the financial stability and capability of target area residents through financial literacy, employment readiness training and work support services for target area residents.	CDBG	people	30		EO-3
EO-3.7	Provide job training and employment opportunities to ex-offenders reentering society in Toledo.	CDBG	People	TBD		EO-3
SL-1.12	Provide after school programming to low-income children in two communities offering strategic intervention to students at-risk of dropping out of school.	CDBG	people	100		SL-1
SL-1.13	Promote education enrichment for grades K-8 th through summer programs that include social, educational, cultural and academic learning.	CDBG	people	65		SL-1

	Soup kitchens and feeding programs (High Priority)					
SL-1.3	Provide food items to LMI persons/families	CDBG	people	7,779		SL1
	Enhance access to health services, including early childcare (Medium Priority)					
SL-1.4	Provide direct medical care to low/moderate income (LMI) residents of the City of Toledo.	CDBG, DHHS	people	4,500		SL-1
	Legal assistance for housing/landlord tenant relations (Medium Priority)					
DH-3.5	Provide landlord-tenant mediation services for early intervention to settle rental-housing disputes and avoid evictions.	CDBG	people	40		DH-3
DH-1.3	Provide quality legal services through comprehensive legal representation. Defend eviction and foreclosure cases/secure affordable housing. Address issues of unsuitable living conditions and unscrupulous landlords.	CDBG	people	96		DH-1
	ELIMINATE HOMELESSNESS					
	Permanent Supportive Housing (High Priority)					
SL-1.6	Provide scattered site permanent supportive housing and services to assist adults with chronic conditions and their children to maintain tenancy.	CDBG	people	250		SL-1
	Rapid Re-housing/Homelessness Prevention (High Priority)					
DH-1.4	Provide direct financial assistance coupled with stabilization services.	CDBG/ESG/HOME	households	224		DH-1
	Supportive Services (Medium Priority)					
SL-1.9	Provide case management and direct financial assistance to prevent homelessness for persons living with HIV/AIDS.	CDBG	households	110		SL-1
	Transitional/temporary/emergency shelters (Low Priority)					
SL-1.10	Provide transitional housing to homeless persons.	CDBG	people	144		SL-3
SL-1.11	Provide emergency housing to homeless persons.	ESG	people	2,038		SL-3
	ECONOMIC DEVELOPMENT					
	Technical Financial Assistance to small businesses to create and retain jobs (High Priority)					
EO-3.2	Create viable sustainable neighborhoods with mixed-use districts by providing technical assistance to commercial businesses.	CDBG	businesses assisted	50		EO-3

EO-3.5	Provide for capacity building services to non-profit organizations to improve/expand administrative, organizational and/or operational ability, as well as, technical assistance training.	CDBG	organizations	2		EO-3
SL-3.5	Process applications and community studies dealing with COT subdivision rules and regulations and the Toledo 20/20 Comprehensive Plan (development for residential, commercial and industrial areas)	CDBG	Zoning applications Neighborhood inquiries Historic district administrative approvals Certificate of appropriateness applications Commercial corridor study Neighborhood development plan	15 25 40 40 1 1		SL-3
	Secure new capital investment (High Priority)					
EO-3.4	Provide business incentives through Enterprise Development Loans (EDL).	CDBG	jobs	8		EO-3
EO-3.6	Provide loans to start microenterprise companies.	CDBG	businesses	3		EO-3
	Develop urban agriculture/vertical gardens (Low Priority)					
SL-1.5	Outreach to community gardeners by providing resources (e.g., seeds, plants, soil improvements, etc.), education opportunities and ongoing support to citizens in targeted neighborhoods.	CDBG	people	225		SL-1
	ENHANCE HOUSING CHOICE					
	Fair Housing (Medium Priority)					
SL-3.6	Ensure that residents, regardless of income have fair housing choices and further the development of the Analysis of Impediments (AI) to Fair Housing towards the elimination of impediments to fair housing.	CDBG	intakes completed cases monitored seminars/ participants AI update reports	112 5 8/316 4		SL-3
	IMPROVE HOUSING AFFORDABILITY					
	Foreclosure prevention (High Priority)					
DH-2.3	Improve housing affordability through the renegotiation or restructuring of debt related to the principal residence of the low- to moderate-income homeowner.	CDBG	people	75		DH-2
	Rental Assistance (Medium Priority)					
DH-2.4	Promote affordable rental housing through the use of tenant-based rental assistance.	HOME, ODSA	households	22		DH-2

	Homebuyer Assistance (Medium Priority)					
DH-2.5	Provide financial assistance, buyer subsidy, down payment and closing cost assistance to LMI households who are buying single-family housing units.	HOME	households	15		DH-2
DH-2.6	Acquisition and rehabilitation of foreclosed properties to provide affordable, safe, and decent homes for households at or below 120% AMI through the provision of Down Payment Assistance to qualified homebuyers.	NSP3	housing units	4		DH-2
DH-2.7	Increase eligibility for homeownership through education and counseling leading to the provision of loans to first time low- and moderate- income homebuyers thereby increasing homeownership.	CDBG	households	20		DH-2
	IMPROVE NEIGHBORHOOD CONDITIONS					
	Vacant lot improvements (Medium Priority)					
SL-3.7	Stabilize neighborhoods through the purchase and construction of new homes on vacant properties in specific identified census tracts.	NSP3	housing units	2		SL-3
SL-3.8	Coordinate the Development Involving Real Estate & Community Transactions (DIRECT) activities: a) Landbank, b) CRA's processed & awarded.	CDBG	businesses	81		SL-3
	Eliminate Lead Hazards (Medium Priority)					
SL-3.9	Provide interim control lead abatement and clearance of residential housing units within the City of Toledo.	HUD-Office of Healthy Homes and Lead Hazard Control	housing units	82		SL-3
	Rodent Abatement (Low Priority)					
SL-3.11	Reduce the number of sites in the City of Toledo with rodent infestation prior to a demolition.	CDBG	housing units	300		SL-3

Goals and objectives to be carried out during the Action Plan period are indicated with a check in the appropriate boxes below:

<input type="checkbox"/>	Objective Category Decent Housing Which includes:	<input type="checkbox"/>	Objective Category: Suitable Living Environment Which includes:	<input type="checkbox"/>	Objective Category: Expanded Economic Opportunities Which includes:
<input checked="" type="checkbox"/>	assisting homeless persons obtain affordable housing	<input checked="" type="checkbox"/>	improving the safety and livability of neighborhoods	<input checked="" type="checkbox"/>	job creation and retention
<input checked="" type="checkbox"/>	assisting persons at risk of becoming homeless	<input checked="" type="checkbox"/>	eliminating blighting influences and the deterioration of property and facilities	<input checked="" type="checkbox"/>	establishment, stabilization and expansion of small business (including micro-businesses)
<input checked="" type="checkbox"/>	retaining the affordable housing stock	<input type="checkbox"/>	increasing the access to quality public and private facilities	<input checked="" type="checkbox"/>	the provision of public services concerned with employment
<input checked="" type="checkbox"/>	increasing the availability of affordable permanent housing in standard condition to low-income and moderate-income families, particularly to members of disadvantaged minorities without discrimination on the basis of race, color, religion, sex, national origin, familial status, or disability	<input checked="" type="checkbox"/>	reducing the isolation of income groups within areas through spatial deconcentration of housing opportunities for lower income persons and the revitalization of deteriorating neighborhoods	<input checked="" type="checkbox"/>	the provision of jobs to low-income persons living in areas affected by those programs and activities under programs covered by the plan
<input checked="" type="checkbox"/>	increasing the supply of supportive housing which includes structural features and services to enable persons with special needs (including persons with HIV/ADOS) to live in dignity and independence	<input checked="" type="checkbox"/>	restoring and preserving properties of special historic, architectural, or aesthetic value	<input checked="" type="checkbox"/>	availability of mortgage financing for low income persons at reasonable rates using non-discriminatory lending practices
<input type="checkbox"/>	providing affordable housing that is accessible to job opportunities	<input type="checkbox"/>	conserving energy resources and use of renewable energy sources	<input checked="" type="checkbox"/>	access to capital and credit for development activities that promote the long-term economic social viability of the community

DESCRIPTION OF ACTIVITIES (24 CFR 91.220(d) and (e))

As prescribed by HUD, Tables 3C describing the activities to be undertaken follow.

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Planning and Administration

Project Title

DON: Planning and Administration

Description

General operations as it relates to administration and reporting requirements, administration and staff monitoring of programs, neighborhoods revitalization and fiscal oversight.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

N/A

Street Address: One Government Ctr.

City, State, Zipcode: Toledo, OH 43604

Objective Number N/A	Project ID 0001
HUD Matrix Code 21A	CDBG Citation 570.206
Type of Recipient Local Government	CDBG National Objective N/A
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator N/A	Annual Units N/A
Local ID CDBG-1	Units Upon Completion N/A

Funding Sources:

CDBG	\$1,217,892.80
ESG	
HOME	
HOPWA	
Total Formula	\$1,217,892.80
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$1,217,892.80

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Housing

Project Title
DON: Housing Rehabilitation Administration

Description
Administration and staff cost for the rehabilitation and development programs operated.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
N/A

Street Address: One Government Ctr.
City, State, Zipcode: Toledo, OH 43604

Objective Number N/A	Project ID 0002
HUD Matrix Code 14H	CDBG Citation 570.206
Type of Recipient Local Government	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Businesses	Annual Units 1
Local ID CDBG-2	Units Upon Completion 1

Funding Sources:

CDBG	\$2,281,996.72
ESG	
HOME	
HOPWA	
Total Formula	\$2,281,996.72
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$2,281,996.72

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Planning and Administration

Project Title

DON: HOME Administration

Description

Administration and staff cost for the rehabilitation and development programs. Includes on-site review, inspections, relocation, and financial staff (NDS) who undertake fiscal responsibility of rehabilitation projects.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

N/A

Street Address: One Government Ctr.

City, State, Zipcode: Toledo, OH 43604

Objective Number N/A	Project ID 0003
HUD Matrix Code 21H	CDBG Citation 570.206
Type of Recipient Local Government	CDBG National Objective N/A
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator N/A	Annual Units N/A
Local ID HOME-1	Units Upon Completion N/A

Funding Sources:

CDBG
ESG
HOME \$168,289.80
HOPWA
Total Formula \$168,289.80
Prior Year Funds
Assisted Housing
PHA
Other Funding
Total \$168,289.80

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Rental Housing

Project Title
DON: CHDO set aside – Housing Development

Description
Funding (GAP financial assistance) of single-family rehabilitation or new construction projects owned, developed, or sponsored by CHDOs.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: One Government Ctr.
City, State, Zipcode: Toledo, OH 43604

Objective Number DH-1.1	Project ID 0004
HUD Matrix Code 14B	CDBG Citation 570.201(n)
Type of Recipient Local Government	CDBG National Objective LMH
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Households	Annual Units 5
Local ID HOME-2	Units Upon Completion 5

Funding Sources:

CDBG
ESG
HOME	\$252,434.70
HOPWA
Total Formula	\$252,434.70
Prior Year Funds
Assisted Housing
PHA
Other Funding	\$252,434.70
Total

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

DON: Owner Occupied Housing

Project Title

Owner Occupied Rehab - HOME

Description

Assist existing LMI single-unit homeowners with rehabilitation of their homes to restore them to decent, safe, and sanitary conditions, thereby, preserving the housing stock.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: One Government Ctr.

City, State, Zipcode: Toledo, OH 43604

Objective Number DH-3.1	Project ID 0005
HUD Matrix Code 14A	CDBG Citation 570.202
Type of Recipient Local Government	CDBG National Objective LMH
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Housing units	Annual Units 23
Local ID HOME-3	Units Upon Completion 23

Funding Sources:

CDBG
ESG
HOME \$342,173.50
HOPWA
Total Formula \$342,173.50
Prior Year Funds
Assisted Housing
PHA
Other Funding
Total \$342,173.50

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Rental Housing

Project Title
DON: Rental Rehab - HOME

Description
Rehabilitation or new construction of buildings with one-to-four residential units for LMI families, thereby, improving the housing stock of rental units.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: One Government Ctr.
City, State, Zipcode: Toledo, OH 43604

Objective Number DH-3.2	Project ID 0006
HUD Matrix Code 14B	CDBG Citation 570.202
Type of Recipient Local Government	CDBG National Objective LMH
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Housing units	Annual Units 7
Local ID HOME-4	Units Upon Completion 7

Funding Sources:

CDBG
ESG
HOME	\$120,000.00
HOPWA
Total Formula	\$120,000.00
Prior Year Funds
Assisted Housing
PHA
Other Funding
Total	\$120,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Rental Housing

Project Title
DON: Rental Assistance (TBRA) - HOME

Description
Promote affordable rental housing through the rehabilitation of properties to be used for households needing tenant-based rental assistance.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: One Government Ctr.
City, State, Zipcode: Toledo, OH 43604

Objective Number SH-2.4	Project ID 0007
HUD Matrix Code 05Q	CDBG Citation 570.201(e)
Type of Recipient Local Government	CDBG National Objective LMC
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 22
Local ID HOME-5	Units Upon Completion 22

Funding Sources:

CDBG
ESG
HOME
HOPWA
Total Formula
Prior Year Funds	\$500,000.00
Assisted Housing
PHA
Other Funding
Total	\$500,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Owner Occupied Housing

Project Title

DON: Down Payment Assistance (DPA) - HOME

Description

Provide financial assistance, buyer subsidy, down payment and closing cost assistance to households who are buying single-family housing units.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: One Government Ctr.

City, State, Zipcode: Toledo, OH 43604

Objective Number DH-2.5	Project ID 0008
HUD Matrix Code 13	CDBG Citation 570.201(n)
Type of Recipient Local Government	CDBG National Objective LMH
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Households	Annual Units 15
Local ID HOME-6	Units Upon Completion 15

Funding Sources:

CDBG
ESG
HOME \$150,000.00
HOPWA
Total Formula \$150,000.00
Prior Year Funds
Assisted Housing
PHA
Other Funding
Total \$150,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Other: Housing

Project Title

DON: Special Projects - HOME

Description

Funding for new construction (may include rehab) housing units in designated areas, in conjunction with CDCs, LMHA, and/or other non-profits, including LIHTCs. Both rental units and homebuyer are eligible.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: One Government Ctr.

City, State, Zipcode: Toledo, OH 43604

Objective Number DH-2.5	Project ID 0009
HUD Matrix Code 12	CDBG Citation 570.201(n)
Type of Recipient Local Government	CDBG National Objective LMH
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Households	Annual Units 10
Local ID HOME-7	Units Upon Completion 10

Funding Sources:

CDBG
ESG
HOME \$650,000.00
HOPWA
Total Formula \$650,000.00
Prior Year Funds
Assisted Housing
PHA
Other Funding
Total \$650,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Other – Economic Opportunity

Project Title

COT: Department of Development

Description

The objective of the Department of Development in the use of CDBG funds is to provide economic opportunities in low and moderate income census tracts, and to low- and moderate income individuals and companies through the granting of 4 EDL, employing 8 LMI individuals.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide - LMI census tracts in the City of Toledo

Street Address: One Gov Center

City, State, Zip code: Toledo, Ohio, 43604

Objective Number EO-3.4	Project ID 0010 (1 of 4)
HUD Matrix Code 18A	CDBG Citation 570.203(b)
Type of Recipient Local Government	CDBG National Objective LMJ
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Jobs	Annual Units 8
Local ID CDBG-3	Units Upon Completion 8

Funding Sources:

CDBG
 ESG
 HOME
 HOPWA
 Total Formula
 Prior Year Funds (P.I.) \$200,000 -

 approximately
 Assisted Housing
 PHA
 Other Funding
 Total \$200,000 -

 approximately

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Other – Economic Opportunity

Project Title

COT: Department of Development

Description

The objective of the Department of Development in the use of CDBG funds is to provide economic opportunities in low and moderate income census tracts and to low- and moderate income individuals and companies through the purchase, sale, transfer, and/or license of City of Toledo properties to promote economic development. (DIRECT)

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide - LMI census tracts in the City of Toledo

Street Address: One Gov Center

City, State, Zip code: Toledo, Ohio, 43604

Objective Number SL-3.8	Project ID 0010 (2 of 4)
HUD Matrix Code 18B	CDBG Citation 570.203(b)
Type of Recipient Local Government	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Businesses	Annual Units 81
Local ID CDBG-3	Units Upon Completion 81

Funding Sources:

CDBG	\$169,421.26
ESG	
HOME	
HOPWA	
Total Formula	\$169,421.26
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$169,421.26

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Other – Economic Opportunity

Project Title

COT: Department of Development

Description

The objective of the Department of Development in the use of CDBG funds is to provide economic opportunities in low and moderate income census tracts and to low- and moderate income individuals and companies through the Business Retention, Expansion & Development (BREAD) project for business assistance to create LMI jobs. (i.e. LCEDC, Uptown)

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide - LMI census tracts in the City of Toledo

Street Address: One Gov Center

City, State, Zip code: Toledo, Ohio, 43604

Objective Number EO-3.2	Project ID 0010 (3 of 4)
HUD Matrix Code 18B	CDBG Citation 570.203(b)
Type of Recipient Grantee Local Government	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Businesses	Annual Units 30
Local ID CDBG-3	Units Upon Completion 30

Funding Sources:

CDBG
ESG
HOME
HOPWA
Total Formula
Prior Year Funds (P.I.) \$208,828.72
Assisted Housing
PHA
Other Funding
Total \$208,828.72

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Other – Economic Opportunity

Project Title

COT: Department of Development

Description

The objective is to provide economic opportunities by providing loans to micro enterprise companies. Three loans will be provided to start 3 new companies in PY39. The micro enterprise loans will be funded through the ECDI Company under contract with the City of Toledo, Department of Development.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide – LMI Census tracts in the City of Toledo

Street Address: One Government Center

City, State, Zip code: Toledo Ohio 43604

Objective Number EO-3.6	Project ID 0010 (4 of 4)
HUD Matrix Code 18C	CDBG Citation 570.201(o)
Type of Recipient Local Government	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 7/1/2013	Completion Date (mm/dd/yyyy) 6/30/2014
Performance Indicator Businesses	Annual Units 3
Local ID CDBG-3	Units Upon Completion 3

Funding Sources:

CDBG
 ESG
 HOME
 HOPWA
 Total Formula
 Prior Year Funds (P.I.) \$125,000.00
 Assisted Housing
 PHA
 Other Funding
 Total \$125,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Other – eliminate slum & blight

Project Title

Code Enforcement

Description

The objective of the Department of Inspection, Division of Code Enforcement (CED), in the use of CDBG funds is to eliminate slum and blight in LMI areas. CED assigns employees to inspect complaints of nuisances - slum and blight condition in low and moderate income census tracts. After the inspection, Toledo Municipal Code orders are issued to the property owner to eliminate the nuisance. If the nuisance is not timely eliminated, a fine is ordered. If the nuisance is not eliminated after the fine is ordered, the property owner is ordered to appear in the Toledo Municipal Court on a criminal charge. CED administratively coordinates the demolition of blighted structures in LMAs for the City of Toledo. All CDBG funds are spent on LMI areas. The CED has committed to issuing to 6,800 orders in PY39.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide - LMI census tracts in the City of Toledo

Street Address: One Government Center

City, State, Zip code: Toledo, Ohio, 43604

Objective Number SL-3.3	Project ID 0011
HUD Matrix Code 15	CDBG Citation 570.202(c)
Type of Recipient Grantee Local Government	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2012	Completion Date (mm/dd/yyyy) 06/30/2013
Performance Indicator Housing Units	Annual Units 6,800
Local ID CDBG-4	Units Upon Completion 6,800

Funding Sources:

CDBG	\$784,557.52
ESG	
HOME	
HOPWA	
Total Formula	\$784,557.52
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$784,557.52

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Other – eliminate slum & blight

Project Title

Department of Law, Housing Court Prosecutor

Description

The objective of the Department of Law (Housing Court Prosecutor), in the use of CDBG funds is to eliminate slum and blight in LMI areas by requiring property owners to comply with the Toledo Municipal Code. This activity funds a prosecutor to pursue property owners before the Toledo Housing Court to remediate nuisance violations. The Housing Court Prosecutor has projected prosecuting 800 cases in PY39.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide - LMI census tracts in the City of Toledo

Street Address: One Gov Center

City, State, Zip code: Toledo, Ohio, 43604

Objective Number DH-2.2	Project ID 0012
HUD Matrix Code 15	CDBG Citation 570.202(c)
Type of Recipient Grantee Local Government	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Housing units	Annual Units 800
Local ID CDBG-5	Units Upon Completion 800

Funding Sources:

CDBG	\$54,659.00
ESG	
HOME	
HOPWA	
Total Formula	\$54,659.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$54,659.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Public Services

Project Title
Toledo Plan Commission

Description

The objective of the Toledo Plan Commission in the use of CDBG funds is to process applications and community studies concerning the Toledo Municipal zoning laws in low- and moderate- income census tracts. The objective will be achieved in PY39 by processing 15 applications, responding to 25 neighborhoods inquires, processing 40 historic district administrative approvals and 40 certificates of appropriateness. In addition, the Plan Commission will complete one corridor study and one neighborhood development plan.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide - LMI census tracts in the City of Toledo

Street Address: One Government Center

City, State, Zip code: Toledo, Ohio, 43604

Objective Number SL-3.5	Project ID 0013
HUD Matrix Code 20	CDBG Citation 570.205
Type of Recipient Local Government	CDBG National Objective N/A
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator N/A	Annual Units N/A
Local ID CDBG-6	Units Upon Completion N/A

Funding Sources:

CDBG	\$87,938.50
ESG	
HOME	
HOPWA	
Total Formula	\$87,938.50
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$87,938.50

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Other – Slum and Blight

Project Title

Department of Public Service/Neighborhood Beautification Action Program (NBA)

Description

The objective of the Department of Public Service/Neighborhood Beautification Action Program (NBA) in the use of CDBG funds is to reduce slum and blight in LMI census tracts by abating weed/tall grass nuisances, removing junk and debris, removing graffiti, and boarding up abandoned properties in low and moderate income census tracts. The objective will be achieved in PY39 by responding to 6,000 requests for work to be preformed.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide - LMI census tracts in the City of Toledo

Street Address: 1309 Lagrange

City, State, Zip code: Toledo, Ohio, 43608

Objective Number DH-3.4	Project ID 0014
HUD Matrix Code 15	CDBG Citation 570.201(e)
Type of Recipient Grantee Local Government	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 6,000
Local ID CDBG-7	Units Upon Completion 6,000

Funding Sources:

CDBG	\$698,089.52
ESG	
HOME	
HOPWA	
Total Formula	\$698,089.52
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$698,089.52

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Public Services

Project Title

Adelante - Tenant/Landlord Counseling

Description

To provide at least 40 low- to moderate-income tenants with landlord-tenant mediation services to settle rental-housing disputes.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 520 Broadway Street

City, State, Zipcode: Toledo, OH 43602

Objective Number DH-3.5	Project ID 0015
HUD Matrix Code 05K	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMC
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 200
Local ID CDBG-8	Units Upon Completion 200

Funding Sources:

CDBG \$18,000.00
ESG
HOME
HOPWA
Total Formula \$18,000.00
Prior Year Funds
Assisted Housing
PHA
Other Funding
Total \$18,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Owner-Occupied Housing

Project Title

East Toledo Family Center

Description

Assist low- to-moderate income senior citizens with minor repairs and home rehabilitation in order to maintain a healthy, safe and sanitary living environment.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 1020 Varland Ave.

City, State, Zipcode: Toledo, Ohio 43605

Objective Number DH-2.1	Project ID 0016
HUD Matrix Code 14A	CDBG Citation 570.202
Type of Recipient Third Party Partner	CDBG National Objective LMH
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Housing units	Annual Units 42
Local ID CDBG-9	Units Upon Completion 42

Funding Sources:

CDBG	\$14,019.00
ESG	
HOME	
HOPWA	
Total Formula	\$14,019.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$14,019.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Owner Occupied Housing

Project Title

Economic Opportunity Planning Association

Description

To provide emergency repairs on at least 30 owner-occupied homes for very low- to low-income (LMI) adults aged 62 years or older and the permanently disabled to correct or avoid code violations.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 505 Hamilton Street

City, State, Zipcode: Toledo, OH 43604

Objective Number DH-1.2	Project ID 0017
HUD Matrix Code 14A	CDBG Citation 570.202
Type of Recipient Third Party Partner	CDBG National Objective LMH
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Housing units	Annual Units 30
Local ID CDBG-10	Units Upon Completion 30

Funding Sources:

CDBG \$200,000.00
ESG
HOME
HOPWA
Total Formula \$200,000.00
Prior Year Funds
Assisted Housing
PHA
Other Funding
Total \$200,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Planning /Administration

Project Title

Toledo Fair Housing Center

Description

To ensure that residents, regardless of income have fair housing choices and further the development of the Analysis of Impediments (AI) to Fair Housing towards the elimination of impediments to fair housing choice. Provide support of fair housing activities including: Consumer Complaint Assistance, Education and Outreach, Disability Services, Research, Training and Consulting Services, Fair Lending and Insurance, Home Ownership Programs and Legal Assistance.

The FHC oversees the implementation of the Analysis of Impediments (AI) Action Plan by conducting meetings and interviews with regulatory agencies and responsible parties to address impediment areas and completion of action steps. Proposed Outcome Indicators: 112 cases (assist complainants of illegal housing discrimination); 5 settlements (enforce compliance with housing discrimination); 8 seminars/316 participants (education); 4 AI updates to the DON.

** To be funded out of DON Planning and Administration dollars.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 432 N. Superior Street

City, State, Zipcode: Toledo, OH 43604-1416

Objective Number SL-3.6	Project ID 0018
HUD Matrix Code 21D	CDBG Citation 570.206
Type of Recipient Third Party Partner	CDBG National Objective N/A
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator N/A	Annual Units N/A
Local ID CDBG-11	Units Upon Completion N/A

Funding Sources:

CDBG	\$150,000.00
ESG	
HOME	
HOPWA	
Total Formula	\$150,000.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$150,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name: City of Toledo

Priority Need
Public Service

Project Title: Legal Aid of Western Ohio

Description

Provide high quality legal services to 96 LMI adults residing within the City of Toledo regarding housing issues:

- Provide comprehensive legal representation
- Defend forcible entry and detainer cases
- Defend eviction and foreclosure cases
- Address issues of unsuitable living conditions and unscrupulous landlords

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 525 North Superior Street

City, State, Zip code: Toledo, Ohio 43604

Objective Number DH-1.3	Project ID 0019
HUD Matrix Code 05C	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2012	Completion Date (mm/dd/yyyy) 06/30/2013
Performance Indicator People	Annual Units 96
Local ID CDBG-12	Units Upon Completion 96

Funding Sources:

CDBG	\$46,017.00
ESG	
HOME	
HOPWA	
Total Formula	\$46,017.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$46,017.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Other – Slum and Blight

Project Title
Lucas County Regional Health District - Rodent Abatement/Housing Code Enforcement

Description
Reduce the number of sites in the LMI areas of the City of Toledo with rodent infestation prior to a demolition. At least 300 housing units will be targeted. Respond to referrals from the City of Toledo Division of Code Enforcement regarding pending demolition for abatement services. Investigate referrals, inspect properties referred and abate. Bait will be applied to eliminate the rodents prior to demolition, if rodent activity exists on subject property.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 635 N. Erie Street
City, State, Zipcode: Toledo, OH 43604

Objective Number SL-3.11	Project ID 0020
HUD Matrix Code 15	CDBG Citation 570.202(c)
Type of Recipient Local Government	CDBG National Objective SBA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Housing units	Annual Units 300
Local ID CDBG-13	Units Upon Completion 300

Funding Sources:

CDBG	\$78,589.70
ESG	
HOME	
HOPWA	
Total Formula	\$78,589.70
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$78,589.70

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Housing

Project Title
Maumee Valley Habitat for Humanity

Description

To support community stability by improving the quality of housing stock through owner-occupied rehabilitation for eligible low- to-moderate income homeowners; at least 15 housing units are targeted. Market the program through health and human service agencies, service groups, faith-based organizations, companies and direct contact. Select qualified participants. Review and prioritize repair needs; obtain necessary permits and building materials; secure qualified volunteers, companies and contractors to complete needed repairs; approve final inspections.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 6855 Spring Valley Drive, Suite 100
City, State, Zipcode: Holland, OH 43528

Objective Number DH-3.1	Project ID 0021
HUD Matrix Code 14H	CDBG Citation 570.202
Type of Recipient Third Party Partner	CDBG National Objective LMH
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Housing units	Annual Units 15
Local ID CDBG-14	Units Upon Completion 15

Funding Sources:

CDBG	\$45,500.00
ESG	
HOME	
HOPWA	
Total Formula	\$45,500.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$45,500.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Public Services

Project Title
MLK Kitchen for the Poor

Description
Provide food services, specifically, grocery items, food supplements, and food boxes to low-income and homeless families, providing savings to family budgets.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 650 Vance St.
City, State, Zipcode: Toledo, Ohio 43602

Objective Number SL-1.3	Project ID 0022
HUD Matrix Code 05W	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 500
Local ID CDBG-15	Units Upon Completion 500

Funding Sources:

CDBG	\$54,521.00
ESG	
HOME	
HOPWA	
Total Formula	\$54,521.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$54,521.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Public Services

Project Title
Neighborhood Health Association

Description

To provide direct medical care to at least 4,500 persons through seven community health centers for LMI residents of the City of Toledo. Primary healthcare, preventative healthcare and specialty care will be provided. LMI clients will have access to quality medical care, a full service pharmacy at Cordelia Martin, social services for prescription assistance and community services, onsite specialty care such as cardiology, women's health and podiatry.

1. Cordelia Martin Health Center – 430 Nebraska Avenue, Toledo, OH 43604
2. Huron Street Medical Clinic – 923 Huron Street, Toledo, OH 43604
3. Mildred Bayer Homeless Clinic – 2101 Jefferson Avenue, Toledo, OH 43624
4. River East Community Health Center – 117 Main Street, Toledo, OH 43605
5. Daisy Smith Pediatric Clinic – 430 Nebraska Avenue, Toledo, OH 43604
6. NHA Pediatric Health Clinic – 1 Aurora Gonzalez Drive, Toledo, OH 43609
7. Southside Community Health Center – 732 South Avenue, Toledo, OH 43609

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 313 Jefferson Avenue (Headquarters)
City, State, Zipcode: Toledo, OH 43604

Objective Number SL-1.4	Project ID 0023
HUD Matrix Code 05M	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 4,500
Local ID CDBG-16	Units Upon Completion 4,500

Funding Sources:

CDBG	\$167,803.00
ESG	
HOME	
HOPWA	
Total Formula	\$167,803.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$167,803.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Public Services

Project Title
NeighborWorks® Toledo Region

Description
The Mortgage Lending Project objective is to provide direct financial assistance to first time low and moderate income homebuyers or homeowners, after providing housing education and counseling in order to increase homeownership.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 704 Second St.
City, State, Zipcode: Toledo, Ohio 43605

Objective Number DH-2.7	Project ID 0024 (1 of 3)
HUD Matrix Code 13	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMH
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Households	Annual Units 20
Local ID CDBG-17	Units Upon Completion 20

Funding Sources:

CDBG	\$47,643.00
ESG	
HOME	
HOPWA	
Total Formula	\$47,643.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$47,643.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo.....

Priority Need

Public Services

Project Title

NeighborWorks® Toledo Region

Description

The Homeless Prevention Foreclosure Intervention Project objective is to prevent homelessness by improving housing affordability through the renegotiation or restructuring of debt related to the principal residence of the low- to moderate-income homeowner. (Subsistence Payments)

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 704 Second St.

City, State, Zipcode: Toledo, Ohio 43605

Objective Number DH-2.3	Project ID 0024 (2 of 3)
HUD Matrix Code 05Q	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMC
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 75
Local ID CDBG-17	Units Upon Completion 75

Funding Sources:

CDBG \$63,108.00
ESG
HOME
HOPWA
Total Formula \$63,108.00
Prior Year Funds
Assisted Housing
PHA
Other Funding
Total \$63,108.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Housing

Project Title
NeighborWorks® Toledo Region

Description

Improve the quality of the housing through the rehabilitation of owner occupied housing for income eligible homeowners in the city of Toledo to support community stability.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 704 Second St.
City, State, Zipcode: Toledo, Ohio 43605

Objective Number DH-3.1	Project ID 0024 (3 of 3)
HUD Matrix Code 14H	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Housing units	Annual Units 60
Local ID CDBG-17	Units Upon Completion 60

Funding Sources:

CDBG	\$186,504.00
ESG	
HOME	
HOPWA	
Total Formula	\$186,504.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$186,504.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Public Service

Project Title
St. Paul's Community Center

Description
Provide a minimum of one nutritious meal per day to individuals and families in order to provide other supportive services to eligible individuals and families.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 230 13th Street, P.O. Box 9564
City, State, Zipcode: Toledo, Ohio 43697-9564

Objective Number SI-1.3	Project ID 0025
HUD Matrix Code 05W	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 1,270
Local ID CDBG-18	Units Upon Completion 1,270

Funding Sources:

CDBG	\$21,971.79
ESG	
HOME	
HOPWA	
Total Formula	\$21,971.79
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$21,971.79

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name: City of Toledo

Priority Need
Public Service

Project Title: Toledo Seagate Food Bank: Basket Program

Description

Provide balanced nutritional food baskets to 4,449 LMI individuals in LMA census tracts:

- Collect, secure, and obtain food for distribution.
- Pack and sort food for distribution to at risk low income families. Food is purchased by Toledo Seagate and donated to families. Families are prescreened by partner agencies (e.g. The Veterans Commission, Old News Boys, ProMedica social workers, TPS social workers). Distribution is Tuesday and Thursday from 12:00 to 2:00 weekly.
- Food baskets consist of vegetables, meats, and dairy products.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 526 High Street

City, State, Zip code: Toledo, Ohio 43609

Objective Number SI-1.3	Project ID 0026
HUD Matrix Code 05W	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2012	Completion Date (mm/dd/yyyy) 06/30/2013
Performance Indicator People	Annual Units 4,449
Local ID CDBG-19	Units Upon Completion 4,449

Funding Sources:

CDBG	\$30,430.00
ESG	
HOME	
HOPWA	
Total Formula	\$30,430.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$30,430.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Economic Development

Project Title

United North Corporation

Description

Create vital sustainable neighborhoods with mixed-use districts through technical assistance for 20 commercial businesses.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 3106 Lagrange St.

City, State, Zipcode: Toledo, Ohio 43608

Objective Number EO-3.2	Project ID 0027(1 of 4)
HUD Matrix Code 18B	CDBG Citation 570.203(b)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Businesses	Annual Units 20
Local ID CDBG-20	Units Upon Completion 20

Funding Sources:

CDBG	\$54,786.31
ESG	
HOME	
HOPWA	
Total Formula	\$54,786.31
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$54,786.31

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Public Services

Project Title
United North Corporation

Description
Create vital neighborhoods by increasing the financial stability and capability of 30 target area residents through financial literacy, employment readiness training, and work support services for low to moderate areas. (ONE Village Financial Opportunity Center)

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 3106 Lagrange St.
City, State, Zipcode: Toledo, Ohio 43608

Objective Number EO-3.1	Project ID 0027 (2 of 4)
HUD Matrix Code 05H	CDBG Citation 570.203(b)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 30
Local ID CBDG-20	Units Upon Completion 30

Funding Sources:

CDBG	\$115,944.92
ESG	
HOME	
HOPWA	
Total Formula	\$115,944.92
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$115,944.92

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Owner Occupied Housing

Project Title

United North Corporation

Description

Improve the quality of 16 housing stock to support community stability and neighborhood revitalization efforts.
(Owner Occupied Rehabilitation)

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 3106 Lagrange St.

City, State, Zipcode: Toledo, Ohio 43608

Objective Number DH-3.1	Project ID 0027 (3 of 4)
HUD Matrix Code 14H	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMH
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Housing units	Annual Units 16
Local ID CDBG-20	Units Upon Completion 16

Funding Sources:

CDBG	\$50,035.48
ESG	
HOME	
HOPWA	
Total Formula	\$50,035.48
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$50,035.48

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Rental Housing

Project Title
United North Corporation

Description
Improve the quality of housing stock to support community stability and neighborhood revitalization efforts through rehabilitation of rental units for LMI households. (Sherman Rental)

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 3106 Lagrange St.
City, State, Zipcode: Toledo, Ohio 43608

Objective Number DH-3.3	Project ID 0027 (4 of 4)
HUD Matrix Code 14H	CDBG Citation 570.201(m)
Type of Recipient Third Party Partner	CDBG National Objective LMH
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Housing Units	Annual Units 8
Local ID CDBG-20	Units Upon Completion 8

Funding Sources:

CDBG	\$50,035.48
ESG	
HOME	
HOPWA	
Total Formula	\$50,035.48
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$50,035.48

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Public Services

Project Title
After School All Stars

Description
Provide after school programming to low income, urban youth in Birmingham and Walbridge communities with focus on the *We are Ready* (W.A.R.) program. The W.A.R. program offers strategic intervention to students who exhibit signs of being at-risk of dropping out of school.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 1530 N. Superior
City, State, Zipcode: Toledo, OH 43604

Objective Number SL-1.12	Project ID 0028
HUD Matrix Code 05	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 100
Local ID CDBG-21	Units Upon Completion 100

Funding Sources:

CDBG
ESG
HOME
HOPWA
Total Formula
Prior Year Funds	\$50,000.00
Assisted Housing
PHA
Other Funding
Total	\$50,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Public Services

Project Title
Grace Community Center - Educamp

Description
Promote educational enrichment for K-8th graders to sustain or increase grade level growth during summer study and help youth learn positive life skills through social learning strategies. Educamp program objectives include:

- engage youth (K-8) in an 8-week social learning experience;
- meet the education, cultural and recreational needs of neighborhood youth; and,
- improve children's academic skills in reading, writing and math.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 406 W. Delaware
City, State, Zipcode: Toledo, OH 43610

Objective Number SL-13	Project ID 0029
HUD Matrix Code 05	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 65
Local ID CDBG-22	Units Upon Completion 65

Funding Sources:

CDBG
ESG
HOME
HOPWA
Total Formula
Prior Year Funds	\$23,000.00
Assisted Housing
PHA
Other Funding
Total	\$23,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name: City of Toledo

Priority Need
Public Services

Project Title: Helping Hands of St. Louis: Food Pantry

Description

Provide groceries on a monthly basis to 1,750 LMI individuals in LMA census tracts.

- 1) Work with donors, food bank, vendors, etc, to maintain food reserves and ensure pantry is stocked.
- 2) Prepare food bags for eligible persons.
- 3) Determine client eligibility such as documented proof of residency in LMA census tract and within the City of Toledo.
- 4) Distribute food baskets to eligible, unduplicated persons from east of the river but only within the City of Toledo.
- 5) Families are prescreened by partner agencies.
- 6) Distribution is scheduled on Tuesday and Thursday from 9:30 to 11:30 A.M. weekly (individuals are eligible to receive one basket per month).
- 7) Food baskets consist of fruits/vegetables, canned foods, meats, and dairy products.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 443 Sixth Street

City, State, Zip code: Toledo, Ohio 43605

Objective Number SL-1.3	Project ID 0030
HUD Matrix Code 05W	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2012	Completion Date (mm/dd/yyyy) 06/30/2013
Performance Indicator People	Annual Units 1,750
Local ID CDBG-23	Units Upon Completion 1,750

Funding Sources:

CDBG
ESG
HOME
HOPWA
Total Formula
Prior Year Funds \$21,814.00
Assisted Housing
PHA
Other Funding
Total \$21,814.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

**Table 3C
Consolidated Plan Listing of Projects**

Jurisdiction's Name City of Toledo

Priority Need
Housing

Project Title
Capacity Building

Description
Capacity building for non-profit (FNV) to engage neighborhood revitalization activities through:

- construction of one NSP house;
- CHDO acquisition, renovation and sale (or rental) of three housing units;
- market rate new construction of two housing units in a slum and blight area; and,
- market the Department of Neighborhoods Owner Occupied Rehabilitation Program to 100 Secor Garden neighborhood owners.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: One Government Ctr.
City, State, Zipcode: Toledo, OH 43604

Objective Number EO-3.5	Project ID 0031 (1 of 2)
HUD Matrix Code 19C	CDBG Citation 570.201(p)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Organizations	Annual Units 1
Local ID CDBG-24	Units Upon Completion 1

Funding Sources:

CDBG
ESG
HOME
HOPWA
Total Formula
Prior Year Funds	\$60,000.00
Assisted Housing
PHA
Other Funding
Total	\$60,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Public Services

Project Title
Capacity Building

Description
Capacity building for non-profit (TLCHB) to increase staff (Administrative Assistant) and capacity to continue work towards ending homelessness.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: One Government Ctr.
City, State, Zipcode: Toledo, OH 43604

Objective Number EO-3.5	Project ID 0031 (2 of 2)
HUD Matrix Code 19C	CDBG Citation 570.201(p)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator Organizations	Annual Units 1
Local ID CDBG-24	Units Upon Completion 1

Funding Sources:

CDBG

ESG

HOME

HOPWA

Total Formula

Prior Year Funds \$25,000.00

Assisted Housing

PHA

Other Funding

Total \$25,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Eliminate Homelessness

Project Title

Toledo Lucas County Homelessness Board

Description

Provide scattered site permanent supportive housing and services to assist adults with chronic conditions and their children to maintain tenancy (Permanent Supportive Housing). (FOCUS)

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 1946 N. 13th Street #437

City, State, Zip Code: Toledo, OH 43604

Objective Number SL1.6	Project ID 0032 (1 of 3)
HUD Matrix Code 03T	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMC
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 250
Local ID CDBG-25	Units Upon Completion 250

Funding Sources:

CDBG	\$77,282.00
ESG	
HOME	
HOPWA	
Total Formula	\$77,282.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$77,282.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Eliminate Homelessness

Project Title

Toledo Lucas County Homelessness Board

Description

Provide case management and direct financial assistance to prevent homelessness for persons living with HIV/AIDS (ARC).

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 1946 N. 13th Street #437

City, State, Zip Code: Toledo, OH 43604

Objective Number SL1.9	Project ID 0032 (2 of 3)
HUD Matrix Code 03T	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMC
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 110
Local ID CDBG-25	Units Upon Completion 110

Funding Sources:

CDBG	\$28,985.00
ESG	
HOME	
HOPWA	
Total Formula	\$28,985.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$28,985.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Eliminate Homelessness

Project Title

Toledo Lucas County Homelessness Board

Description

Provide transitional housing to homeless persons (Transitional).

- Aurora House - \$29,033
- Harbor House - \$14,700

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 1946 N. 13th Street #437

City, State, Zip Code: Toledo, OH 43604

Objective Number SL1.10	Project ID 0032 (3 of 3)
HUD Matrix Code 03T	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMC
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 144
Local ID CDBG-25	Units Upon Completion 144

Funding Sources:

CDBG	\$43,733.00
ESG	
HOME	
HOPWA	
Total Formula	\$43,733.00
Prior Year Funds	
Assisted Housing	
PHA	
Other Funding	
Total	\$43,733.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Public Services

Project Title
Toledo Botanical Gardens – Toledo GROWS

Description
Outreach to community gardeners by providing resources (e.g. seeds, plants, soil improvements, etc.), education opportunities and ongoing support to citizens in targeted neighborhoods.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address:
City, State, Zip Code: Toledo, OH 43604

Objective Number SL1.5	Project ID 0033
HUD Matrix Code 05	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units 225
Local ID CDBG-26	Units Upon Completion 225

Funding Sources:

CDBG
ESG
HOME
HOPWA
Total Formula
Prior Year Funds	\$38,081.00
Assisted Housing
PHA
Other Funding
Total	\$38,081.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Public Services

Project Title
Toledo Community Development Corporation – Job Training

Description
Provide job training and employment opportunities to ex-offenders reentering society in Toledo.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address:
City, State, Zip Code: Toledo, OH 43604

Objective Number EO-3.7	Project ID 0034
HUD Matrix Code 05H	CDBG Citation 570.201(e)
Type of Recipient Third Party Partner	CDBG National Objective LMA
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator People	Annual Units TBD
Local ID CDBG-27	Units Upon Completion TBD

Funding Sources:

CDBG
ESG
HOME
HOPWA
Total Formula
Prior Year Funds	\$50,000
Assisted Housing
PHA
Other Funding
Total	\$50,000

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Eliminate Homelessness

Project Title

Toledo Lucas County Homelessness Board

Description

Provide direct financial assistance coupled with stabilization services (Rapid Re-housing).

- TLCHB - \$87,921.00
- TASC - \$22,443.00
- FOCUS - \$32,323.00
- Beach House - \$50,000.00

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 1946 N. 13th Street #437

City, State, Zip Code: Toledo, OH 43604

Objective Number DH – 1.4	Project ID 0035 (1of 5)
HUD Matrix Code N/A	CDBG Citation N/A
Type of Recipient Third Party Partner	CDBG National Objective N/A
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator households	Annual Units 200
Local ID H-ESG-01	Units Upon Completion 200

Funding Sources:

CDBG
ESG	\$192,687.00
HOME
HOPWA
Total Formula	\$192,687.00
Prior Year Funds
Assisted Housing
PHA
Other Funding
Total	\$192,687.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Eliminate Homelessness

Project Title
Toledo Lucas County Homelessness Board

Description
Provide emergency housing to homeless persons (Emergency Shelter).

- Beach House - \$47,841.00
- Catholic Charities (La Posada) - \$26,398.00
- Family House - \$153,110.00
- St. Paul's Community Center - \$20,500.00
- YWCA - \$17,826.00

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 1946 N. 13th Street #437
City, State, Zip Code: Toledo, OH 43604

Objective Number SL – 1.11	Project ID 0035 (2 of 5)
HUD Matrix Code N/A	CDBG Citation N/A
Type of Recipient Third Party Partner	CDBG National Objective N/A
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator people	Annual Units 2,038
Local ID H-ESG-01	Units Upon Completion 2,038

Funding Sources:

CDBG
ESG	\$265,675.00
HOME
HOPWA
Total Formula	\$265,675.00
Prior Year Funds
Assisted Housing
PHA
Other Funding
Total	\$265,675.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need
Eliminate Homelessness

Project Title
Toledo Lucas County Homelessness Board

Description
Undertake data collection, analysis, and reporting of the Homeless Management Information System (HMIS).

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area
Community Wide

Street Address: 1946 N. 13th Street #437
City, State, Zip Code: Toledo, OH 43604

Objective Number N/A	Project ID 0035 (3 of 5)
HUD Matrix Code N/A	CDBG Citation N/A
Type of Recipient Third Party Partner	CDBG National Objective N/A
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator N/A	Annual Units N/A
Local ID H-ESG-01	Units Upon Completion N/A

Funding Sources:

CDBG
ESG	\$33,000.00
HOME
HOPWA
Total Formula	\$33,000.00
Prior Year Funds
Assisted Housing
PHA
Other Funding
Total	\$33,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Eliminate Homelessness

Project Title

Toledo Lucas County Homelessness Board

Description

Administration costs of ESG funded activities.

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 1946 N. 13th Street #437
City, State, Zip Code: Toledo, OH 43604

Objective Number N/A	Project ID 0035 (4 of 5)
HUD Matrix Code N/A	CDBG Citation N/A
Type of Recipient Third Party Partner	CDBG National Objective N/A
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator N/A	Annual Units N/A
Local ID H-ESG-01	Units Upon Completion N/A

Funding Sources:

CDBG
ESG	\$43,488.00
HOME
HOPWA
Total Formula	\$43,488.00
Prior Year Funds
Assisted Housing
PHA
Other Funding
Total	\$43,488.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

Table 3C
Consolidated Plan Listing of Projects

Jurisdiction's Name City of Toledo

Priority Need

Eliminate Homelessness

Project Title

Toledo Lucas County Homelessness Board

Description

Undertake coordinated assessment activities for those individuals seeking homeless services through 2-1-1 (Coordinated Assessment / United Way). (Shelter)

Objective category: Suitable Living Environment Decent Housing Economic Opportunity
Outcome category: Availability/Accessibility Affordability Sustainability

Location/Target Area

Community Wide

Street Address: 1946 N. 13th Street #437

City, State, Zip Code: Toledo, OH 43604

Objective Number N/A	Project ID 0035 (5 of 5)
HUD Matrix Code N/A	CDBG Citation N/A
Type of Recipient Third Party Partner	CDBG National Objective N/A
Start Date (mm/dd/yyyy) 07/01/2013	Completion Date (mm/dd/yyyy) 06/30/2014
Performance Indicator N/A	Annual Units N/A
Local ID H-ESG-01	Units Upon Completion N/A

Funding Sources:

CDBG
 ESG \$45,000.00
 HOME
 HOPWA
 Total Formula \$45,000.00
 Prior Year Funds
 Assisted Housing
 PHA
 Other Funding
 Total \$45,000.00

The primary purpose of the project is to help: the Homeless Persons with HIV/AIDS Persons with Disabilities Public Housing Needs

GEOGRAPHIC DISTRIBUTION / ALLOCATION PRIORITIES (24 CFR 91.220 (d) and (f))

DESCRIPTION OF GEOGRAPHIC AREAS

The maps on the following pages describe the population of Toledo in terms of:

- Median Family Income by census tracts (Page 82)
- Median Household Income by census tracts (Page 83)
- Median Family Income by Council District (Page 84)
- Minority Population by census tracts (Page 85)

Also, for reference, a map of the census tracts is included on page 86.

Areas Directly Assisted by the COT

The Median Household Income map assists in identifying the areas where COT directs its efforts to revitalize the community. COT efforts are mostly directed to assist the families with greatest need within the 20-50% area median income (identified by the dark green areas in the map). Families and neighborhoods that are considered at-risk populations are also assisted by the COT (including those who are within 51-80% area median income as identified by the light green areas of the map). The light and dark green areas overlap with minority concentration areas as illustrated by the darker orange areas of the Minority Population map.

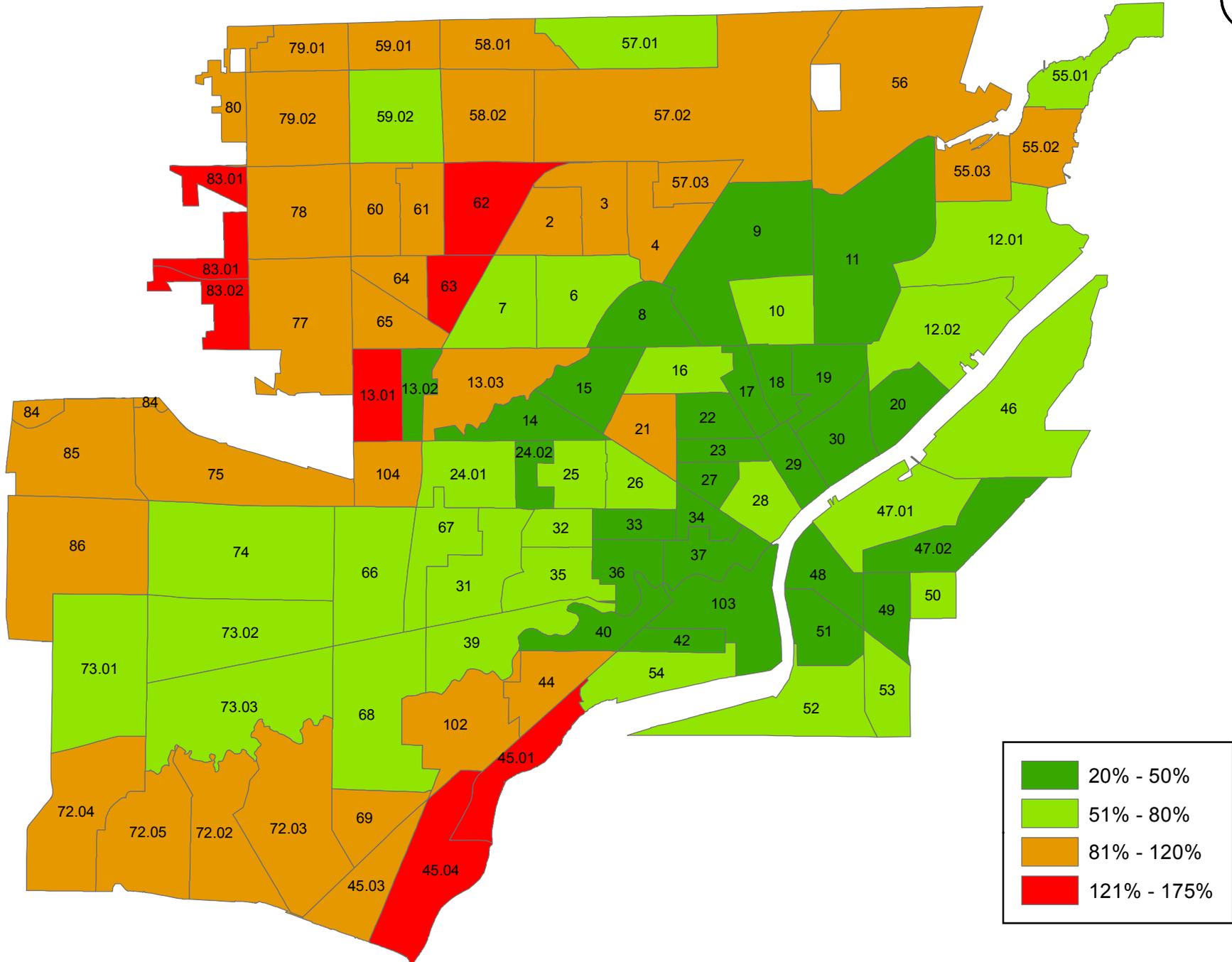
Rationale for Allocating Priorities

National economic conditions continue to affect the revitalization of the Toledo area. Priorities are allocated to benefit low- to moderate-income individuals including minorities. Some activities address the housing needs of low-income seniors of persons with disabilities. Therefore, the strategy of the DON to concentrate its efforts in the most disadvantaged areas of the city will help the Toledo community reach the priority goals and objectives identified in this plan and as determined by the 2010-2015 CONPLAN.

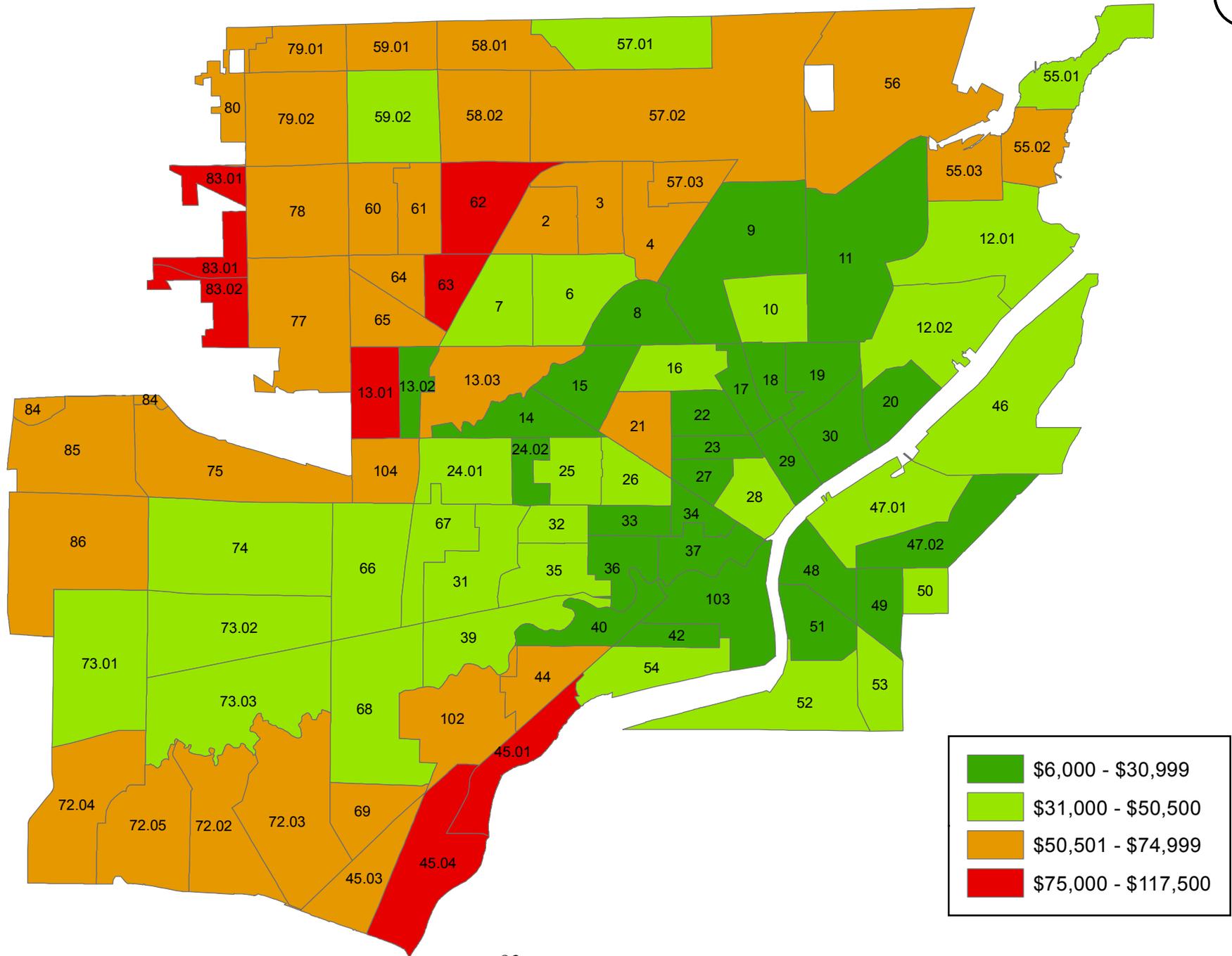
Funds Dedicated to Target Areas

NSP3 funds concentrate in the areas where NSP1 and NSP2 proved to be more effective in responding to the rising foreclosures and declining property values. Other than administrative and demolition expenses, NSP funds are used for home acquisition and rehabilitation as well as new construction (redevelopment). As required by federal regulations, 25% of NSP funds address the housing needs of households whose incomes do not exceed 50% Area Median Income (AMI). (See map on page 87 for NSP projects location.)

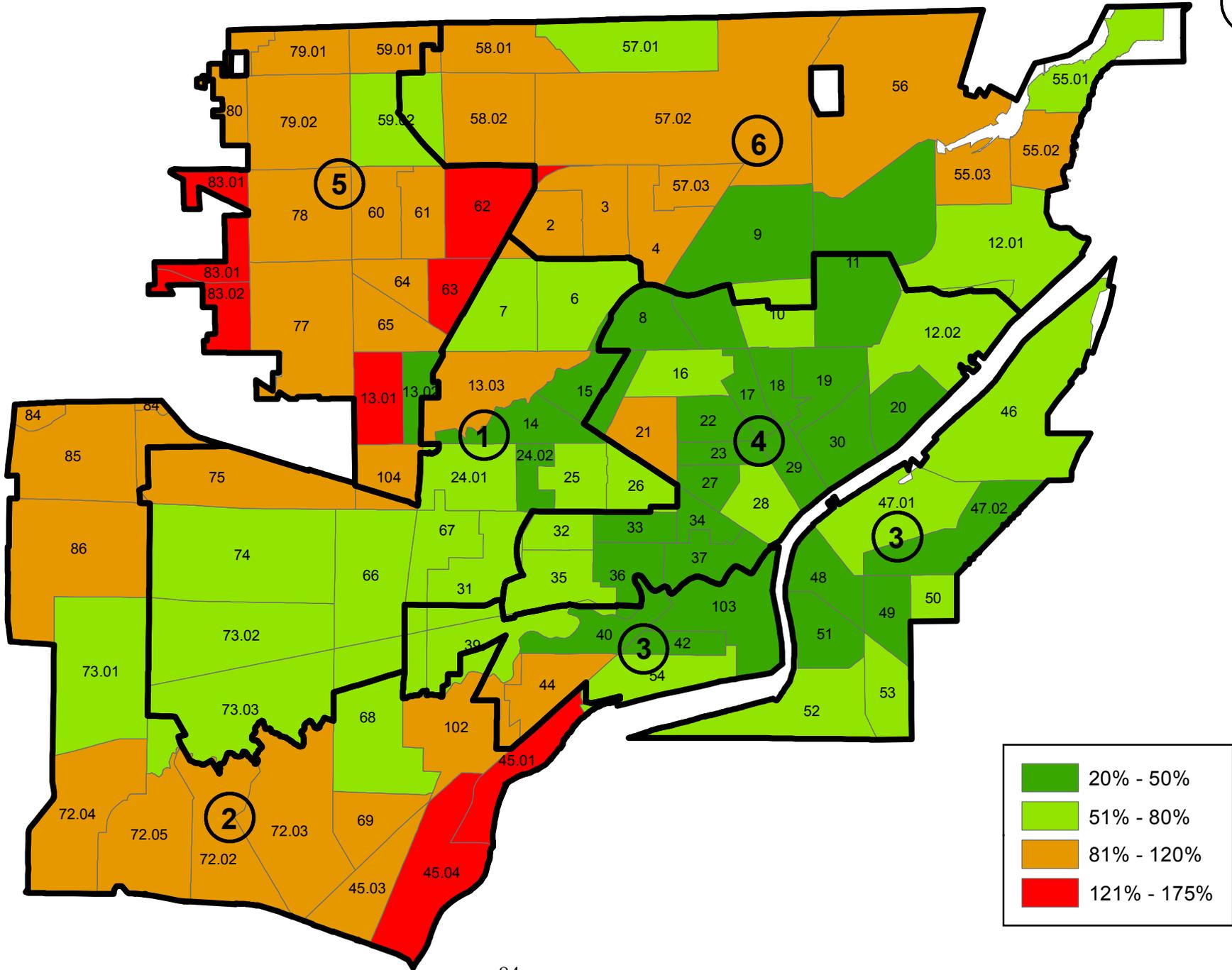
Percent Median Family Income by Census Tract 2012



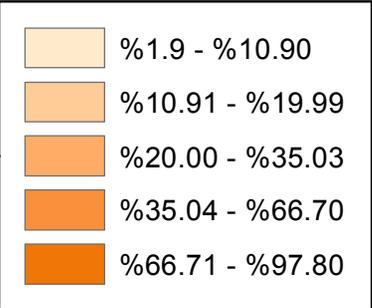
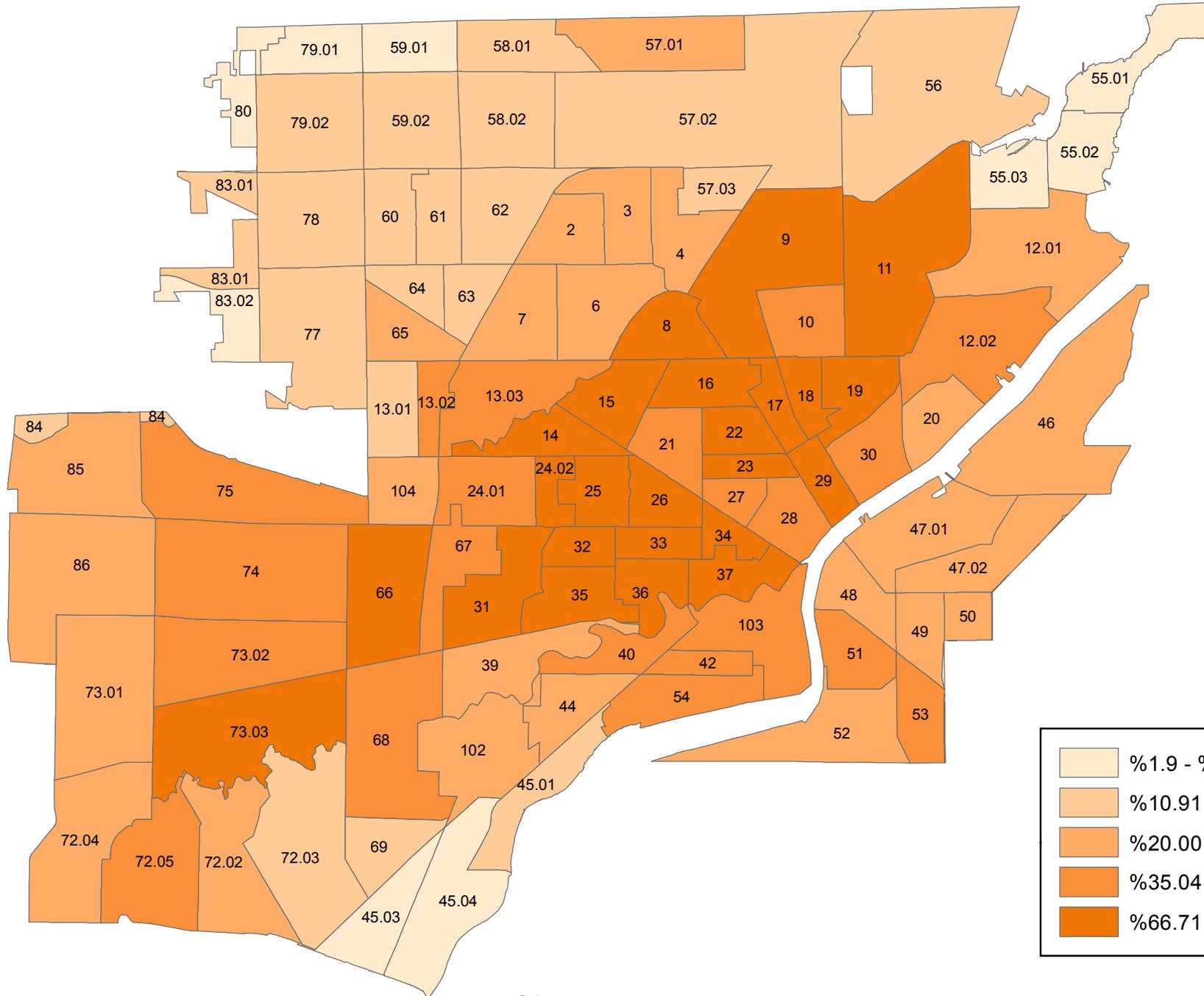
Median Household Income by Census Tract 2012

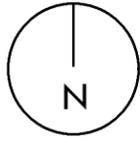


Percent Median Family Income by Council District 2012



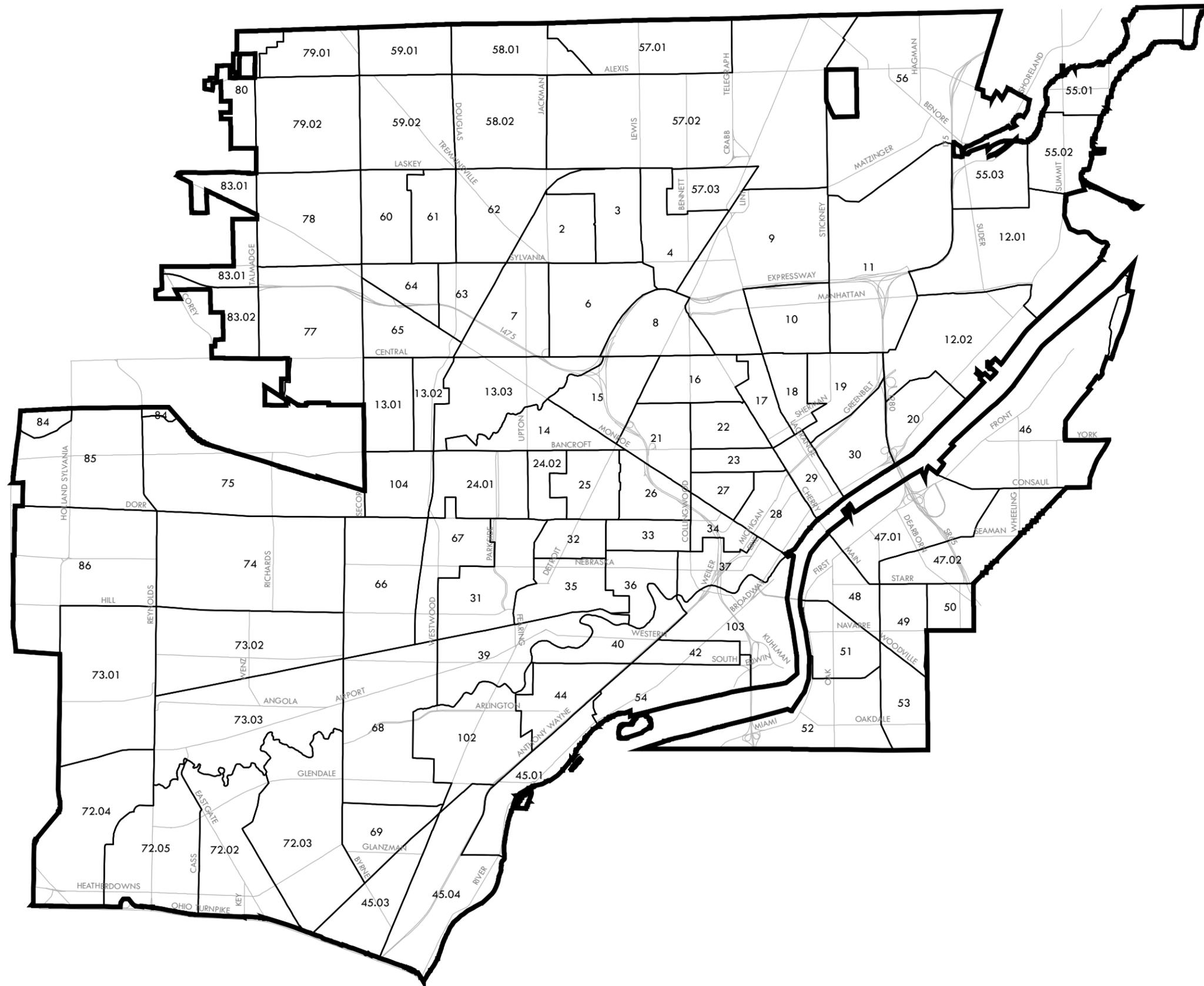
Percent Minority Population by Census Tract 2012





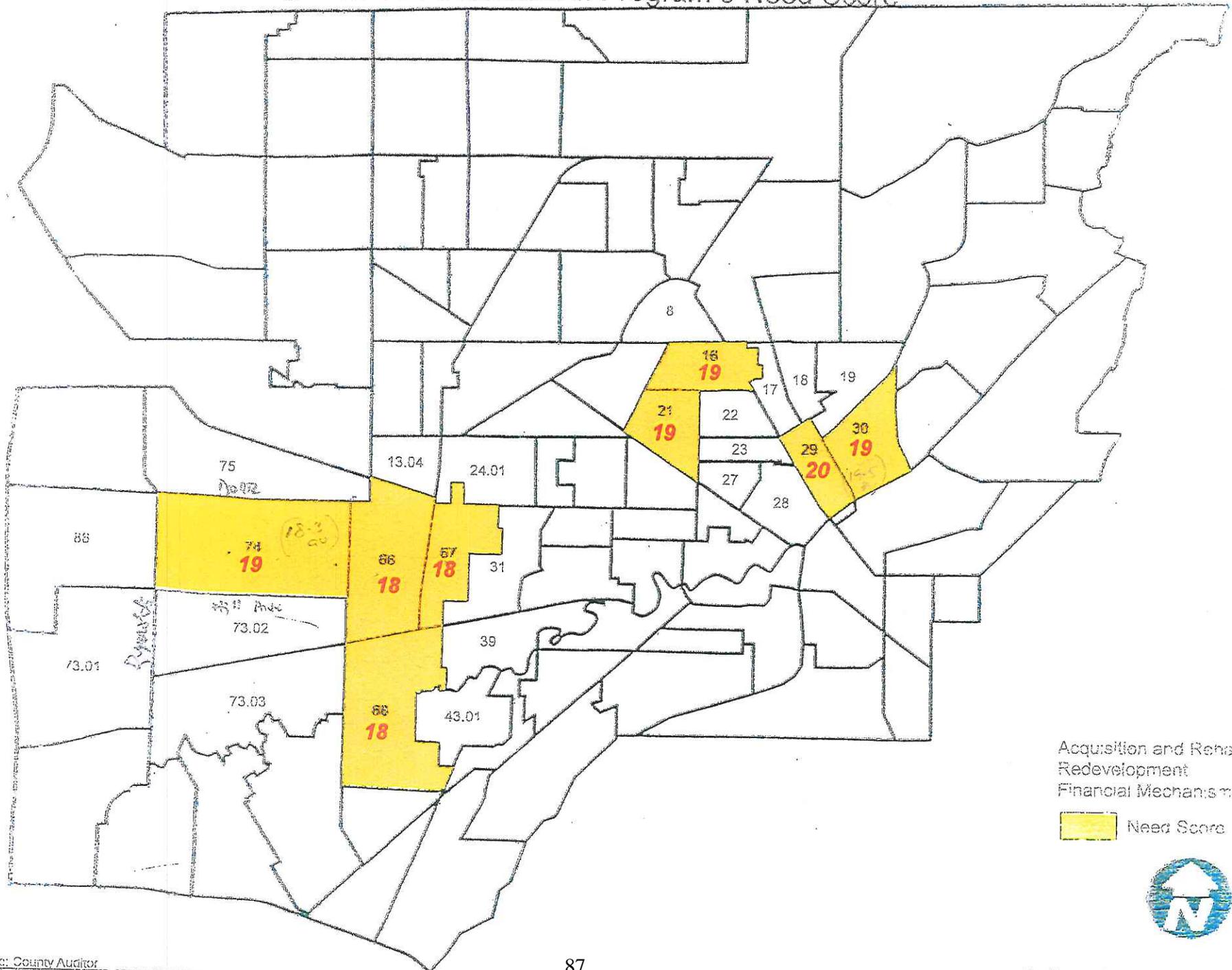
Census Tracts

City of Toledo



City of Toledo

Neighborhood Stabilization Program 3 Need Score



Acquisition and Rehabilitation
 Redevelopment
 Financial Mechanism

Need Score Areas



Obstacles to Meeting Underserved Needs

The 2012 Policy Matters Ohio Report recognizes that foreclosure filings fell to some extent in 86 of Ohio's 88 counties between 2010 and 2011. From its historic height of 89,053 filings in 2009, Ohio's foreclosure filing rate has fallen for two consecutive years. Seven of the ten largest counties' percentage decrease was more substantial than the state average of 16%, with Lorain (27%), Mahoning (24%), and Lucas (24%) counties having the greatest decreases.

Although the lower filing rates are welcome in the state, the study emphasizes that the decrease is, most likely, due to several factors, some of which may merely conceal the severity of a continuing crisis. As the report acknowledges, many of the urban counties where foreclosures have been growing consistently over the last decade are left with both fewer homeowners to foreclose on and thousands of vacant and abandoned properties. A positive contributor to the decrease, on the other hand, has been the proactive work of housing counseling agencies and court mediation programs that dramatically improve homeowners' chances of saving their homes through the provision of outreach, education, advice, and other forms of assistance prior to foreclosure.

Two other factors concern mortgage servicers and signal to communities that the decline in foreclosures might not continue. As the report notes, the \$25 billion foreclosure settlement, which required servicers with many delinquent properties in Ohio to reexamine thousands of documents, dramatically slowed the foreclosure filing process. Additionally, mortgage servicers appear to be responding to the overwhelming volume of delinquent and foreclosed property by, essentially, not taking action and maintaining what many housing advocates alarmingly refer to as a "shadow inventory" of severely delinquent properties. As the lender or servicer has yet to serve the owners of these properties with an official notice of default or the court filing, the properties do not appear in foreclosure data reports. Servicers have been allowing families who have failed repeatedly to obtain a modification and/or who have been delinquent for months or even over a year to remain, even in considerable arrears, without having a foreclosure filed against them.

In addition to the foreclosure issues that the community faces, the Ohio Development Services Agency (ODSA) Priority Investment Areas maps for the period from January through December 2012 identified Lucas County and the Toledo's inner-city as "Distressed." This means that the County has at least two of the following three criteria: an unemployment rate that is 125% or greater of the most recent U.S. 5-year average unemployment rate; a per capita income at or below 80% of U.S. per capita income; and/or twenty percent or greater of persons below the poverty level (or, in intercensal years, a percentage of transfer payment income to total county income equal to or greater than 25%).

A Major Issue Today – Negative Equity

After the sub-prime- and refinance-related waves of foreclosures, properties throughout both cities and suburbs have been experiencing a continuing decline in their property values due to both market conditions and the increasing prevalence of vacant and

foreclosed properties in the surrounding neighborhood. According to the Lucas County Auditor's most recent revaluation report, which the City Council received and discussed on July 26, 2012, residential property values in the city diminished by an average of 18.5%. Such severe decreases have left many homeowners "underwater," i.e. with negative equity.

As the Woodstock Institute notes,¹ the likelihood of a home going into foreclosure is greater for homes with negative equity than homes that have equity. Negative equity can reinforce the aforementioned progression of diminishing property values and foreclosures in a cyclical and expanding fashion that can lead to additional foreclosures by worsening the financial situation of neighboring homeowners. In its article, the Woodstock Institute cites research that has found

. . . while it is unlikely that slightly underwater homeowners will default if they can still afford the monthly payments, homeowners with a loan-to-value (LTV) ratio exceeding 110 percent (meaning that the outstanding mortgage debt is 10 percent more than the value of the property) are more likely to default on their loans. And the farther underwater a home is, the higher the likelihood of default. . . . Homeowners with LTV ratios higher than 150 percent are seven times more likely to go into foreclosure than are homeowners with some equity in their homes.

Foreclosure is not the only problem that arises from and/or is exacerbated by negative equity. Negative equity also poses serious challenges to programs that seek to prevent foreclosures via the modification of mortgages since most servicers have been unwilling to prioritize principal forgiveness/reduction. Although the \$25 billion agreement with the nation's five largest mortgage servicers sets aside \$17 billion for principal reductions and the Home Affordable Modification Program (HAMP) has implemented incentives for principal reduction, these sources of relief only affect a minor segment of underwater homeowners. Furthermore, principal reduction is still not available on loans that Fannie Mae and Freddie Mac back, which represent approximately 60 percent of the market. This is especially concerning because, as the Woodstock Institute observed,

Loan modifications that do not include a principal reduction component are more likely to go into foreclosure, or re-default, than modifications that address negative equity. . . . Underwater homeowners with subprime mortgages who received loan modifications without principal reductions are four times more likely to re-default than homeowners whose modifications include principal write down.

Negative equity has other adverse implications for communities, beyond foreclosure. It limits the opportunity of homeowners who desire to finance retirement, education, or business endeavors; who wish to sell their homes; or who seek to refinance their loans.

¹ The Woodstock Institute is a nonprofit research and policy organization in the areas of fair lending, wealth creation, and financial systems reform; the organization recently examined the detrimental effects of negative equity on community stability.

Underwater homeowners are also less likely to spend as much time, energy, and money on the maintenance of their properties, which leads to further deterioration and devaluation of neighborhoods. Finally, as Woodstock Institute's own research has revealed,

The destruction of assets caused by negative home equity may disproportionately threaten the economic security of people of color because home equity is a larger proportion of their net worth than it is for whites. More than half of the net worth of Latinos and African Americans in 2009 was attributable to home equity, compared to 38 percent for whites.

Vacant Properties - A Continuing Problem and Recent Developments

The numbers of foreclosures have also been detrimental to the city as a whole, as they contribute to a problem that Toledo already had struggled with prior to the crisis – long-term vacancy of many properties.² As Toledo has been experiencing an exceedingly distressing and enduring foreclosure crisis, coupled with a weakening of the housing market, it is especially prone to worsening problems of vacancy and abandonment. For this reason, the foreclosure education and prevention programs of agencies throughout the area are invaluable. Not only do they address the primary issue of foreclosures in Toledo, but they also assist in combating the further aggravation of the problem of vacancy and abandonment, which the City may be unable to effectively address otherwise.

Since the market downturn, several important developments that are related to vacancies, foreclosures, and overall neighborhood stability have occurred. Lucas County became the second county in Ohio to create a Land Reutilization Corporation (LRC) in August of 2010. On May 17, 2011, the Lucas County LRC and the City of Toledo entered into a Memorandum of Understanding that expressed the parties' commitment to "collaborate and cooperate in furthering the goals of the Land Bank through the reclamation, rehabilitation and reutilization of vacant, abandoned, tax foreclosed or other real property located in the City of Toledo."

On March 12, 2012, the Ohio Attorney General settled with five of the nation's largest mortgage servicers over foreclosure abuses, fraud, and unfair and deceptive mortgage practices. The AG apportioned \$75 million of the total \$93 million among the 88 counties in Ohio to demolish vacant, abandoned and blighted properties that detract from existing home values and create toxic breeding grounds for crime. Through the Moving Ohio Forward Grant Program, the AG has allocated a total of \$3,674,822 to Lucas County. In the first week of August 2012, the City of Toledo and the Lucas County LRC announced their plan to collaborate on a demolition project that will eliminate 900 nuisance properties by December of 2013. With its match, the LRC and the City will have over \$6.8 million in funds to pursue demolition activities. The LRC and the City have divided the municipality into six demolition zones and are beginning to publish lists of

² As evidenced in the August 2008 report by The National Vacant Properties Campaign Study Team, "Toledo at the Tipping Point: Strategies for Reclaiming Vacant Properties and Revitalizing Neighborhoods."

demolitions. The LRC also continues to offer neighbors and residents the opportunity to recommend additional properties for demolition and/or to purchase vacant/abandoned properties that the LRC acquires. Hopefully, this project and the associated funds will give the Lucas County LRC an opportunity to expand and improve the effectiveness of its efforts to remedy vacant, blighted properties.

Toledo Fair Housing Center FY 2013 Projections for Programs to Assist Homeowners Facing Foreclosure

NFMC: The National Foreclosure Mitigation Counseling (NFMC) Program was launched in December 2007 with funds appropriated by Congress to address the nationwide foreclosure crisis by dramatically increasing the availability of housing counseling for families at risk of foreclosure. NeighborWorks America distributes funds to competitively selected grantee organizations, which in turn provide the counseling services, either directly or through sub-grantee organizations.

The Center plans to reach 344 households at level one and 311 households at level two. Each level one household must go through the intake process, provide an oral budget, create an action plan, and sign a release. Level two households must also complete all of the level one requirements. Additionally, they must provide a written, verified budget, have their credit report pulled, and update their action plans. The Center must also supply documented contact with their lender/servicer and ensure that each level two case is closed with documentation.

Restoring Stability: A Save the Dream Ohio Initiative (RS): RS, administered by the Ohio Housing Finance Agency, aims to help an estimated 53,000 families who are at high risk of default or foreclosure. RS offers several programs to help homeowners dealing with financial hardship.

The Center plans to provide 77 households with Rescue Payment Assistance, which helps homeowners to bring their mortgage current. The average projected assistance to each household is estimated to be \$9,900.

The Center plans to provide 50 households with Mortgage Payment Assistance in order to assist homeowners in making their mortgage payments for up to fifteen months. The average projected assistance to each household is estimated to be \$9,621.

Finally, the Center plans to provide 5 households with Lien Cancellation. The average projected assistance to each household is estimated to be \$21,307.

ANNUAL AFFORDABLE HOUSING GOALS (24 CFR 91.220(g))

Grantee Name: City of Toledo Program Year: 2013-2014	Expected Annual Number of Units	Actual Annual Number of Units	Resources used during the period			
			CDBG	HOME	ESG	HOPWA
BENEFICIARY GOALS						
Homeless households	22		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Non-homeless households	60		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Special needs households			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Total Sec. 215 Beneficiaries*	82		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
RENTAL GOALS (Sec. 215 Only)						
Acquisition of existing units			<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Production of new units	10		<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Rehabilitation of existing	12		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rental Assistance	22		<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>
Total Sec. 215 Affordable	44		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HOME OWNER GOALS (Sec. 215 Only)						
Acquisition of existing units			<input type="checkbox"/>	<input type="checkbox"/>		
Production of new units			<input type="checkbox"/>	<input type="checkbox"/>		
Rehabilitation of existing	23		<input type="checkbox"/>	<input checked="" type="checkbox"/>		
Homebuyer Assistance	15		<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>
Total Sec. 215 Affordable	38		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COMBINED RENTAL AND OWNER GOALS (Sec. 215 Only)						
Acquisition of existing units			<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Production of new units	10		<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>
Rehabilitation of existing	35		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rental Assistance	22		<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>
Homebuyer Assistance	15		<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>
Combined Total Sec. 215	82		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OVERALL HOUSING GOALS						
Annual Rental Housing Goal	252		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Annual Owner Housing Goal	201		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Total Overall Housing Goal	453		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

PUBLIC HOUSING (24 CFR 91.220 (h))
PUBLIC HOUSING IMPROVEMENTS AND RESIDENT INITIATIVES
(91.220(h))

Public Housing

The Lucas Metropolitan Housing Authority (LMHA) completed its 2012 Annual and Five-Year Plan for 2010 as required by Section 511 of the Federal Quality Housing and Work Responsibility Act of 1998. The plan is for LCMHA's Fiscal Year which starts in January and includes LMHA's goals and objectives for serving low-income households, improving the living environment of residents, strategies to encourage involvement with public housing resident councils, and participation in various homeownership programs. Copies of the LMHA's 5-year and 1-year plans are made available for public viewing at the LMHA's Central Office, 435 Nebraska Avenue, Toledo, OH 43604, and on its web site (www.lucasmha.org).

The LMHA maintains a commitment to continuously carry out strategies that will address inefficiencies, provide better living conditions, and empower residents. The LMHA will implement the strategies and activities as described in Toledo's FY 2010-2015 Consolidated Plan, including carrying out the following activities for PY 2013.

Maintain a High Level of Property Maintenance and Management

- Continue partnership with the Toledo Police Department and Lucas County Sheriff's office to ensure that all the LMHA developments are safe and marketable to prospective residents.
- Provide daily lease enforcement to maintain high levels of curb appeal.
- Conduct annual inspections on 100% of its housing portfolio for physical conditions, and health and safety issues.
- Provide quality housing units through the preventative maintenance process, timely completion of work order requests, and the use of improved materials.
- Continue conducting quality control inspections of LMHA staff as well as outside contractors and vendors.

Expand Homeownership and Family Self-Sufficiency Opportunities

- Continue to provide homeownership opportunities using the Section 8 Housing Choice Vouchers to increase opportunities for eligible participants; assist up to 30 families per year to purchase their first home.
- Expand Section 8 Family Self-Sufficiency Program.
- Continue to provide homeownership opportunities for residents of public housing developments; assist 10 families per year to purchase their first home.
- Expand the Public Housing Family Self-Sufficiency Program.
- Continue to explore avenues to rehabilitate and resell moderately priced homes.

Public Housing Modernization & Developments - \$4,000,000 (Capital Fund Program)

Federal aid is provided directly to local Public Housing Agencies (PHAs) (e.g., LMHA) to develop housing for lower-income families. Local PHAs develop, own, and operate public housing developments. HUD furnishes technical assistance for planning, developing, and managing the projects. Likewise, HUD allocates three types of financial assistance: funding for 100% of development costs, annual contributions for operating subsidy, and modernization funds. The PHA may also acquire existing housing, with or without rehabilitation, from the private market. In the period 2013-2014, the LMHA plans to demolish obsolete buildings and develop new housing units to replace those units. The LMHA expects to continue the process of retrofitting all the remaining LMHA units with energy conservation measures using sustainable building products. This will be financed through a \$12,000 Energy Performance Contracting (EPC).

LMHA will apply for competitive low-income housing tax credits to help fund Phase II of Collingwood Green. Additionally, the LMHA has received permission from HUD under the Rental Assistance Demonstration (RAD) program to convert the Parqwood Apartments from low-income public housing to an affordable housing site similar to a project based section 8 rental development. The LMHA will consider converting additional development under this program should it be beneficial to the LMHA to preserve units.

Over the next two years, LMHA will build up to 140 new affordable housing units – half of which are planned to become public housing units.

Continue Modernization and Development Efforts

- Continue redevelopment efforts at Brand Whitlock and Albertus Brown Homes (now known as Collingwood Green).
- Continue the task of analyzing and positioning its portfolio of assets to best meet the needs of its residents.
- Explore acquiring an existing affordable apartment community or market-rate community that currently has little or no tenants utilizing the Housing Choice Voucher Program, to increase the access to affordable housing in the community.
- Develop and construct affordable single-family housing for homeownership, targeting low- and moderate-income families, using reprogrammed Turnkey III funding and City HOME dollars.
- Continue major rehabilitation of numerous LMHA properties that are being financed with Capital Fund Program (CFP).
- Develop a 2013 and 2014 Low-Income Housing Tax Credit (LIHTC) application in support of Collingwood Green.
- Continue due diligence on seven troubled single family LIHTC project throughout central Toledo to determine if the project as designed can be acquired and stabilized for continued occupancy by lower income households.

Ongoing Annual Goals

- Maintain high performance in the Public Housing Assessment System (PHAS) and achieve high performance in the Section 8 Management Assessment Program (SEMAP).
- Continue upgrades on data management and computer systems.
- Continue to ensure equal opportunity and affirmatively further fair housing.
- Continue increased compliance with Section 3.
- Continue improvement in the financial management of the organization.
- Continue efforts in de-concentrating poverty through increased availability of accessible housing.
- Continue to create partnerships to expand housing opportunities.

Resident and Special Services

The Resident and Special Services Department (RSSD) connects the frail, disabled, and families in need with community and support services. This empowers elderly and disabled residents to remain self-sufficient and to live independently as long as possible avoiding costly and unnecessary transfers to nursing homes. RSSD also uses LMHA's public housing as the platform to further propel families towards economic sufficiency by researching resources and developing partnerships that result in linkages to education, job training, and homeownership opportunities, day care and apprenticeship programs as well as health and wellness resources.

Besides the obvious benefit of resident retention, increased quality of life, and stability in many areas of their lives, the following is a list of other needs that are addressed by having a strong resident and special service department:

- Prevention of potential vacancy problems;
- Decline in premature apartment turnover;
- Reduction in apartment damages;
- Reduction in resident crisis situations;
- A marketing asset in the competitive market place of senior & family housing;
- Decline in "persistent" housekeeping concerns;
- Significance in stress reduction on manager and other facility staff;
- Assistance to management in maintaining their daily schedules without interruption for resident health, family, or personal crises;
- Increased involvement in facility activities by residents;
- Enhanced cooperation by families;
- Elevated level of residents' self-esteem;
- Heightened sense of "community" among residents and staff;
- Increased awareness of available community services;
- Raise awareness about aging concerns by facility staff;
- Family income increases; and,
- Increased levels of economic stability.

The following planned actions of the Resident and Special Services Department will move the LMHA further towards its outcome of assisting its residents in moving further

towards the goals of achieving economic self-sufficiency, aging safely and affordably in their own homes and inclusive management of the housing authority:

Action	Goal	Goal Date
Facilitate residents' design of an election of council officers at each site.	Active residents' Council per site with officers elected for three-year term.	Phase I completed with four sites. Phase II goal date May 2013.
Assist site residents to elect officers to a jurisdiction – wide Council.	Establishment of a central council that will participate as an active partner with LMHA management in the operation/design of the Authority.	4 th Quarter 2013
Recruit community members to a Coordinating Committee to assist in the planning and resource development. Renew MOU's with community partners.	Established relationships with resources to facilitate access for LMHA residents. Decrease duplication of efforts and maximize resources.	2012 Annual renewals completed 2013 – ongoing.
Assist residents to become Section 3 ready per the LMHA policy.	Families increase income; develop future goals toward economic stability; and increase assets.	Ongoing
Service coordination to facilitate access to: adult computer classes; business opportunities; case management; coordination of child care for working families; credit counseling; employment readiness; financial literacy classes; job training; referrals to health care providers; post-secondary education opportunities; summer programs for youth; home-ownership classes; wellness classes; tutoring for school age students.	Economic self-sufficiency. Increase stability and aging safely in place. Delaying entrance to long term care facilities for its elderly population.	Ongoing

Partnership Initiatives

LMHA is currently renewing a Memorandum of Understanding (MOU) with each of the following partner agencies: YWCA, Ohio Department of Education, Job and Family Services-Workforce Investment Agency, The Source (employment services), Youth Council, Toledo Community Recreation Program, Owens Community College (for GED classes), East Toledo Family Center, Penta County Vocational Career Center (for Connect Ohio and GED classes), Toledo Police Department, Lucas County Sheriff's Office, Girl Scouts, Boy Scouts, Mercy Health Partners, Boys and Girls Club,

ASSETS Toledo, Unison Behavioral Health Group, Zepf Community Mental Health Center, Area Office on Aging, NPI, Neighborhood Health Association, Urban Minority Alcoholism and Drug Abuse Outreach Program of Lucas County (UMADAOP), ABC Healthcare, Parrish Home Health Care, and Youthbuild.

The LMHA remains a standard performing public housing authority (PHA) in the Conventional Public Housing and Housing Choice Voucher Programs.

HOMELESS AND OTHER SPECIAL NEEDS ACTIVITIES (24 CFR 91.220(i) & (91.220(4))

CONTINUUM OF CARE

Toledo Lucas County Homelessness Board

Created in March 2005, the Toledo Lucas County Homelessness Board (TLCHB) is the lead entity of the Toledo Lucas County Continuum of Care (CoC). As such, it assures all components of a successful CoC are in place: outreach and assessment; supportive services; emergency shelter; transitional housing; and permanent housing. TLCHB promotes an inclusive and comprehensive planning continuum, including an annual community wide event that promotes and endorses review and input of the community's plan to end homelessness (adopted in fall 2008), the CASE to Prevent, Reduce and End Homelessness Plan.

The CASE Plan consists of four major goals with numerous objectives and strategies within each goal: homelessness prevention; coordinated homeless services; sufficient affordable housing; and community engagement, coordination, and oversight. These goals direct the efforts of TLCHB, its recently formed Housing Collaborative Network, the Toledo Area Alliance to End Homelessness (TAAEH), a consortium of homeless service providers and stakeholders, and the community's public and private partners in addressing homelessness in a manner that provides everyone an opportunity to be "homed." "Homed" is defined as *living in safe, affordable permanent housing with adequate resources and support systems so as to achieve one's potential and contribute to the well-being of one's immediate household and the community at large.*

To accomplish the strategies of the CASE Plan, particularly reducing the chronic homeless population and enhancing homelessness prevention services, TLCHB has four subcommittees working on the following annual activities:

1. Create new permanent housing beds for chronic individuals

Working closely with the City of Toledo, DON, the Lucas County Commissioners, the Ohio Development Service Agency, and the Ohio Supportive Housing for the Homeless Alliance, the TLCHB Housing Stability Committee concentrates its planning and leadership efforts toward duplicating the success of its three most recent new permanent supportive housing projects: YWCA project, Chestnut Hill and Home Base. The submission of Harbor House Two in the FY2013 CoC Program Application to provide three units of permanent supportive housing for women experiencing chronic homelessness demonstrates this focus. A FY2011

CoC permanent supportive housing project, Commons at Garden Lake (*formerly Commons at Glendale*), will add 16 units of permanent supportive housing for veterans experiencing chronic homelessness. In addition, wherever possible, without causing harm or service deficiency, transitional housing providers will be converting self-contained units to permanent supportive housing. Eleven units of this type are on track to convert by December 2013.

2. Maintain current percentage of homeless individuals staying in permanent housing over six months at 87%

While this goal is being met, the CoC has renewed its commitment to give top priority to the hardest to house. This will bring challenge and opportunity to the CoC service delivery, as it works in partnership with the Mental Health and Recovery Services Board of Lucas County and current PSH providers to develop and fund services necessary to assure chronic homelessness becomes an ever-depleting experience for our citizens. The TLCHB, HCN, TAAEH, their work groups and committees will continue to promote and train best practice models of case management, which includes client participation, access and receipt of mainstream resources, employment readiness, budget proficiency, and a working understanding of tenant rights and responsibilities. All CoC homeless services providers are expected to work closely with the Lucas County employment center, *The Source*, where clients receive job readiness and job seeking assistance.

3. Increase percentage of homeless individuals moving from transitional housing to permanent housing to 80%

This goal has exceeded the national objective of 65% for the past couple years due in great part to the CoC emphasis on re-housing from a coordinated assessment and network of community services. The TLCHB Housing Stability Committee will assess the current affordability of safe and stable housing to develop a strategy to increase affordable housing options. The CoC Coordinated Assessment will increase its Diversion strategies and services throughout the coming year to find ways to remedy situations so that family and friends are a more viable resource for persons facing a housing crisis that historically has resulted in a homeless outcome. The Housing Stability Committee will continue to advocate for and assist providers to secure additional public and private housing subsidies for those households most at-risk of homelessness.

4. Increase percentage of individuals employed at program exit to at least 22%

This goal has met the national objective of 20% for the past year. Unfortunately, this is a decrease in percentage points from past years. While the economy remains sluggish and unemployment is still high, the major factors for limited employment is lack of work history and skills. Over the next 12 months, the CoC will continue to connect homeless clients with all available employment resources and opportunities, including those available through the One-Stop Employment Center but other strategies will be explored. Preliminary discussions are planned with the

City of Toledo and TLCHB to investigate a micro-enterprise that can provide employment and transferable skill development, while filling a community gap, i.e. transportation that is responsive to the very low income and/or homeless consumer to meet employment, education, health and other stabilization needs. The Housing Stability Committee encourages employment placement services and job coaching as a necessary component of a client's case management service plan, and advocates for a broad range of opportunities for residents to achieve the level of income required to sustain the household.

5. Maintain percentage of participants that obtain mainstream benefits at program exit at 65%.

At first glance, this percentage looks impressive; however, factoring out food stamps, the mainstream benefit is a lowly 11%. Resources are very limited in our community. It takes months to secure SSI benefits. There are no health benefits other than the emergency benefits for singles and the waiting lists for public housing and housing choice vouchers remain long. The CoC will continue to advocate for increased benefits and partner with Lucas County Jobs and Family Services (LCJFS) and the Lucas Metropolitan Housing Authority (LMHA) to seek ways to expedite benefits for qualified individuals. The LCJFS is represented on the TLCHB Housing Stability Committee and LMHA is a member of the TLCHB Board.

6. Decrease the number of homeless households with children

The primary step the CoC will take to reduce the number of households with children is to increase its outreach efforts to find and assist households with children who are staying on the streets, in their cars or other uninhabitable places. These households will be connected immediately with emergency response services ranging from short-term shelter stay to diversion (families and friends). Within 48 hours, these households will be assessed to determine the best housing option available to them. The CoC will continue to prioritize families with children for prevention, intervention, re-housing services and direct financial assistance. TLCHB will continue to assist, monitor and advocate that legal aid services, community resource centers and the local 2-1-1 entity proactively offer housing stability opportunities to families who are homeless.

Homeless Prevention and Assistance to Rapidly Transition from Homelessness

TLCHB is committed to fostering a positive response to the McKinney-Vento Act, as reauthorized by HEARTH: specifically, a shift toward the reduction of emergency homeless services. *Project Home* is a centralized, coordinated and collaborative effort of assessment, assignment and action focusing on diversion, rapid transition to housing, homelessness prevention and limited emergency services. It is designed to create a positive community impact as a system wide emergency solutions approach. The partnerships and activities built within the former CASE-HPRP greatly informed this approach and required minimum modification to meet new ESG regulations and CoC Interim Rule.

Federally funded homeless prevention activities will be limited to those meeting the homeless definition of losing one's primary nighttime residency within 14 days resulting in either a street or emergency shelter outcome. Households who are 'at-risk' of homelessness will be connected to available community resources including emergency TANF, EFSP, and local providers such as the Salvation Army and Catholic Charities through the community's information and referral call center, United Way of Greater Toledo 2-1-1 Project.

The CoC emphasis for the 2013-14 year will be rapid re-housing for households meeting the HUD definition of homelessness sans Category 3. This will result in an increase in re-housing funding and a decrease in emergency shelter funding. The latter will be mitigated however, with the implementation of a coordinated assessment from a centralized point and the emphasis on re-housing quickly; thereby, reducing some agency specific costs.

In addition to the coordinated assessment/centralized intake component, *Project Home*, working in partnership with local providers, is developing uniform case management expectations for all areas of service (emergency shelter, transitional housing, permanent supportive housing and rapid re-housing), including bed utilization and termination of services/housing policies. The TLCHB will review and formalize for action.

Project Home is a collaborative approach and requires participation by all funded partners. Its re-housing emphasis includes seven agencies working together to provide assessment, case management, housing placement and direct financial assistance under the management of TLCHB. As noted above, this component in particular is modeled after the former HPRP project, with modification. The major modification is serving exclusively those meeting the definition of homeless, with emphasis on re-housing of persons/families in shelter.

The goal is to provide 200 households with stabilization services, coupled with direct financial assistance and an additional 30 households with diversion and stabilization services over the next year.

The priority population for the supportive housing projects remains those experiencing chronic homelessness. The three priority populations for *Project Home Re-Housing* are three: those fleeing domestic violence; households with school-age children; and veterans. Partnerships with providers serving these populations are active in the CoC, including the Veterans Services Commission of Lucas County and the Ann Arbor Veterans Affairs Homeless Services. The former serves on TLCHB and the latter is a *Project Home* partner providing up to 50 per diem transitional housing beds for veterans experiencing homelessness and, in partnership with LMHA, 75 VASH vouchers. *Project Home* assists VASH recipients with deposits and utility start-ups as needed. In addition, the CoC has 16 units of permanent supportive housing for veterans coming on board with the completion of a new project, *Commons at Garden Lake* in 2014.

Homeless Management Information System (HMIS)

HMIS, implemented in November 2004, continues to collect and enter data on homeless individuals. There is no single point of entry for HMIS. Promoting collaborative efforts among service providers, an administrator oversees the process and provides technical

support for operations. The TLCHB Quality & Performance Committee advises Toledo HMIS and recommends policy actions to the full TLCHB board.

HMIS Action Steps for 2013-2014 include:

- Maintain a fully staffed and operational HMIS program;
- Provide guidance and direction to the TLCHB Quality & Performance Committee;
- Update and implement data privacy and security plan within the CoC;
- Continue to integrate HMIS in the planning, monitoring, and analysis work of TLCHB;
- Report and monitor progression of the CASE Plan and the community impact goals and outcomes;
- Expand the data quality program beyond completeness to include incongruity among data elements;
- Continue to work with funders and program monitors to ensure congruity between case files and data reported in HMIS;
- Continue to implement automated CDBG/ESG monthly tracking reports;
- Continue to convene biannual executive director meetings;
- Continue to convene quarterly end-user meetings.

Toledo Lucas County Point In Time Homeless Population - 91.220(3)(h)(i-iv))

Toledo Lucas County PIT Count - January 29, 2013					
Persons in Households with at least one Adult and one Child	Emergency	Transitional		Unsheltered	Total
Number of Households	51	56		0	107
Total Number of Persons in Households	153	179		0	332
- Number of Persons (under age 18)	92	115			207
- Number of Persons (18 – 24)	10	18			28
- Number of Persons (over age 24)	51	46			97
Persons in Households with only Children	Emergency	Transitional		Unsheltered	Total
Number of Households	0	0		0	0
Total Number of Persons in Households	0	0		0	0
- Number of Persons (under age 18)	0	0			0
- Number of Persons (18 – 24)	0	0			0
- Number of Persons (over age 24)	0	0			0
Persons in Households without Children	Emergency	Transitional	Safe Haven	Unsheltered	Total
Number of Households	327	184	11	35	557
Total Number of Persons (Adults)	331	191	11	35	568
- Number of Persons (18 – 24)	30	13		2	45
- Number of Persons (over age 24)	301	178	11	33	523

Toledo Lucas County PIT Count - January 29, 2013 (cont.)					
TOTAL HOUSEHOLDS	Emergency	Transitional	Safe Haven	Unsheltered	Total
Total Households	378	240	11	35	664
Total Persons in Households	484	370	11	35	900
- Number of Persons (under age 18)	92	115	n/a	0	207
- Number of Persons (18 – 24)	40	31	0	2	73
- Number of Persons (over age 24)	352	224	11	33	620
Chronically Homeless Subpopulations	Emergency	Safe Haven		Unsheltered	Total
Chronically Homeless Individuals	124	11		14	149
Chronically Homeless Families	0	0		0	0
Other Subpopulations	Sheltered	Unsheltered	Total		
TOTAL Number of Veterans	52	2	54		
Number of Female Veterans	0	0	0		
Severely Mentally Ill	349	13	362		
Chronic Substance Abuse	253	12	265		
Persons with HIV/AIDS	3	2	5		
Victims of Domestic Violence	197	7	204		

Components of the Toledo/Lucas County CoC System

Outreach & Assessment - Through street outreach, teams of social workers, medical personnel, and a veteran’s organization engage the “chronic” homeless by providing food, blankets, clothing, “street corner” assessments, hygiene supplies, crisis intervention, peer support, and transportation. Agencies involved in these efforts include Projects for Assistance in Transition from Homelessness (PATH) and Homeless HealthCare for Veterans (HHCV).

Emergency Shelter - Coordinated Assessment will assign households experiencing homelessness who cannot be immediately assisted through diversion or rapid re-housing, to emergency shelter. The goal is to stabilize an unaccompanied individual, or family in crisis, and work cooperatively with the *Project Home re-housing* component to find a permanent housing solution as efficiently possible. Shelters also provide linkage to other service providers and process referrals to transitional and permanent housing providers based on coordinated and subsequent assessments.

Toledo’s eleven emergency shelters serve a vital link in the CoC, providing a safe environment and assistance in locating supportive services and income resources.

Below is the list of emergency shelters, population served, and their capacity:

Agency Name	Population Served	Number Of Beds	Other (mat/cot) Seasonal
Beach House	Families & unaccompanied women	22	
Cherry Street Mission (CSM)	Unaccompanied men	118	27
CSM Abigail House	Unaccompanied Women	5	
CSM Sparrow's Nest	Unaccompanied Women	59	
Family House	Families (general)	90	
LaPosada	Families (general)	29	
St. Paul's Community Center (SPCC) Shelter	Unaccompanied men and women (mental illness)	30	5
SPCC Winter Crisis	Unaccompanied men and women		50
Toledo Gospel Rescue Mission (TG)	Unaccompanied men and women	71	
TG Rebekah House	Women with children	22	
YWCA Battered Women's Shelter	Unaccompanied women & women w/children (victims of domestic violence)	28	6
	Total:	474	88

Transitional Housing - Medium-term temporary housing for those with specialized needs. Current transitional programs serve specific subpopulations such as veterans, domestic violence victims, those with substance abuse, ex-offenders, and those with a severe and persistent mental illness. Life-skills and parenting skills training, job development, job placement and case management assist clients as they prepare for permanent placement into housing.

Below is a list of the transitional providers and their capacity:

Agency Name	Population Served	Number Of Beds
Adams House	Unaccompanied veterans	24
Aurora House	Adult women in recovery, unaccompanied and households with children	22
Bethany House	Adult women experiencing domestic violence, unaccompanied and households with children	39
Cherry Street Mission	Unaccompanied men (recovery, mental illness)	65
Cherry Street Mission (Sparrow's Nest)	Unaccompanied women (recovery, mental illness)	35
FOCUS*	Unaccompanied men, women, & families	156
Harbor House	Unaccompanied Women (recovery)	14
NAOMI Transitional House	Unaccompanied Women (recovery)	5
Neighborhood Properties, Inc. (Road to Recovery)	Unaccompanied men and women (recovery, mental illness)	17

Agency Name	Population Served	Number Of Beds
Open Door Ministry	Unaccompanied Men (recovery)	50
The Dwelling Place	Unaccompanied men, women, & families (mental illness)	11
	Total	438

* Scattered-site Transitional Housing Units operating within a rapid re-housing model.

Rapid Re-Housing – Provides housing relocation and stabilization services through short- and medium-term rental assistance. Rapid Re-housing includes direct financial assistance (DFA) for costs related to security and utility deposits and payments, as well as service costs such as moving costs, storage fees, mediation and legal services. This assistance is coupled with case management and housing placement services. FOCUS, Beach House, Lucas County T.A.S.C. and Lutheran Social Services of Northwest Ohio provide stabilization services and submit requests for DFA. The TLCHB processes DFA, FOCUS provides the housing placement services and United Way of Greater Toledo provides coordinated assessment and assignment to stabilization services. In PY 2013-2014, a minimum of 200 households will be assisted with DFA.

Permanent Supportive Housing - Housing types vary in their design, promoting a community-based, long-term living setting. Three former Shelter Plus Care (S+C) projects continue to provide a total of 55 housing units. The rental assistance provided is matched with an equal value of supportive services provided to a target population: the mentally disabled. The Toledo/Lucas County CoC, through the TLCHB, will continue to promote permanent supportive housing and permanent housing so that every person desiring to be homed in Toledo and Lucas County has that option.

Listed below is the current inventory of permanent supportive-housing:

Agency Name	Population Served	Number Of Units
Catholic Charities SAFAH	Unaccompanied Adults & Families	13
FOCUS PSH	Families	22
LMHA YWCA of Greater Toledo	YWCA Apartments	25
Mental Health & Recovery Services Board	<u>Single men, women, & families (mental illness)</u>	
	Affordable Housing	61
	PACT Partnership	14
	Pathway to Shelter	15
	A Place Called Home	15
Neighborhood Properties, Inc.	SPC III	19
	<u>Single men, women, & families (mental illness)</u>	
	Families w/Mental Illness	24
	Families w/Mental Illness Expansion	12
	First Avenue	12
Fresh Start	12	
Homeless Veterans	21	

	Housing First Haven	21 12
SPCC Home Base	Unaccompanied Adults (mental illness)	16
T.A.S.C. of Northwest Ohio	<u>Homeless, ex-offenders Adults & Families</u> Walls for All Women of Tomorrow	13 12
Volunteers of America	<u>Homeless, Adults & Families</u> Chestnut Hill Family Steps	40 5
LMHA YWCA of Greater Toledo	YWCA Apartments	25
	<i>Sub-total # of Units:</i>	384
VA Ann Arbor Homeless Services w/ LMHA	Unaccompanied Adults & Families VAASH	110
NPI – MHR SB	*variable	289
	Total:	764
	NOTE- Above represents no less than 1065 beds	

Supportive Services – Programs designed to assist clients with services to facilitate movement toward permanent housing. Specific subpopulations served include:

- Chemically dependent individuals;
- Individuals with a severe and persistent mental illness;
- Person living with HIV/AIDS;
- Victims of domestic violence;
- Youth;
- Veterans;
- Ex-offenders;
- Chronically homeless individuals.

JURISDICTIONAL DISCHARGE POLICY (91.220(h)(A))

While the City of Toledo does not have an established policy in place that oversees the myriad of methods for discharge from publicly funded systems of care institutions, it does, through the Toledo Lucas County Continuum of Care, maintain open communication with the various institutions, such as health care, foster care, and correctional facilities. This linkage ensures that discharge from those establishments does not immediately result in homelessness for individuals leaving/entering/re-entering the community.

The TLCHB, of which the City of Toledo is an active member, addresses institutional discharge through its Homelessness Prevention Committee. The committee’s third objective speaks to its intent: “develop a discharge-planning model from the criminal justice, medical and behavioral health systems that provides for follow-up and flexibility in individual housing plans.” The committee has also included youth aging out of foster care within its scope of service.

All institutions review current policies on a regular basis and have agreed to work together to determine where barriers may exist. The goal is to collect and share information for continued refinement of the various discharge policies within the community.

BARRIERS TO AFFORDABLE HOUSING (24 CFR 91.220(j))

FOSTER AND MAINTAIN AFFORDABLE HOUSING

The City of Toledo utilizes a strategy that is designed to ameliorate its ability to promote affordable housing through owner-occupied rehabilitation and other assisted-comprehensive initiatives, while also ensuring that it adheres to environmental protection laws, preserves older housing stock and offers housing opportunities for first-time buyers, senior citizens, individuals with disabilities, and other special needs populations. This effort, while made more difficult due to the increased need for services, utilizes various agencies and programs that promote and foster stability within the housing market.

The City of Toledo through the HOME grant offers several programs that are designed to not only promote homeownership, but address issues that may deter or prevent homeowners from the risk of foreclosures in the area. Additionally, NSP3 continues to assist in fostering and maintaining affordable housing.

Neighborhood Stabilization Program 3

The city is required by HUD to expend 50% of the grant amount in two years and 100% of the grant amount in three years. The grant provided the city the funding to respond to rising foreclosures and declining property values. The City of Toledo reserved funds for the following eligible activities: acquisition and rehabilitation, demolition, redevelopment, and administration. The city, as required by federal regulations, set aside 25% of the grant to address the housing needs of households whose incomes do not exceed 50% AMI.

The city dedicated funds for the following eligible activities:

Administration -

The City of Toledo undertook an aggressive marketing strategy through advertisements to inform the public about NSP3. The city also continued to refer interested homebuyers to the housing counseling agencies to take the HUD required 8-hour class prior to purchasing any houses through NSP3. The city intends to spend approximately \$127,610 during PY 2013-2014 for this activity.

Acquisition and Rehabilitation -

The City of Toledo and the third-party partners (developers) will be involved with acquisition and rehabilitation of 13 Housing units during the PY 2013.

United North is expected to rehabilitate two residential units. A two-unit property has been identified for purchase and rehabilitation to benefit families whose incomes do not exceed 50% AMI.

The City of Toledo plans to rehabilitate one house.

R. Gant LLC is expected to rehabilitate six units for households whose incomes do not exceed 120% AMI. The six units are part of a multi-unit residential redevelopment that will be completely renovated.

R. Gant LLC is also expected to renovate 4 housing units to benefit households whose incomes do not exceed 50% AMI. A four-unit property has been identified for acquisition and rehabilitation.

Demolition

The city plans to demolish 14 units with NSP3 funds.

Redevelopment/New Construction

Maumee Valley Habitat for Humanity (MVHH) built two new houses. One house has been sold and the other one is expected to be sold in PY 2013.

The grant period is from March 10, 2011 to March 10, 2014.

OTHER ACTIONS (24 CFR 91.220 (k))

EFFORTS THAT FOSTER AND MAINTAIN AFFORDABLE HOUSING

The following programs are designed to assist in maintaining and fostering affordable housing:

- Emergency Repair Program - Through the use of CDBG funds, two entities offer owner-occupied related services as they relate to emergency repairs: EOPA offers emergency grants for individuals 62 years of age or older, or disabled whose household income is between 0–40% of AMI; and, East Toledo Family Center offers a program to low- to moderate-income senior households for needed repairs and home rehabilitation to households, thereby allowing them to maintain healthy and safe living environments.
- Loan Program - NODA, a Community Development Financial Institution, offers below market-rate loan products to assist targeted populations in increasing their financial security through homeownership. It offers loans for home purchases and provides gap financing. It also offers below-market interest rate loans for home repairs and improvements. Qualifying guidelines include owner-occupied homes, location within the target market community, and completing educational components.
- Toledo-Lucas County Housing Fund - Local nonprofit that is a cooperative effort between the City of Toledo, Lucas County, private nonprofit agencies, the business community, and other community stakeholders to promote policies and

programs that address unmet housing needs, provide flexible resources to address investment gaps, and actively engage both public and private sector entities to advocate for high quality, safe neighborhoods. It provides opportunity for community partners to submit annual proposals to undertake an array of housing projects.

- Community-Based Development Organization (CBDO) - This specifically designated status given to a subrecipient qualifies an entity to undertake eligible projects under CDBG, specifically construction, under the following categories: neighborhood revitalization, community economic development, and energy conservation. A CBDO must be organized under state or local law to carry out community development activities. Additionally, a CBDO must maintain at least 51% of its governing body's membership from low- to moderate-income residents of its area of operation, owners or senior officers of private establishments and other institutions in or serving the geographic area of operation, and/or representatives of low- and moderate-income neighborhood organizations located in the geographic area of operation.
- Ramps and Accessibility Modifications – The Ability Center of Greater Toledo constructs ramps and makes accessible bathroom modifications for individuals with disabilities. Preferred Properties, Inc, also assists people living with disabilities by providing affordable and accessible housing opportunities.
- Community Housing Development Organization (CHDO) HOME Development Fund - HOME funds are utilized for gap financing to CHDOs acting as an owner, sponsor, or developer of single-family detached housing units to be newly constructed or rehabilitated for homeownership by families earning no more than 80% of AMI. As part of the CHDO activity, the DON offers a Buyer Subsidy Program that provides direct assistance to eligible purchasers of housing sponsored or developed by a CHDO. In accordance with HUD regulations, the DON budgets a minimum of 15% of its annual HOME allocation to CHDOs for these activities.
- Relocation Program - The City of Toledo follows a non-displacement policy for all commercial or residential tenants in projects using federal, state and/or local funds for the following activities: demolition, rehabilitation, acquisition, or conversion. The program's goal is to offer fair and consistent treatment through relocation planning, ensuring that individuals displaced or temporarily relocated are matched with appropriate resources. DON uses the Uniform Relocation Act (URA) of 1970, as amended and Section 104(d) of the Housing and Community Development Act of 1974, as amended.

In cases of non-federally funded projects as it relates to unfit notifications, the DON follows URA guidelines and provides voluntary assistance identified as the "Optional Relocation Plan." This plan is triggered when: the City of Toledo, Department of Inspection, Division of Code Enforcement, serves a "72-Hour

Unfit for Human Habilitation” order to an occupant, the Fire Department determines a dwelling unsafe; or, the Lucas County Health Department issues an unfit order.

If the occupant cannot secure decent, safe, and sanitary temporary housing, the DON, through its Relocation Officer, will provide counseling and referral services. The DON, Relocation Officer evaluates each case individually to determine the support needed. Services facilitated by the Relocation Officer include but are not limited to intake assessment, linkage to community support services, assessment of tenants for Section 8 eligibility, temporary hotel stay, one-month rental assistance, or storage for personal belongings.

- **Owner-Occupied Rehabilitation** – The City of Toledo allocates funds through a deferred forgivable loan program to homeowners living in the City of Toledo who qualify, based on household earnings of less than 80% AMI, to address housing code issues, energy efficiencies, and accessibility modifications. The DON, alongside and/or in coordination with community development corporations, local lenders, NODA, and LISC, assumes responsibility for this initiative to improve the quality of occupied, homeowner housing stock. All eligible households (incomes at or below 80% AMI) receive a ten-year forgivable loan, with 10% forgiven annually over the ten-year period.
- **Affirmatively Furthering Fair Housing** - The City of Toledo is dedicated to affirmatively furthering fair housing choices. It partners with the FHC in the development of the Analysis of Impediments (AI), including facilitating, managing, and monitoring progress towards the elimination of the community’s impediments to fair housing choice.

As per the Consolidated Plan regulations (24 CFR 91.225), the City of Toledo conducts a comprehensive review of barriers in the community that inhibit consumers from acquiring the housing of their choice based on race, color, ancestry, national origin, religion, sex, familial status, disability, military status, or sexual orientation. This analysis and respective strategic planning process coincides with the City’s Consolidated Plan timeline and is completed every five years.

HUD defines impediments to fair housing as “any actions, omissions, or decisions taken because of race, color, ancestry, religion, sex, disability, familial status, national origin, military status or sexual orientation, which restrict housing choices or the availability of housing choices.” The most recent five-year analysis, created for the period 2010-2015 by the City of Toledo and the FHC, includes a study of the rental, sales, lending, and insurance markets and looks at advertising issues surrounding those markets. This AI is used as a starting point for the development of a fair housing action plan.

The AI includes jurisdictional background data, an evaluation of the jurisdictions' current fair housing program, identification of impediments to fair housing choices, an assessment of current public and private fair housing programs or activities, and recommendations for addressing identified impediments. It identifies nine impediment areas as priorities: rental, foreclosure/foreclosure prevention, assisted housing, zoning and new construction, fair housing awareness, real estate sales, lending and finance, homeowners insurance, and advertising violations. The AI is broken down by factors that impact open housing choice and provides a discussion of any identified impediments, followed by conclusions and recommendations for addressing impediments.

The FHC continues to target the following Goals, Objectives and Action Steps, as proposed within its five-year AI:

FAIR HOUSING ACTION PLAN July 1, 2010 - June 30, 2015 (91.220(B)(2)(j))

Section	Goals/ Objectives 2010-2015	Action Steps	Primary Responsibilities/ Partners	Relevant Information
Rental	Improve landlord-tenant relationship in order to promote long-term, sustainable housing of choice.	Establish a landlord-tenant agency to address issues arising between housing providers and tenants.	City of Toledo	The COT contracted with Adelante, a local social service agency, to provide landlord-tenant mediation services in the PY12. The program is in its initial stages of development and will be implemented in conjunction with other community agencies. Adelante's program will continue in PY13.
		Conduct a feasibility study to determine need for and scope of landlord training. Determine, as part of study, whether training should be mandatory.	Landlord-Tenant Agency	
		Inform providers of rental housing of rights and responsibilities through training of landlords of multi-family units containing 4+ units.	Landlord-Tenant Agency	
Rental	Ensure full enjoyment of rental housing units for disabled tenants.	Assist clients with reasonable accommodation and modification requests.	Toledo FHC	The FHC continually responds and follows up on complaints.
Rental	Ensure full enjoyment of rental housing units for disabled tenants.	Investigate reasonable accommodation denials or complaints.	Toledo FHC	
		Investigate reasonable modification denials or complaints.	Toledo FHC	
		Assist clients with complaint process as needed.	Toledo FHC	
Rental	Ensure equal access to housing regardless of race.	Investigate complaints of racial discrimination.	Toledo FHC	
		Conduct testing using HUD-approved methodologies.	Toledo FHC	
		Where indicated, file administrative complaints with HUD/OCRC.	Toledo FHC	
Foreclosure and Foreclosure Prevention	Help to reduce and/or prevent foreclosures, thereby stabilizing area neighborhoods.	Provide consumers with foreclosure prevention resources including, but not limited to: education, emergency mortgage assistance, and loan modifications.	Toledo FHC, NTR, City of Toledo, ESOP, Lucas County and NODA	Agencies continually work on providing resources as needed. From Oct. – Dec. 2012, 118 appointments for counseling and education

Section	Goals/ Objectives 2010-2015	Action Steps	Primary Responsibilities/ Partners	Relevant Information
		Education: Foreclosure prevention counseling, financial management training, credit counseling, mortgage rescue scam identification.	Toledo FHC, Neighborhood Housing Services, and NODA	were conducted by FHC. Lucas County, through its "Foreclosure Prevention" brochure lists agencies that provide foreclosure-related services. ESOP provides foreclosure prevention counseling and other resources and oversees HAMP and Restoring Stability programs which assists homeowners who are unable to remain in their homes and sell their properties.
Foreclosure and Foreclosure Prevention	Help to reduce and/or prevent foreclosures, thereby stabilizing area neighborhoods.	Emergency mortgage assistance: grants from funding sources such as Federal Home Loan Bank, etc.	Toledo FHC and NHS	The FHC resolved the cases of 24 families in need of assistance: \$118,872 was awarded for mortgage arrearages; \$83,164 for mortgage payment assistance; and \$45,964 for lien cancellations. Work will continue.
		Loan Modifications: working with lenders/servicers through such programs as Making Home Affordable.	Toledo FHC, NODA, ESOP, Consumer Credit Counseling Services (CCCS) and NHS	The FHC completed five loan modifications from Oct. – Dec. 2012 and work will continue in this area.
Foreclosure and Foreclosure Prevention	Mitigate negative impact of foreclosures on targeted neighborhoods.	Acquire, rehab and sell foreclosed properties in NSP-designated "tipping point" neighborhoods.	City of Toledo and NSP partners	Through NSP1 & NSP2, the COT renovated 64 houses and sold or leased 40 units in "tipping point" neighborhoods. Work continues with NSP3 .
		Strategic acquisition and demolition of unsalvageable foreclosed properties.	City of Toledo and NSP partners	NSP1 (which ended in March 2012) funded the demolition of 417 units. NSP2 (which ended in Feb.) funded the demolition of 180 units. NSP3 continues to work on demolitions with 25 units demolished so far.
Foreclosure and Foreclosure Prevention	Address issues faced by families who have been displaced due to foreclosure.	Provide alternative housing options.	United Way 2-1-1, Homeless Shelters, Transitional Housing, LMHA, City of Toledo and NSP partners	The partners continue to work to provide housing options. From Oct. – Dec. 2012, 135 of LMHA's Housing Choice Voucher Program participants became homeowners.
		Connect families with community resource services.	United Way 2-1-1	Ongoing
Assisted Housing	Expand availability of Section 8 housing.	Effectively market the Section 8 program and its benefits to landlords.	LMHA	From Oct. – Dec. 2012. LMHA added 30 landlords to this program. Ongoing.
		Negotiate for Section 8 units in settlement agreements to increase the number of units available for Section 8 housing in historically closed communities.	Toledo FHC, OCRC	Work continues in this area, although no Section 8 vouchers have been negotiated.
		Encourage HUD to provide sufficient funding to allow LMHA to properly carry out the voucher program.	Toledo FHC, LMHA and City of Toledo	HUD's funding for the Housing Choice Voucher Programs increased by 2.44% for LMHA's PY 2013.

Section	Goals/ Objectives 2010-2015	Action Steps	Primary Responsibilities/ Partners	Relevant Information
Assisted Housing	Promote reasonable access of the re-entry population to assisted housing opportunities.	Review current policies and discuss the feasibility of tiered rentals and transitional housing for people re-entering society, as well as the development of distinct criteria for different offenses.	Toledo FHC, Lucas County Re-entry Coalition and LMHA	Meetings are held with ex-offenders the first Wednesday of the month to offer an overview of LMHA's program and answer individual questions.
Zoning and New Construction	Adopt a single, consistent occupancy standard in order to eliminate uncertainty and provide better guidance to fair housing practitioners, housing providers, and consumers.	Identify existing discrepancies among various City of Toledo codes, policies and procedures.	City of Toledo	Accomplished: All discrepancies removed.
		Identify existing discrepancies between City and County codes, policies and procedures.	City of Toledo and Lucas County	Accomplished: no discrepancies exist.
		Convene appropriate and authoritative entities for the development and adoption of a consistent standard.	City of Toledo, Lucas County, and Toledo FHC	Accomplished: TMC § 1355 defines accessibility standards to all structures.
Zoning and New Construction	Ensure that appropriate zoning and permitting decisions are made regarding housing, both established and new, for individuals with disabilities.	Toledo-Lucas County Plan Commission will provide the Toledo Fair Housing Center with notification of any permit applications filed concerning housing for individuals with disabilities.	Toledo-Lucas County Plan Commission	Ongoing
		Monitor permit applications and the resulting decisions for compliance with fair housing legislation, especially regarding design and adaptability provisions of the Fair Housing Act, and challenge any questionable denials.	Toledo FHC	Ongoing as needed.
Fair Housing Awareness	Ensure that the information regarding fair housing is correct and consistent.	Review, update, and revise City of Toledo municipal code discrimination ordinances to include all protected classes.	City of Toledo and Toledo FHC	
		Review, update, and revise Fair Housing Center materials to include local and state protected classes (as needed).	Toledo FHC	Accomplished.
		Review, update, and revise OCRC materials to include all protected classes.	OCRC and Toledo FHC	The FHC will work with the OCRC to include the protected classes currently missing from their website.
Fair Housing Awareness	Increase awareness of fair housing laws and the entities responsible for their enforcement.	Provide outreach to housing industry professionals and public and private organizations.	Toledo FHC	Ongoing
		Provide outreach to the general public.	Toledo FHC	Ongoing
		Provide outreach in the form of trainings, presentations, resource booths, printed materials, media outlets, and website.	Toledo FHC	Ongoing
		Identify fair housing outreach materials requiring translation into languages other than English and explore possible funding sources to complete task.	Toledo FHC	Reasonable Accommodation and Rental market brochures were translated into Spanish. Efforts will continue in 2013 to expand translation services.

Section	Goals/ Objectives 2010-2015	Action Steps	Primary Responsibilities/ Partners	Relevant Information
Fair Housing Awareness	Promote more extensive collaboration and increase education and information sharing.	Identify entities that have an influence on impediment areas and facilitate in-person and electronic communications between these entities.	Toledo FHC	Ongoing participation in meetings and electronic communications with entities that have influence on impediment areas.
		Explore utilization of social networking sites/social media marketing.	Toledo FHC	Accomplished: Facebook page and Twitter account.
Fair Housing Awareness	Decrease the incidence of fair housing violations in condominium bylaws.	Conduct an audit of publicly-recorded condominium documents for violations of the Fair Housing Act.	Toledo FHC	The audit and a draft report with its findings and recommendation have been completed.
		Offer condominium associations' fair housing training.	Toledo FHC	TFC will continue in 2013 to develop training materials.
Real Estate Sales	Increase affordable housing opportunities in traditionally underserved communities.	Conduct neighborhood tour for housing industry professionals to highlight housing opportunities.	Toledo FHC and City of Toledo	No longer an activity in FHC work plan, per the City of Toledo. The COT plans a tour for the Spring of 2013.
		Evaluate viability of Toledo Board of REALTORS Certified Affordable Real Estate Sales professionals program and better incentivize participation.	Toledo Board of REALTORS and Toledo FHC	Accomplished in 2011.
Lending and Finance	Increase community lending opportunities through Community Development Financial Institutions (CDFIs).	Encourage increased funding for the CDFI Fund through the U.S. Department of Treasury.	Toledo FHC, NODA and NHS	Ongoing
		Encourage conventional lenders to support CDFIs through low/no-interest loans.	Toledo FHC, NODA and NHS	Ongoing
Lending and Finance	Increase community lending opportunities through Community Development Financial Institutions (CDFIs).	Provide input to regulators regarding the activities of conventional lenders in order to strengthen compliance and support of CRA.	Toledo FHC	Accomplished: Information released at conference in Cleveland.
Lending and Finance	Expand banking and financing opportunities for the traditionally underserved and unbanked.	Work with community lenders and banks to develop a community-wide initiative to alleviate the dependency on check-cashing facilities and payday lenders.	Toledo FHC, Bank On, community lenders and banks	Accomplished: Program launched in 2011.
		Create a program to move consumers from "Check Systems" to conventional banking products.	Toledo FHC, Bank On, community lenders and banks	Accomplished: Program launched in 2011.
Homeowners Insurance	Provide the opportunity for quality, affordable full-replacement cost insurance policies in historically underserved communities.	Conduct systemic investigations of minimum age restrictions, minimum value restrictions and redlining.	Toledo FHC	Ongoing as needed.
		Conduct investigations of differential treatment in customer service issues and risk assessment of dwelling.	Toledo FHC	Ongoing as needed.
Homeowners Insurance	Provide the opportunity for quality, affordable full-replacement cost insurance policies in historically underserved communities.	Educate consumers and the community leaders, organizations, professionals and others who serve them regarding policies and practices of homeowners insurance providers, with special emphasis on the differences between full-replacement cost and market value policies.	Toledo FHC	Ongoing through distribution of information to professionals and the general public. A "Homeowners Insurance Consumer Tip Sheet" has been developed.

Section	Goals/ Objectives 2010-2015	Action Steps	Primary Responsibilities/ Partners	Relevant Information
Advertising Violations	Decrease the presence, frequency, and dissemination of discriminatory language in the advertisement of housing.	Monitor area print media for fair housing violations, particularly race, familial status and disability.	Toledo FHC	Ongoing.
		Monitor internet for fair housing violations, particularly familial status, gender, national origin, sexual orientation, and race.	Toledo FHC	Ongoing.
		Conduct auditing and follow-up testing where necessary.	Toledo FHC	Ongoing, as appropriate.

Evaluation and Reduction of Lead-Based Hazards (91.220(k))

The City of Toledo continues its commitment to providing lead-safe, decent, safe, and sanitary housing for eligible families. Through its DON Housing and Neighborhood Development Division, the COT administers both an owner-occupied and a rental rehabilitation (including multi-rental) program and a CHDO program, all of which are required to assess and address lead hazards. State licensed personnel conduct the assessment. Properties where lead hazards are discovered are remediated through the use of state licensed lead abatement contractors, in accordance with federal regulations.

All residential homes that receive down-payment assistance through HOME funds are also assessed visually for lead hazards. Homes where lead hazards exist must be made lead-safe prior to finalization of the sale. Efforts addressing lead-based paint hazards are essential, especially when targeting rehabilitation projects in the central city neighborhoods.

The City of Toledo, DON negotiated and signed a contract with the Toledo-Lucas County Regional Health District (Health Department) and acts as a sub-grantee to provide interim control lead abatement and clearance of 165 residential units, including a minimum of 40 Healthy Homes risk assessments and remediation. The contract in the amount of \$2,232,000.00 covers a three-year period from July 1, 2012 – June 30, 2015. The City is providing a match of \$531,198.00 (over three years) from CDBG funds to offset direct project staff time required to complete the contracted Lead Hazard Control and Healthy Homes activities. The contract is funded with the Health Department’s recent 2012 Lead-Based Paint Hazard Control Grant (CFDA 14.900) award of \$2,480,000.00 from the Office of Healthy Homes and Lead Hazard Control, HUD. Funding from HUD provides financial assistance to help reduce lead paint hazards in residential units located within the City of Toledo.

The City of Toledo, DON is contracted to: Coordinate the intake, review and approval process for applicants including follow up on referrals; solicit and secure appointments with applicants; complete intakes; verify income; authorize inspections and historical/environmental reviews; process contractor payments; and verify all final contract documentation. The DON will process and complete lead hazard control activities (giving priority to units inhabited by children under 6 with a confirmed elevated blood lead level); assist at-risk families to relocate during lead abatement work or

whenever a public health lead investigation deems it necessary to remove a child from environmental exposure to lead; organize lead safe work practice training and contractor certification training and make available scholarships for low-income/Section 3 contractors to attend; provide/complete environmental, historical reviews and develop public notices as needed; and provide day-to-day oversight for intake, relocation, lead and healthy home clearance and professional training along with the gathering and review of records and reports related to the aforementioned activities for submission to the Toledo Lucas County Health Department.

Assistance is provided to qualified homeowners and landlords in the form of a grant, with highest priority given to units occupied by lead poisoned children under the age of six or at least one pregnant female past her first trimester.

Reducing the Number of Individuals Below the Poverty Line (91.220(k))

The City of Toledo faces serious challenges in reducing the number of individuals below the poverty line. Foremost in addressing this issue is developing a way to halt the increase in the number of individuals who are living below the poverty line. This includes those who have had their wages decreased over the last few years due to the economy.

The economy remains stagnant, albeit with some improvement in the unemployment rate for Toledo. In January 2012, Toledo's unemployment rate was 9.5%. Preliminary figures estimate unemployment rates in December of 2012 at 7.5%. Although this is an improvement, it is unclear whether the trend will continue.

Using federal funds, a concerted effort toward stabilizing those at-risk of becoming homeless and/or losing their homes must remain a focus to reduce the cost of continued long-term assistance that may be needed if they are unable to maintain housing or are not quickly re-housed.

Activities that provide the greatest impact for continued employment, job training, and retention of jobs through shared resources and collaborative efforts must be promoted. A regional effort to aggressively market the Toledo area must include continued expansion in the technology field and green energy options. The growth of solar and wind-related green industries continues to be promoted as a viable option in the region. The enticement of businesses into the region would create new jobs through relocation and/or expansion.

These efforts would allow the City of Toledo to expand its efforts beyond manufacturing as its base. Long a mainstay of Toledo, the continued reliance solely upon the automobile industry is not enough to sustain economic growth. Toledo has the potential to expand in the transportation and distribution categories due to its location -- the crossroads of the Midwest with waterway, airports and interstate highways.

Education is critical in continued efforts at reducing the poverty level. Studies have shown that those with a high school education or less do not fare as well as those who are highly educated or highly skilled.

The city continues to utilize federal dollars to promote investment in economic development, housing, infrastructure, and other activities, while promoting a systemic change toward collaborative efforts.

Developing the Community's Institutional Structure (91.220(k)) and Enhancing Coordination Between Public and Private Housing and Social Service Agencies (CFR 91.220(k), 91.215(a),(b),(i),(j),(k) & (l))

In coordination with recommendations as outlined in the proposed 2010-2015 CONPLAN, the City of Toledo continues to promote better collaboration in all efforts. The City of Toledo partners with many institutional structures in carrying out activities designed to improve the quality of life within the city, while stabilizing neighborhoods and promoting economic opportunities. Each year, through the cooperation of major local entities, efforts are aimed at enhancing the coordination between service and housing agencies and private and public sector agencies, in order to address gaps in service. They include, but are not limited to the following:

- Toledo/Lucas County Homelessness Board (TLCHB)
- Toledo Lucas County Port Authority
- United Way of Greater Toledo
- Lucas Metropolitan Housing Authority (LMHA)
- Mental Health and Recovery Services Board of Lucas County (MHR SBLC)
- Lucas County Children's Services Board (LCCS)
- Lucas County Land Reutilization Program (Land Bank)

Each of the City of Toledo's partners brings specialized service components and experience. A continued commitment to these partnerships and collaborations is critical in achieving the desired outcomes for the community. For example, the MHR SBLC provides funding to several entities that provide treatment and support services for youth and adults in the public behavioral health system. Through the inter-relationships of over 25 agencies, a network of potential partners is established for possible collaborative efforts in conjunction with the City of Toledo. These partners also serve on the TLCHB Board of Directors.

Likewise, a partnership with the Toledo/Lucas County Homelessness Board (TLCHB) provides direct financial assistance to individuals who are homeless or at imminent risk of homelessness.

Subsequent to the completion of the CASE-HPRP program in August 2013, the partnership will continue through the implementation of the Housing Collaborative Network, modeled after CASE-HPRP and will provide Re-Housing and prevention

assistance to those experiencing homelessness. The capacity of this project will be broadened by leveraging funds from the state and local foundations.

Capacity building has been identified as a high priority for the area within the Nebraska Ave., Upton, Bancroft and the I-75 Interstate highway. A consultant was selected to work with a broad coalition of community representatives to develop strategies to improve the lives of residents in this area.

The DON will continue to work closely with the Lucas County Land Reutilization Corporation (Landbank) to acquire land for new construction, obtain existing housing, and with the demolition process currently funded through the State of Ohio Attorney General's office.

The Legacy Homes project, consisting of 40 units of new construction architect-design homes in the Cherry Legacy neighborhood, was awarded funding by the DON and other sources. These new homes, undertaken by NeighborWorks Toledo Region, will blend into the existing architectural styles of the area and be available to low/moderate income families.

In the spring of 2012, the DON began to tackle the problem of Low-Income Housing Tax Credit (LIHTC) projects that failed to maintain adequate funding and tenant occupancy within the COT. Working with a number of partners, including the Lucas County Land Reutilization Corporation, Ohio Capital Corporation for Housing, National Equity Fund, Ohio Housing Finance Agency, Advocates for Basic Legal Equality, Cleveland Housing Network and Neighborhood Progress, Inc., solutions are being developed to find new owners, property managers and ultimately sell single family homes to qualified tenants. By increasing these home ownership opportunities the community is strengthened.

Utilizing LIHTC also brings opportunities for home ownership to tenants once the project has completed a fifteen-year affordability compliance period. The Year 16 Initiative is being developed by a Task Force that includes the Ohio Housing Finance Agency, Ohio Capital Corporation for Housing, the National Equity Fund, Lucas Metropolitan Housing Authority, NeighborWorks Toledo Region and technical assistance providers, Cleveland Housing Network (CHN) and Neighborhood Progress Inc. (NPI) and facilitated by the DON. Building on the strategies previously developed by CHN and NPI, Toledo is building its model and the linkages that will be required for a successful transfer to home ownership. In 2013, over 200 homes are expected to complete their compliance period and be available for sale to the tenants.

The DON is also working with residents and neighborhood organizations to develop revitalization plans for targeted areas. Sylvania Avenue/Library Village and LaOnda (Old South Toledo) are two such projects designed to consider various means of enhancing and improving both housing and commercial areas. These planning efforts are crucial to developing short and long term implementation strategies culminating in safe, healthy and desirable neighborhoods.

A priority in the 2010-2015 Consolidated Plan is Enhancing Housing Choice. A goal for this priority is to attract and retain families in Toledo. The ability to feel safe is an important ingredient in the revitalization and retention of families in our community. The DON as part of its ongoing housing and neighborhood development process is working with three neighborhoods to develop initiatives that can address these concerns. Additionally, by partnering with the Toledo Police, BlockWatch and neighborhood organizations, new ideas are being generated as possible solutions.

Other relationships exist that consist of the business community, faith-based organizations, public service entities, housing providers, foundations, and other community organizations that advocate on behalf of those in need. Increased communication with all community stakeholders will continue to result in more formalized relationships that nurture and promote the City of Toledo's annual plans and goals.

Actions to Coordinate Housing Strategy with Local and Regional Transportation Planning Strategies

As a recipient of the U.S. Department of Transportation, Federal Transit Administration funding, the Toledo Area Regional Transit Authority (TARTA) must comply with the requirements of 49 CFR Section 21.9(b) Title VI Regulations. Title VI compliance prohibits discrimination in any Federally-assisted program on the basis of age, race, or national origin. Further, as part of its Title VI compliance, TARTA is required to document that transit service is available equally within its service area to minority and non-minority residents, and individuals with low incomes.

Results of a survey completed in June of 2012 revealed that TARTA provides impartial and equitable services to all user groups, including low-income households. The greater number of TARTA passengers (65% of survey respondents) reported a yearly household income of less than \$20,000.

PROGRAM SPECIFIC REQUIREMENTS

CDBG-SPECIFIC REQUIREMENTS (91.220(I)(1))

The COT expects to receive \$504,425.12 in Program Income during the PY 2013-2014. The estimated amount of CDBG funds that will be used for activities that benefit persons of low- and moderate income is \$4,390,251.94.

The primary objective of the Community Development Block Grant program is to develop viable communities through the following actions: providing decent housing, a suitable living environment, and expanding economic opportunities principally for individuals of low- to moderate-income (LMI). In addition to the aforementioned HUD objectives, HUD has established the following outcomes as a method for measuring success within an activity: Availability/Accessibility, Affordability, and Sustainability.

All recipients, including the grantee, must adhere to program-specific requirements. Each activity shall meet at least one of three National Objectives:

Objective 1: Benefit to Low- to Moderate-Income Individuals

The four eligible activities are: Area Benefit Activities; Limited Clientele (some select groups such as domestic violence victims, elderly individuals, homeless individuals, etc., are presumed to be LMI by HUD); Housing; and Job Creation or Retention. All include specific 51% minimum eligibility requirements within their parameters.

Objective 2: Slum & Blight

Three eligible activities present for slum and blight: Area Blight (an area delineated as such under state or local law, with a substantial number of deteriorating buildings, and addressing one or more of the conditions that contributed to the deterioration of the area); Spot Blight (elimination of specific conditions of blight, or physical decay outside of a slum or blighted area); and Urban Renewal Area (activities located within a Neighborhood Development Program action area).

Objective 3: Urgent Need

Activities designed to meet community development needs or that have a particular urgency due to a serious and immediate threat to the health and/or welfare of the community.

Each HUD-defined objective and implemented activity must meet clear performance standards for tracking accomplishments. It must also be an eligible activity, as defined by HUD standards. Each activity is subject to all other federal requirements.

Eligible applicants include private, nonprofit organizations defined as a secular or faith-based organization described in Section 501(c)(3) of the Internal Revenue Code of 1988.

The applicant organization must:

- Have received Internal Revenue Service (IRS) approval exempting it from taxation under Subtitle A of the code;
- Have an accounting system that operates according to Generally Accepted Accounting Principles (GAAP);
- Have an implemented fund-accounting system;
- Practice nondiscrimination in the provision of assistance;
- Is current with all property and payroll liability taxes;
- Have a location and/or the provision of services within the City of Toledo;
- Submit HUD-approved performance measurements through its objectives, outcomes, and indicators.

HOME-SPECIFIC REQUIREMENTS (91.220(I)(1))

HOME funds are used for the development of affordable rental and homeowner housing units through the acquisition, and construction or rehabilitation of housing. The City of Toledo uses HOME funds for only permanent housing, although transitional housing is

eligible. In concert with the goals of the Toledo/Lucas County Continuum of Care (CoC), transitional housing has not been a priority within the community, and as such, the DON has not directed funds toward this endeavor. The City of Toledo focuses its efforts toward the following eligible activities: homeowner rehabilitation (owner-occupied); homebuyer activities, including those funded through Community Housing Development Organizations, rental housing, and Tenant Based Rental Assistance (TBRA).

Prior to the commitment of HOME funds in combination with other governmental assistance, including CDBG, the Division of Housing and Neighborhood Development will evaluate the project so that an investment equal to only that necessary for the completion of affordable housing is allocated/awarded.

The City of Toledo HOME Fund Grant Agreements include language that describes requirements for occupancy of the completed housing unit, specifically that a low- to moderate-income household must occupy the unit. Also, language within the CHDO program under the Affordability Requirements Section stipulates the repayment of the Grant should the unit(s) assisted with HOME funds do not meet the Affordability Requirements. Additionally, the City of Toledo reserves the right to withhold funds for work that the City determines to be substandard or incomplete.

Resale/Recapture Guidelines

For homeownership activities, the City of Toledo utilizes the recapture requirement as an element of its homeowner rehabilitation program. If the housing unit is not continually utilized as a principal residence for the duration of the 10 year loan period, the City of Toledo, on a pro-rated basis, will recapture a portion of the loan equal to the remaining time left of the time. If the unit is sold in year five, only 40% of the loan may be forgiven, requiring 60% repayment from the sale of the home.

For down payment assistance with HOME dollars, the City of Toledo will recapture dollars if the housing unit is not used as the primary/principal residence of the homebuyer during the period of affordability defined as five years. Failure to meet the affordability period will cause immediate recapture of the grant. The grant is subject to recapture during the period of affordability if the applicant moves, transfers, sells, or in the cause of death.

HOME Tenant-Based Rental Assistance

For PY2013, the City of Toledo, DON Division of Housing and Neighborhood Development intends to implement a pilot program, utilizing HOME funds for a Tenant-Based Rental Assistance (TBRA) program. This program is designed to provide rent, security deposit, and utility deposit assistance for persons meeting the HUD definition of homeless (#1, #2, & #4). The focus of assistance for this special needs population is intended to complement, and work in coordination with the efforts prioritized within the Toledo Lucas County CoC, as directed by HEARTH. The DON will work with the coordinated access system (centralized intake) to identify and qualify applicants. Case management services will be provided in conjunction with direct financial assistance.

Assistance, with few exceptions, will be provided for a maximum of 12 months, with recertification and pro-rated tenant payment increases occurring quarterly, as warranted per the individualized client plan. The DON will facilitate the implementation of this program in partnership with the TLCHB.

This project serves to fill a gap, as well as meet two priorities and objectives of the 2010-2015 Consolidated Plan: rapid re-housing and homeless prevention; and, rental assistance objectives which are within the Eliminate Homelessness and Improve Housing Affordability priorities respectively.

Policy and Procedures to Affirmatively Market Housing Containing Five or More HOME-Assisted Units

The City of Toledo, its agents, contractors, and subcontractors, as stipulated in its HOME Fund Grant Agreements, shall not discriminate against any employee or applicant for employment because of race, color, national origin, sex, or religion, in accordance with Executive Order 11246, as amended.

Through its HOME Fund Grant Agreements, the City of Toledo, as a PJ, shall ensure that all HOME funded housing projects will be made available without discrimination based on race, color, national origin, age, sex, religion, familial status, or disability in accordance with fair housing laws. The City of Toledo, its agents, employees or assigns cannot discriminate against an applicant based on the fact that they receive a direct rental subsidy, such as a Section 8 Voucher or HOME tenant-based rental assistance, in accordance with 24 CFR 92.252(d).

As policy, one half of all units in projects containing five or more HOME-assisted units must be affordable to households with income at or below 60% of AMI. Additionally, 20% of all units assisted must be affordable to households with incomes at or below 50% AMI, as defined by HUD and adjusted for family size. The City of Toledo, through its grantee or agent, qualifies potential tenants based on income only, and does not discriminate based on race, color, national origin, age, sex, religion, familial status, or disability in accordance with fair housing laws.

The Neighborhood Development Specialists, in conducting monitoring of multi-rental projects, review leasing policies with the property management to ensure compliance.

Minority Outreach Program

The City of Toledo, Department of Neighborhoods' (DON) bid procedure closely models (with some exceptions, e.g. no bid guaranty or bid bond is required) the bid procedure currently in place by the City's Purchasing Division. While the City's Purchasing Division handles all City bids, the DON's bids are handled by the DON and limited to the procurement of construction contracts administered by the DON for the rehabilitation of existing housing or the construction of new housing in low- to moderate-income neighborhoods in the City of Toledo, using federal funds, specifically HOME and NSP.

Once construction specifications, prepared by the DON Rehabilitation Technician, are approved by the owner or developer, a bid package is prepared that consists of the following documents:

- “Invitation to Bid” Cover Page
- Complete set of specifications and special trades
- Bid proposal summary sheet
- Statement of Non-collusion
- Contractor/Subcontractor and minority report
- Minority Business Enterprise (MBE)/ Women Business Enterprise (WBE) Commitment Affidavit
- Best Bid Criteria Affidavit

For bids under \$10,000, a broadcast is emailed with the bid packet attached for project estimate opportunities to the current DON list of remodeling licensed contractors, Home Builders Association, Professional Remodelers Organization, and Minority Contractors Association.

For bids of \$10,000 or more, the bid package is entered into the City’s financial system (SAP) as a purchase requisition. The bid is posted on the DON’s web page. Bids \$40,000 or above are posted on the COT web page.

Additionally, the bid package(s) is posted on the City of Toledo website. DON’s Intermediate Clerk also sends an email broadcast to all contractors currently on the COT bid list and notifies the Home Builders Association, Professional Remodelers Organization, and Minority Contractors Association that new project(s) are available and listed for bid opportunity.

HOME-funded agreements include a commitment for all *Construction, Renovation & Professional Services Projects* to meet the established goals of the City for MBE & WBE participation relating to goods, services, construction and/or renovation projects.

Match

For PY2013, the DON anticipates incurring a 0.0% match requirement for HOME dollars that it expends. The City of Toledo, for PY2012, was again affected by and eligible for the stress criteria that HUD has factored in for PJs for the past several years. As a rule, matching contributions must be one that is permanent to affordable housing, provided by any public or private donor, and must come from a non-federal source.

ESG-SPECIFIC REQUIREMENTS

Homeless Grants Program (HGP) Description

The HGP implements and advances a systems approach to reduce and prevent homelessness pursuant to the Toledo Lucas CoC Housing Collaborative Network.

The TLCHB and the City of Toledo will utilize PY2013 ESG, coupled with Community Development Block Grant-Homeless Service (CDBG-HS) and the Housing Crisis Response Program (HCRP) allocation funds to further the Housing Collaborative

Network. The following eligible activities will be funded (each with limitations on their use) with priority given to those addressing the needs of persons and households identified as homeless per HUD's new definition:

- Housing Crisis Centralized/Coordinated Response System (intake and enrollment for homelessness prevention and rapid re-housing assistance, and providing diversion services).
- Emergency Shelter Component: selected essential services (i.e., limited case management, childcare, educational services, employment assistance, life skills training, and transportation); structure renovation and rehabilitation, shelter operations.
- Homelessness Prevention & Rapid Re-Housing Assistance
 - o Housing Re-location & Stabilization Services
 - Housing Stability Case Management
 - Housing Placement
 - o Short-term and Medium-term Rental Assistance
- Temporary Housing*
- Permanent Supportive Housing*
- HMIS
- Administration

* by definition is not eligible for Emergency Solution Grant funding

Partner Award Requirements for the Application

- Be or become at time of contract award a Contributing Homeless Management Information System Organization (CHO) (HMIS) *Exempt Service Point Organizations are required to have an MOU with Toledo HMIS defining acceptable and comparable data-base and reporting requirements*
- Be or become at time of contract an active member of the Toledo Area Alliance to End Homelessness (TAAEH) (annual attendance to at least seven of ten TAAEH scheduled meetings)
- Be or become active in the Housing Collaborative Network as defined by TLCHB
- Align as a team member with a written Memorandum of Understanding (MOU) with TLCHB Prevention & Rapid Re-Housing Stabilization Services, financial services and centralized intake.
- Comply with TLCHB Shelter Standards.
- Comply with all TLCHB policies and procedures.

Threshold Requirements - ALL

All must be met to be considered for funding.

- Signed TLCHB Standards on file
- Executed MOU Housing Collaborative Network on file (An agency not currently receiving ESG, if funded, must comply with this requirement. Exempt applicants are: funded CDBG Homeless Service, HCRP and/or CoC providers.)

- HCN *active* participant (Must attend at least 75% of the HCN general meetings. Applicants exempt are those not currently receiving ESG, CDBG Homeless Service, HCRP and/or CoC funding.)
- Executed CHO agreement (exempt applicants are those not currently receiving ESG, CDBG Homeless Service, HCRP and /or CoC funding)
- HMIS *active* participant (agency must attend 100% of the CHO meetings after executing CHO agreement. Exempt applicants are those not currently receiving ESG, CDBG Homeless Service, HCRP and /or CoC funding.)
- No outstanding audit findings of a material nature regarding administration of program
- No major HUD violation issued in the past twelve months
- Review and/or update of agency's strategic plan, action plan and/or goals/objectives implementation plan
- Maintenance of its Internal Revenue Service (IRS) approved tax-exempt status under Subtitle of the code
- Agency operation for at least five years
- Same or comparable service for at least two years
- Fund Accounting system that operates according to Generally Accepted Accounting Principles (GAAP)
- Nondiscrimination practice in provision of assistance
- Current with all property and payroll liability taxes

Threshold Requirements – CDBG*HS Applicants

*All must be met to be considered for 2013-14 CDBG*HS Funding*

- Re-house clients quickly
- Funding brings additional resources to the CoC for **services** that would become unavailable to the CoC except for this funding
- Fill an identified need for special population (DV, PSH, AIDS, Chronic

NSP-SPECIFIC REQUIREMENTS

In accordance with Section 2301(c)(2) of Housing and Economic Recovery Act (HERA) of 2008, grantees must ensure that NSP funds are distributed to:

- Areas of greatest need, including those with the greatest percentage of home foreclosures;
- Areas with the highest percentage of homes financed by sub-prime mortgage-related loans;
- Areas identified as likely to face a significant rise in the rate of home foreclosures.

In addition, NSP funds shall be used to benefit only individuals and households whose incomes do not exceed 120% AMI. The City of Toledo is also required to ensure that at

least 25% of NSP funds shall be used to benefit individuals and households whose income does not exceed 50% of AMI. For NSP purposes, the definition of “blighted structure” is identified in the context of state or local law. As required, the City of Toledo submitted a “substantial amendment” to its 2008-2009 One-Year Action Plan, also allowing for the required public comment period for citizens to make remarks about the city’s use of funds.

CITIZEN PARTICIPATION (91.105)

In accordance with HUD federal regulations CFR 91.105, the City of Toledo maintains a Citizen’s Participation Plan (CPP). This document, amended in June 2009, attests that the City of Toledo solicits and utilizes input from citizens, community agencies and beneficiaries, allowing full participation at all levels such that allocation and utilization of HUD funds are conducted in an open manner with freedom of access for all interested individuals.

In 2013, the City of Toledo is utilizing two Citizen’s Review Committees (CRCs) that are directly involved in the application process for CDBG and ESG funding: CRC(a) for public service agencies who are not homeless services providers and CRC(b) for homeless service providers. The committees are comprised of private citizens (representatives from non-profits, government, community groups, civic leaders, etc.), and COT personnel (Internal Review Committee). Additionally, two observers, representing low-moderate income citizens will submit their observations on the application review and recommendation process.

The Toledo Lucas County Homeless Board (TLCHB), the lead agency in Toledo’s CoC, is directly involved in the process for CDBG & ESG grants as relates to homeless service providers and manages the CRC(b).

The CRC review, score, discuss, and make funding recommendations based on the applications submitted. Both CRCs offered training sessions in February 28, 2013 and March 8, 2013 respectively for prospective CDBG & ESG applicants.

IN PY 2012, the City of Toledo utilized a two-year funding process for CDBG applicants. The 2013 program year was year two of a two-year funding cycle (38th/39th CDBG). New applications for CDBG, however, were also accepted for the 39th year.

Revised budgets, work plans and performance of 38th PY subrecipients, applying for 39th PY CDBG, were reviewed by the CRC(a). Additionally, CRC(a) members interviewed 38th Yr. subrecipients, applying for 39th PY CDBG, and made site visits to agencies. Performance was evaluated based on activity for the first six months of the 2012 program year. Factors included, but were not limited to: adherence to contract conditions; commitment to meeting its proposed objectives; successful outcome measurements attained; match requirement; and, priority within the 2010-2015 Five-Year Consolidated Plan.

New CDBG applicants for the 39th Yr. submitted a full application and were subject to review by the CRC(a) committee.

To broaden understanding of the Action Plan, the DON presented the 2012-2013 Action Plan at 18 block watch and community meetings in December 2012 and January 2013. In these meetings, the process and content of the Action Plan were explained and discussed. Also, a survey was administered to collect information on awareness of the agencies and city departments who are responsible for carrying out the activities of the Action Plan. (See attachments for survey results.)

As it relates to the 2013-2014 One-Year Action Plan, the public was afforded the following information:

- March 17 - 20, 2013 - Public Notice published in weekly editions of The Blade, The Toledo Journal, Toledo Free Press, The Sojourner's Truth and La Prensa periodicals announcing two Public Hearings for citizen comments and the 30-day comment period
- April 8, 2013 - 30-day Public Comment Period began for the draft of the 2013-2014 One-Year Action Plan. The DRAFT Action Plan is available at 20 locations throughout the city and on the City of Toledo website
- April 11, 2013 - First Public Hearing for the 2013-2014 One-Year Action Plan
- April 18, 2013 - Second Public Hearing for the 2013-2014 One-Year Action Plan and public input/comment for 2012-2013 CDBG third-party partner recommendations
- May 8, 2013 - Conclusion of 30-day comment period for citizen funding comments

As per the DON Citizen Participation Plan (CPP), the announcement for the public hearings appeared in publications at least 14 days prior to the initial hearing. The location of the public hearings was accessible to potential beneficiaries and accommodations for individuals with special needs or requiring auxiliary aids were available upon request. For the first time, the public hearings were also "streamed live." Citizens were provided an opportunity to review a draft of the 2013-2014 One-Year Action Plan during the 30-day public comment period.

A survey was taken at the Public Hearings (please see summary of survey results included in the attachments) to obtain information relevant to the Public Notice on the Draft Action Plan publication as well as time and location of hearings. Of the thirty-eight responses received:

- the majority of the people (45%) saw the Public Notices in the City of Toledo Website;
- found the Public notice informative (50%);
- 92% felt no other information in the Notice was needed;

- 16% would have preferred an afternoon meeting and 11% a morning meeting; and,
- only 13% would have preferred a different location.

As a matter of policy, CRC recommendations are forwarded to the Mayor, who reviews and evaluates the recommendations. Recommendations are also forwarded to the Community and Neighborhoods Development Committee Chair before presentation of proposed legislation submitted to Toledo City Council regarding acceptance of the HUD allocations for CDBG, HOME and ESG.

The City of Toledo encourages citizens to comment and/or provide feedback throughout the year. All final copies of the One-Year Action Plan are available at a minimum of 24 public locations throughout the city, as well as on the City of Toledo website: toledo.oh.gov. DON provides technical assistance to those with questions and those in need of clarification on any aspect of the funding process. The DON also allows public access to all records as it pertains to the distribution of funds, allocation recommendations, and final awards.

Following is the timetable for the 39th Year CDBG and 26th Year ESG funding process:

January 30, 2013	Submit Public Notice for CDBG/ESG to major circulating newspapers (Toledo Free Press) and two minority periodicals (La Prensa and the Toledo Journal), inviting interested agencies to attend initial mandatory application meetings.
February 1, 2013	E-mail notification to 38 th Yr. CDBG Subrecipients to submit 39 th Yr. Work Plans and Budgets (excluding homeless services providers).
February 3, 2013	Public Notices for CDBG and ESG published in the Free Press inviting interested agencies to attend initial mandatory application meetings.
February 6, 2013	Public Notices for CDBG and ESG published in The Toledo Journal and La Prensa inviting interested agencies to attend initial mandatory application meetings.
February 15, 2013	38 th Yr. CDBG Subrecipients submit 39 th Yr. Work Plans and Budgets (excludes homeless services providers).
February 22, 2013	First meeting and orientation of the CRC(a)
February 25- March 1, 2013	CRC(a) members visit 38 th Yr. CDBG Subrecipients (excluding homeless services providers)

February 28, 2013	CDBG/ESG Homeless Services Providers Application/Review/Distribution
March 6 & 7, 2013	DON staff and CRC(a) members interview 38 th Yr. CDBG Subrecipients.
March 8, 2013	CDBG New Applicants Application/Review/Distribution
March 14, 2013	Submit Public Notice for the DRAFT Action Plan to major circulating newspapers (The Blade, Toledo Free Press) and three minority periodicals (La Prensa, The Toledo Journal and The Sojourner's Truth), announcing the 30-day comment period and two Public Hearings.
March 17, 2013	Public Notice appears in The Blade and the Toledo Free Press announcing the 30-day comment period and two Public Hearings.
March 18, 2013	CDBG/ESG Homeless Services Providers applications due by 4:30 p.m. to the Toledo Lucas County Homelessness Board.
March 20, 2013	Public Notice appears in The Toledo Journal, La Prensa and The Sojourner's Truth announcing the 30-day comment period and two Public Hearings.
March 25, 2013	CDBG – New Applications due by 4:45 p.m. to the City of Toledo, Department of Neighborhoods.
April 4, 2013	Review of scoring and ranking of CDBG/ESG applications (including homeless services providers).
April 8, 2013	TLCHB/DON Administrative Services review/discuss CDBG/ESG recommendations per the CRC(b) for homeless services providers.
April 8, 2013	30-day comment period begins.
April 10, 2013	CRC(a) meet with DON Administrative Services to discuss recommendations for CDBG 39 th Yr. Subrecipients (excluding homeless services providers).
April 11, 2013	CRC(a) & CRC(b) meet with the Mayor on CDBG/ESG recommendations.

April 11, 2013	First Public Hearing for the DRAFT Action Plan.
April 17, 2013	Submit legislation for 2013-2014 One-Year Action Plan.
April 18, 2013	Second Public Hearing for the DRAFT Action Plan.
April 23, 2013	City Council review of legislation.
April 30, 2013	First Reading of legislation for 2013-2014 One-Year Action Plan.
May 2, 2013	Neighborhoods Committee Meeting, Toledo City Council Discussion of legislation for CDBG, HOME and ESG.
May 7, 2013	City Council review.
May 8, 2013	30-day comment period ends.
May 14, 2013	Second Reading and passage of the legislation for the 2013-2014 Action Plan. (Note: Council held legislation in Committee.)
May 15, 2013	Submit 2013-2014 One-Year Action Plan to HUD.

The City of Toledo accepted all writings as to the content of the 2013-2014 One-Year Action Plan until May 8th. Public comments are attached to this document.

PROGRAM MONITORING (91.230)

The City of Toledo, Department of Neighborhoods (DON) has oversight of programs funded by HUD federal dollars, which encompasses the monitoring of CDBG and ESG subrecipients and subgrantees. The DON also monitors compliance of HOME expenditures.

The DON's primary goal is to ensure that third-party partners:

- Comply with all regulations governing their programmatic, financial, and administrative operations.
- Achieve their performance objectives on schedule and within budget.

For CDBG and ESG, the DON executes a contract/grant agreement with all third-party partners based on eligible projects and scope of work. The DON's Program Monitoring Specialists ensure that eligible and achievable work plan goals meet performance measurement standards and all conditions of funding exist before a contract is executed with a third-party partner. In addition to all federal regulations, the City of Toledo requires some funded partners to adhere to the following standard: active membership within a selected local community alliance(s), as applicable to its provision of service.

The CDBG/ESG written agreement, or contract, includes the following provisions that cover: Statement of Work; Statement of Budget; Maintenance and Availability of Records; Independent Audit Responsibilities; Adherence to Uniform Administrative Requirements; Reversion of Assets; Adherence to Federal Regulations; Attachments to OMB Circular 1-102 Requirements; and Compliance with all applicable Public Laws.

Third-party partner monitoring includes, but is not limited to:

- Reviewing activities to ensure federal, state, and local regulation compliance;
- Conducting general financial reviews;
- Monitoring of request for re-imbusement of expenditures;
- Monitoring ongoing operations to ensure compliance with contract;
- On-site review of eligibility documentation;
- Determining adequacy of performance within the contract guidelines;
- Ensuring procurement policies and practices are adhered to;
- Communication with the agency and their governing board that includes DON's evaluation of third-party partner performance.

The DON uses a series of Progressive Corrective Actions (PCA) to ensure compliance with program guidelines and statutory regulations, and to guarantee funds are expended in compliance with federal requirements. PCA status is identified through the following:

- A **Concern** identifies issues and circumstances that may not be serious, but if left unattended, could result in a more serious occurrence, and is addressed through a Recommended Action.
- A **Finding** documents noncompliance with a major component of a contract, i.e., generally accepted accounting principles or federal regulation. This action identifies a Corrective Action and a timetable for correction of the deficiency.

DON uses four levels of intervention as part of its PCA: Agency Notice, Agency Warning, Agency-At-Risk, and Agency Suspension. All third-party partners are notified of DON's policies and standards of performance. The DON also provides opportunities for technical assistance to assist third-party partners in understanding the myriad of rules and regulations that must be adhered to.

Additionally, the DON offers monthly trainings on the last Friday of the month on topics relevant to compliance with grants. Some of the trainings are mandatory for the third party partners. Topics for the calendar year 2013 are:

January 25 – Continuum of Care
February 22 – Board Governance
March – No training session due to holiday weekend
April 26 – Changes to Building Codes
May 31 - CDBG Year End Closeout Reporting Requirements
June 28 – Economic Development Programs

July 26 – Understanding the CDBG Contract
August 30 – Analysis of Impediments and Understanding Fair Housing
September 27 – Lead Requirements and Processes
October 25 – Financials: Request for Funds, Activity Tracking Sheet
November 29 – Section 3
December – No training due to Holidays.

EMERGENCY SOLUTIONS GRANT (ESG)

Written Standards for Providing ESG Assistance in Accordance with 24 CFR 576.400(e)(1) and (e)(3)

In addition to the items noted below, the written standards are contained within the below four documents:

- Coordinated Assessment (*see ESG Attachments*)
- Centralized Approach to Coordinated Assessment (*see ESG Attachments*)
- TLCHB Standards (*see ESG Attachments- Performance Indicators*)
- Project Home Re-Housing Policy (*see ESG Attachments*)

Centralized Approach to Coordinated Assessment

The Toledo Lucas County Homelessness Board (TLCHB), the local CoC governance body, in collaboration with the City of Toledo Department of Neighborhoods (DON), adopted a centralized approach for coordinated assessment in August 2012 as its comprehensive collaborative delivery system of all publicly funded homeless services, *Project Home*.

Coordinated Assessment (CA) is housed and implemented through the United Way of Greater Toledo 2-1-1 project. Assessment and assignment of Rapid Re-housing stabilization services and short-term direct financial assistance were initiated through this approach as a direct result of the success of its immediate predecessor, the HPRP. Shelters and Rapid Re-housing stabilization services and medium-term direct financial assistance on-boarded in February 2013. Transitional and Permanent Supportive Housing were added in Spring 2013. Connecting households experiencing homelessness to a single, centralized point for Screening and Assessment/Assignment for Diversion, Homeless Prevention, and Re-Housing services was deemed the “best fit” for the Toledo community as a result of both the results evidenced through the HPRP and provider support obtained through Housing Collaborative Network. Participation is agreed to through a Memorandum of Understanding with all publicly- and other funded entities as an elective on their part to participate (See ESG Attachments: Flowchart for a Centralized Approach, Quick Reference Housing Crisis Response Profiles, and Quick Reference Diversion/Homeless Prevention). It should be noted that within *Project Home*, emergency shelters do not turn away walk-ins or simply refer them to the CA, but engage them in an initial screening to find a brief resolution (diversion) that does not result in emergency stay if possible. If none exists, the shelter will provide accommodation to the household to connect to CA by phone and until subsequent next steps (which may or may not include assignment) to that particular agency, are identified.

Except in extraordinarily rare circumstances, both Re-Housing and Homelessness Prevention providers direct all walk-ins and other inquiries to CA. Households determined to be in need of and eligible for Re-Housing or Homelessness Prevention services are assigned to participating providers by Coordinated Assessment.

Through the Housing Collaborative Network, comprised of all funded homeless service providers and members of the Toledo Lucas County Homelessness Board, United Way of Greater Toledo and the City of Toledo Department of Neighborhoods, participants have the opportunity and responsibility to influence the design and evaluation of CA, and provide feedback on the cases being referred to them.

If, for any reason, a provider determines that a referred case is ineligible or inappropriate for their programs, CA and said provider work jointly to make a more appropriate referral. Assessment and intake for Re-Housing/Supportive Housing services takes place on-site at participating shelters, no less than weekly. Assessment and intake for Homelessness Prevention and those meeting the homeless definition #3 and other established criteria take place through in-person interviews at CA and, if determined to be eligible, are enrolled and assigned to the appropriate service provider.

Process for Making Awards and how Allocations are Available to Nonprofit Organizations

The TLCHB in partnership with the DON, has established a time-line that includes the following:

- a Citizens Review Committee comprised of community representatives is identified, recruited and engaged in determining priorities, application process, scoring and selection.
- A mandatory application training and distribution meeting will be widely publicized, including direct invitation to current grantees and providers within the Toledo Area Alliance to End Homelessness.
- Completed applications submitted in a timely fashion will be reviewed, ranked and recommended (or not) for funding.
- The recommendations are vetted and reviewed by the TLCHB and DON for final selection and recommendation to the Mayor of Toledo.

Plan for reaching out to and consulting with homeless or formerly homeless individuals in considering and making policies and decisions regarding any facilities or services that receive funding under ESG.

A written obligation within subrecipient contracts with TLCHB and DON provides guidance to achieve this expectation and is monitored by both TLCHB and the DON. TLCHB will meet this obligation either through board appointment from the City of Toledo or as an elected director. Recommendations and/or nominations from the constituency are preferred. The nature of TLCHB CoC/ESG planning oversight work gives ample opportunity to engage those experiencing homelessness and/or those who have recently experienced homelessness toward the end of involving them in decision making processes, including serving on standing committees and focus groups.

Performance Standards for Evaluating ESG activities

TLCHB established revised performance standards for funded agencies in November 2012. Not all program types have recommended targets for each performance indicator. Some program types have recommended targets for special populations instead of, or in addition to, overall targets. This is in concert with HUD's Interim Rule, which calls for "performance targets appropriate for population and program type." Recommended targets are listed by program type for each indicator:

1. Length of Stay in Program
 - a. Emergency Shelter: 35 days
 - b. Transitional Housing: 180 days
 - c. Permanent Supportive Housing: No target, but see "PSH Retention"
 - d. Homeless Prevention/Rapid Re-Housing: 120 days for Prevention, 120 days for Level 1 & 2 profiles on National Alliance to End Homelessness (NAEH) Rapid-Re-housing (RRH) Triage Tool, 210 days for Level 3 and higher profiles on NAEH RRH Triage Tool.
2. Exits to Permanent Housing
 - a. Emergency Shelter: 25 %
 - b. Transitional Housing: 80 %
 - c. Permanent Supportive Housing: 60%
 - d. Homeless Prevention/Rapid Re-Housing: 84%
3. Recidivism
 - a. Emergency Shelter: 15%
 - b. Transitional Housing: 10%
 - c. Permanent Supportive Housing: No target
 - d. Homeless Prevention/Rapid Re-Housing: 5%
4. Improvement in Income
 - a. Emergency Shelter: 5%
 - b. Transitional Housing: 21%
 - c. Permanent Supportive Housing: 15%
 - d. Homeless Prevention/Rapid Re-Housing: 20%
5. Adults Employed at Exit
 - a. Emergency Shelter: 10%
 - b. Transitional Housing: 25%
 - c. Permanent Supportive Housing: 22%
 - d. Homeless Prevention/Rapid Re-Housing: 35%
6. Households Exiting with Non-Cash Benefits
 - a. Transitional Housing: 90% of families with children
 - b. Permanent Supportive Housing: 90% of families with children
 - c. Homeless Prevention/Rapid Re-Housing: 90% of families with children
7. Improved Discharge Reasons
 - a. Emergency Shelter: 10 percentage points
 - b. Transitional Housing: 10 percentage points
 - c. Permanent Supportive Housing: 5 percentage points
8. PSH Retention

- a. Permanent Supportive Housing: 90% of households staying at least 181 days

These performance indicators are consistent regardless of funding sources. Standards established by the TLCHB for emergency shelter, transitional housing, homeless prevention and rapid re-housing activities are applicable to evaluating ESG activities. (See Attached 2013 Performance Standards.)

Consultation with each Continuum of Care to determine ESG allocations, performance standards, outcomes of activities assisted by ESG funds, and funding policies and procedures for HMIS administration and operation.

In addition to the items noted above, consultation is ongoing with the CoC. COT's Mayor appoints 3 seats to the board. DON staff serves on most TLCHB committees and work groups, including the CRC. The CRC set priorities in conjunction with the CoC overall objective to house homeless persons and households quickly and to provide the direction and leadership to the community to end homelessness. The DON is an active member of the Housing Collaborative Network, which advises and recommends standards of operation, policies, and procedures of homeless service activities, including the operation of HMIS, housed under the TLCHB. DON has active representation on TLCHB's Quality & Performance Committee, which advises HMIS on all policies and makes recommendation to TLCHB for action.

ATTACHMENTS

Certifications

CERTIFICATIONS

In accordance with the applicable statutes and the regulations governing the consolidated plan regulations, the jurisdiction certifies that:

Affirmatively Further Fair Housing -- The jurisdiction will affirmatively further fair housing, which means it will conduct an analysis of impediments to fair housing choice within the jurisdiction, take appropriate actions to overcome the effects of any impediments identified through that analysis, and maintain records reflecting that analysis and actions in this regard.

Anti-displacement and Relocation Plan -- It will comply with the acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended, and implementing regulations at 49 CFR 24; and it has in effect and is following a residential antidisplacement and relocation assistance plan required under section 104(d) of the Housing and Community Development Act of 1974, as amended, in connection with any activity assisted with funding under the CDBG or HOME programs.

Drug Free Workplace -- It will or will continue to provide a drug-free workplace by:

1. Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
2. Establishing an ongoing drug-free awareness program to inform employees about -
 - (a) The dangers of drug abuse in the workplace;
 - (b) The grantee's policy of maintaining a drug-free workplace;
 - (c) Any available drug counseling, rehabilitation, and employee assistance programs; and
 - (d) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
3. Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph 1;
4. Notifying the employee in the statement required by paragraph 1 that, as a condition of employment under the grant, the employee will -
 - (a) Abide by the terms of the statement; and
 - (b) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
5. Notifying the agency in writing, within ten calendar days after receiving notice under subparagraph 4(b) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

6. Taking one of the following actions, within 30 calendar days of receiving notice under subparagraph 4(b), with respect to any employee who is so convicted -
 - (a) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
 - (b) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
7. Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs 1, 2, 3, 4, 5 and 6.

Anti-Lobbying -- To the best of the jurisdiction's knowledge and belief:

1. No Federal appropriated funds have been paid or will be paid, by or on behalf of it, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement;
2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, it will complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions; and
3. It will require that the language of paragraph 1 and 2 of this anti-lobbying certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

Authority of Jurisdiction -- The consolidated plan is authorized under State and local law (as applicable) and the jurisdiction possesses the legal authority to carry out the programs for which it is seeking funding, in accordance with applicable HUD regulations.

Consistency with plan -- The housing activities to be undertaken with CDBG, HOME, ESG, and HOPWA funds are consistent with the strategic plan.

Section 3 -- It will comply with section 3 of the Housing and Urban Development Act of 1968, and implementing regulations at 24 CFR Part 135.

Signature/Authorized Official

Date

Title

Specific CDBG Certifications

The Entitlement Community certifies that:

Citizen Participation -- It is in full compliance and following a detailed citizen participation plan that satisfies the requirements of 24 CFR 91.105.

Community Development Plan -- Its consolidated housing and community development plan identifies community development and housing needs and specifies both short-term and long-term community development objectives that provide decent housing, expand economic opportunities primarily for persons of low and moderate income. (See CFR 24 570.2 and CFR 24 part 570)

Following a Plan -- It is following a current consolidated plan (or Comprehensive Housing Affordability Strategy) that has been approved by HUD.

Use of Funds -- It has complied with the following criteria:

1. **Maximum Feasible Priority.** With respect to activities expected to be assisted with CDBG funds, it certifies that it has developed its Action Plan so as to give maximum feasible priority to activities which benefit low and moderate income families or aid in the prevention or elimination of slums or blight. The Action Plan may also include activities which the grantee certifies are designed to meet other community development needs having a particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community, and other financial resources are not available);
2. **Overall Benefit.** The aggregate use of CDBG funds including section 108 guaranteed loans during program year(s) _____, _____ (a period specified by the grantee consisting of one, two, or three specific consecutive program years), shall principally benefit persons of low and moderate income in a manner that ensures that at least 70 percent of the amount is expended for activities that benefit such persons during the designated period;
3. **Special Assessments.** It will not attempt to recover any capital costs of public improvements assisted with CDBG funds including Section 108 loan guaranteed funds by assessing any amount against properties owned and occupied by persons of low and moderate income, including any fee charged or assessment made as a condition of obtaining access to such public improvements.

However, if CDBG funds are used to pay the proportion of a fee or assessment that relates to the capital costs of public improvements (assisted in part with CDBG funds) financed from other revenue sources, an assessment or charge may be made against the property with respect to the public improvements financed by a source other than CDBG funds.

The jurisdiction will not attempt to recover any capital costs of public improvements assisted with CDBG funds, including Section 108, unless CDBG funds are used to pay the proportion of fee or assessment attributable to the capital costs of public improvements financed from other revenue sources. In this case, an assessment or charge may be made against the property with respect to the public improvements financed by a source other than CDBG funds. Also, in the case of properties owned and occupied by moderate-income (not low-income) families, an assessment or charge may be made against the property for public improvements financed by a source other than CDBG funds if the jurisdiction certifies that it lacks CDBG funds to cover the assessment.

Excessive Force -- It has adopted and is enforcing:

1. A policy prohibiting the use of excessive force by law enforcement agencies within its

jurisdiction against any individuals engaged in non-violent civil rights demonstrations; and

2. A policy of enforcing applicable State and local laws against physically barring entrance to or exit from a facility or location which is the subject of such non-violent civil rights demonstrations within its jurisdiction;

Compliance With Anti-discrimination laws -- The grant will be conducted and administered in conformity with title VI of the Civil Rights Act of 1964 (42 USC 2000d), the Fair Housing Act (42 USC 3601-3619), and implementing regulations.

Lead-Based Paint -- Its activities concerning lead-based paint will comply with the requirements of 24 CFR Part 35, subparts A, B, J, K and R;

Compliance with Laws -- It will comply with applicable laws.

Signature/Authorized Official

Date

Title

**OPTIONAL CERTIFICATION
CDBG**

Submit the following certification only when one or more of the activities in the action plan are designed to meet other community development needs having a particular urgency as specified in 24 CFR 570.208(c):

The grantee hereby certifies that the Annual Plan includes one or more specifically identified CDBG-assisted activities which are designed to meet other community development needs having a particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community and other financial resources are not available to meet such needs.

Signature/Authorized Official

Date

Title

Specific HOME Certifications

The HOME participating jurisdiction certifies that:

Tenant Based Rental Assistance -- If the participating jurisdiction intends to provide tenant-based rental assistance:

The use of HOME funds for tenant-based rental assistance is an essential element of the participating jurisdiction's consolidated plan for expanding the supply, affordability, and availability of decent, safe, sanitary, and affordable housing.

Eligible Activities and Costs -- it is using and will use HOME funds for eligible activities and costs, as described in 24 CFR § 92.205 through 92.209 and that it is not using and will not use HOME funds for prohibited activities, as described in § 92.214.

Appropriate Financial Assistance -- before committing any funds to a project, it will evaluate the project in accordance with the guidelines that it adopts for this purpose and will not invest any more HOME funds in combination with other Federal assistance than is necessary to provide affordable housing;

Signature/Authorized Official

Date

Title

ESG Certifications

The Emergency Solutions Grants Program Recipient certifies that:

Major rehabilitation/conversion – If an emergency shelter’s rehabilitation costs exceed 75 percent of the value of the building before rehabilitation, the jurisdiction will maintain the building as a shelter for homeless individuals and families for a minimum of 10 years after the date the building is first occupied by a homeless individual or family after the completed rehabilitation. If the cost to convert a building into an emergency shelter exceeds 75 percent of the value of the building after conversion, the jurisdiction will maintain the building as a shelter for homeless individuals and families for a minimum of 10 years after the date the building is first occupied by a homeless individual or family after the completed conversion. In all other cases where ESG funds are used for renovation, the jurisdiction will maintain the building as a shelter for homeless individuals and families for a minimum of 3 years after the date the building is first occupied by a homeless individual or family after the completed renovation.

Essential Services and Operating Costs – In the case of assistance involving shelter operations or essential services related to street outreach or emergency shelter, the jurisdiction will provide services or shelter to homeless individuals and families for the period during which the ESG assistance is provided, without regard to a particular site or structure, so long the jurisdiction serves the same type of persons (e.g., families with children, unaccompanied youth, disabled individuals, or victims of domestic violence) or persons in the same geographic area.

Renovation – Any renovation carried out with ESG assistance shall be sufficient to ensure that the building involved is safe and sanitary.

Supportive Services – The jurisdiction will assist homeless individuals in obtaining permanent housing, appropriate supportive services (including medical and mental health treatment, victim services, counseling, supervision, and other services essential for achieving independent living), and other Federal State, local, and private assistance available for such individuals.

Matching Funds – The jurisdiction will obtain matching amounts required under 24 CFR 576.201.

Confidentiality – The jurisdiction has established and is implementing procedures to ensure the confidentiality of records pertaining to any individual provided family violence prevention or treatment services under any project assisted under the ESG program, including protection against the release of the address or location of any family violence shelter project, except with the written authorization of the person responsible for the operation of that shelter.

Homeless Persons Involvement – To the maximum extent practicable, the jurisdiction will involve, through employment, volunteer services, or otherwise, homeless individuals and families in constructing, renovating, maintaining, and operating facilities assisted under the ESG program, in providing services assisted under the ESG program, and in providing services for occupants of facilities assisted under the program.

Consolidated Plan – All activities the jurisdiction undertakes with assistance under ESG are consistent with the jurisdiction’s consolidated plan.

Discharge Policy – The jurisdiction will establish and implement, to the maximum extent practicable and where appropriate policies and protocols for the discharge of persons from

publicly funded institutions or systems of care (such as health care facilities, mental health facilities, foster care or other youth facilities, or correction programs and institutions) in order to prevent this discharge from immediately resulting in homelessness for these persons.

Signature/Authorized Official

Date

Title

HOPWA Certifications

The HOPWA grantee certifies that:

Activities -- Activities funded under the program will meet urgent needs that are not being met by available public and private sources.

Building -- Any building or structure assisted under that program shall be operated for the purpose specified in the plan:

1. For at least 10 years in the case of assistance involving new construction, substantial rehabilitation, or acquisition of a facility,
2. For at least 3 years in the case of assistance involving non-substantial rehabilitation or repair of a building or structure.

Signature/Authorized Official

Date

Title

APPENDIX TO CERTIFICATIONS

INSTRUCTIONS CONCERNING LOBBYING AND DRUG-FREE WORKPLACE REQUIREMENTS:

A. Lobbying Certification

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

B. Drug-Free Workplace Certification

1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification.
2. The certification is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, HUD, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
3. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
4. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio stations).
5. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph three).
6. The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Citizens Participation

- **Community Survey of CDBG-Funded Activities – Results**
- **Summary of Comments**
- **Public Notices**
- **Public Notice Survey results**

**COMMUNITY SURVEY OF CDBG-FUNDED ACTIVITIES -- JANUARY
2013**

**QUESTIONNAIRE DISTRIBUTED TO 18 COMMUNITY & BLOCK WATCH
GROUPS**

211 INDIVIDUALS RESPONDED

Name Of Organization	You have heard of them	You are familiar with	Are in your neighborhood	You have received services from	You feel are doing a good job
Adelante	53	25	9	3	17
AIDS Resource Center	50	27	1	0	13
East Toledo Family	126	58	15	9	45
Economic Opportunity Planning Assoc. (EOPA)	108	54	16	15	35
Fair Housing Center	109	52	7	6	17
Helping Hands of St.	76	30	4	4	25
Legal Aid of Western	103	43	8	8	27
Local Initiatives Support Corp. (LISC)	32	15	0	2	6
Lucas County Regional Health District (Health Dept.)	103	56	12	9	28
Martin Luther King Jr. Kitchen for the Poor	121	52	14	9	49
Maumee Valley Habitat for Humanity	118	49	8	5	40
Neighborhood Health Assoc. (NHA)	51	25	11	8	15
NeighborWorks Toledo Region formerly known as Neighborhood Housing Services (NHS)	73	37	13	13	22
Preferred Properties, Inc.	31	24	2	0	7
Toledo Seagate Food	166	73	23	18	67
United North Corp.	59	25	13	5	15
UpTown Assoc.	45	17	2	0	7
Department of Development	81	35	8	0	9
Department of Inspection (Code Enforcement)	108	48	12	1	21
Department of Law (Housing Court)	78	36	7	4	11
Department of Public Service (Neighborhood Beautification)	92	39	10	3	13
Toledo-Lucas County Plan Commission	105	39	7	2	10
Toledo Municipal Court (Code Violation Abatement Program)	122	50	15	9	19

Citizen Participation – Summary of Comments

This year, the Department of Neighborhoods (DON) enhanced its Citizens Participation process by the following:

1. Attended 18 Neighborhood and Block Watch meetings explaining the process.
2. “Live Streamed” the two (2) public hearings.
3. Selected two (2) observers of the process who are to provide feedback on improving it.

As in prior years, the DON continued to engage a review panel of citizens (representatives of several fields, expertise, and backgrounds) and DON Admin-Monitoring staff to participate in the process of (a) reviewing applications, (b) interviewing applicants, and (c) recommending funding for subrecipients (3rd party partners). Again, same as last year, two (2) citizens review panels were assembled. One panel reviewed the homeless services providers; the other reviewed the public services/housing category applicants.

The DON held two (2) public hearings in the community at locations accessible to the public during hours (i.e., 6 p.m. – 8 p.m.) that did not conflict with usual customary work times and after providing notice of the hearings in the printed media (i.e., The Blade, Toledo Free Press, Sojourner’s Truth, Toledo Journal, and La Prensa). Emails, memos or phone calls to all subrecipients (3rd party partners) and Toledo City Council members were also used to promote attendance to the public hearings. See memo to Toledo City Council, attached.

At the first public hearing, there were 31 attendees at the site and 10 viewed the “Live Stream.” At the 2nd public hearing, there were 38 attendees at the site and 5 viewed the “Live Stream.” In addition, 82 people viewed the “Live Stream” since the recordings. At both public hearings, the City of Toledo departments funded with CDBG explained what each does in addressing low- and moderate-income individuals or areas, as well as elimination of slum and blight. Specifically, how each impacts housing in the Toledo area was highlighted. Likewise, the Fair Housing Center and the Toledo Lucas County Homelessness Board (the Continuum of Care (CoC) entity for the area) presented at both public hearings and detailed how each, respectively, furthers the objective of eliminating (a) discriminatory barriers to housing, and (b) homelessness.

No comments were forthcoming from any of the attendees at the first public hearing and three (3) individuals commented at the 2nd public hearing. Two of the three were from the same organization (i.e., United North CDC) who had two of its activities eliminated from funding consideration. The other organization (i.e., Sofia Quintero Art & Cultural Center) petitioned to be included in the One-Year Action Plan. See petition attached to this summary.

Subsequent to the two public hearings held and within the comment period, Toledo City Council scheduled a “Committee Meeting” to discuss the DON’s proposed legislation for the CDBG, HOME, and ESG funds to be received from HUD and the One-Year Action Plan.

At that meeting, two of the shelters (Family House and Aurora) had several of its residents provide testimony to the services each had received at the shelter. Also, the one organization (i.e., United North CDC) who commented at the 2nd public hearing, again voiced objection to one of its activities being eliminated for funding.

The Aurora Project, Inc. also posted on their facebook a call for letters, emails, and phone calls to City Council to voice opposition to funding cuts (see attached).

The comment period commenced on April 8, 2013 and concluded at the close of the day on May 8, 2013.

CITY OF TOLEDO



DEPARTMENT OF NEIGHBORHOODS

January 11, 2013

To: Council President Joe McNamara and Members of City Council

Through: Michael P. Bell, Mayor
Stephen J. Herwat, Deputy Mayor, Operations
Paul F. Syring, Deputy Mayor, External Relations

From: Lourdes Santiago, Director, Department of Neighborhoods *LSM*
1-11-13

Subject: 2013 – 2014 Action Plan Timeline for CDBG/ESG/HOME HUD Grants

Listed below is an excerpt of the timeline to be followed by the Department of Neighborhoods (DON) pertinent to the 2013-2014 Action Plan to be submitted to HUD for the CDBG, ESG and HOME grant dollars to be received from HUD.

The listed dates, times and locations are those to which Council members are invited to attend and welcome to observe for informational purposes regarding this process.

- February 22nd
8:30am-12n First mtg/orientation of the Citizens Review Committee (a) (for CDBG funded Public Services Orgs.). DON Adm Services provides status report on each currently funded CDBG 3rd Party Partner/PubServOrg (excl. Homeless Service Providers) at DON 18th floor conference room.
- February 28th
10am-12n TLCHB/DON Adm Services hold mandatory mtg & application distribution for ESG/CDBG (incl. Homeless Service Providers). at Business Technology Center, 1946 N. 13th Street, Tol., OH.
- March 6th & 7th DON Adm Services and CRC(a) interview currently funded CDBG PubServOrgs (3rd Party Partners)(excl HSP) at DON 18th floor conf rm.
- March 8th
9-11am DON Adm Services holds CDBG mandatory mtg. at UW Rm A for application review/distribution for PubServOrgs not currently CDBG funded. (excl. HSP)
- April 8th TLCHB/DON Adm Services review scores/discuss CRC (b) recommendations for ESG (& CDBG) (incl. HSP) at DON 18th flr conf rm.
-

- April 10th DON Adm Servs and CRC (a) review scores/discuss recommendations for CDBG currently funded PubServOrgs(who submitted their 39th Year work plans by the deadline) and the not currently CDBG funded PubServOrgs (who submitted an application by the due date/time) (excl HSP) at DON 18th flr conf rm.
- April 11th
6-8pm DON Adm Service holds first Public Hearing at Holy Trinity Greek Orthodox (740 N. Superior, Tol., OH) regarding the draft 2013-2014 CDBG/ESG/HOME Action Plan to be submitted to HUD.
- April 17th DON submits legislation to Council for the One Yr CDBG/ESG/HOME Action Plan regarding acceptance /use of the HUD CDBG, ESG, HOME grant dollars.
- April 18th
6-8pm DON Adm Servs holds second Public Hearing at UT's Scott Park Campus auditorium (Nebraska Avenue/Parkside Blvd, Tol., OH) regarding the One Year CDBG/ESG/HOME Action Plan for 2013-2014 to be submitted to HUD.
- April 23rd City Council reviews legislation to accept, deposit and expend the HUD CDBG/ESG/HOME grant dollars for the 2013-2014 Action Plan.
- April 30th First reading of Legislation. Council can schedule Committee meeting/hearing.
- May 7th City Council Review
- May 14th Second reading/Passage of Legislation.
- May 15th DON Adm Services submits 2013-2014 Action Plan to HUD.

cc Kathleen Kovacs, Deputy Director
Bonita Bonds, Manager, Administrative Services

Dear Family, Friends and Supporters of the Sofia Quintero Art and Cultural Center

The Sofia Quintero Art and Cultural Center has applied for a grant to the City of Toledo for The Community Development Block Grant funding for the 39th year CDBG program year. Funding was requested to bring our tax payer money back to work in our neighborhood by funding the works of the Sofia Quintero Center in developing jobs through the development of a Green House, Beautification projects and promoting a liveable and viable community.

We found out on April 12, 2013 that we were not recommended for funding. A public hearing will be held on Thursday, April 18th at the Scott Park Campus, Nebraska/Westwood from 6:00 p.m. to 8:00 p.m.. We encourage our supporters to attend and voice your concerns. We encourage our supporters to sign this petition to advocate for the funding of our programs.

We, the undersigned, support the Sofia Quintero Art and Cultural Center to be included in the 39th year Community Development Block Grant program year to carry out economic development activities and neighborhood beautifications projects.

Name	Address	Phone	e-mail
1. Waddo Bush	2438 Broadway Toledo OH 43609	419-381-6360	Waddo@msn.co
2. Margarite Hernandez	2591 Broadway Toledo, OH 43609	419-215-0888	hernandez margarite@yahoo.com
3 T. Katherine Maip	1707 Delancey St. Toledo OH 43605	419-450-7240	kgodmom1@aol
4. David Lingack	5973 Columbus Way 43015	567-343-9186	DavidLingack@scyllab.in
5. SHARON FERGUSON	60021 Willow Rd 43615	419-867-3416	timestepper@scyllab.in
6. ANN SMITH	2030 MARENGO ST. 43614	419-385-3902	ANN@scyllab.in
7. SUE MORENO	2053 Conway Rd 43537	419-865-0401	SUE@scyllab.in
8. Sandy Whitman	2820 Remberton 43606	419-865-0401	SUE@scyllab.in
9. Bonnie Spencer	2408 Crown Cr. Sylvania OH 43560	419-865-0401	—
10. Nadine Seemann	5536 Bonniebrook Rd. Sylvania 43560	419-865-0401	—
11. Patty Stammler	4736 Wickford W. Sylvania, OH	419-865-0401	—
12. Sally Standish	13493 Reitz Rd. Piquetsbury	419-872-9903	—
13. Tina Fialdo	4419 Asbury Dr. Toledo OH 43601	419-932-1300	tfialdo@scyllab.in
14. Wendy Evers	520 Broadway Toledo OH 43604	419-244-8440	WendyEvers@yahoo.com
15. Meyling Ruiz	520 Broadway Toledo, OH 43604	419-244-8440	Meyling.ruiz@scyllab.in
16. Guisselle Mendoza	520 Broadway St Toledo, OH 43604	419-244-8440	guisselle.mendoza@scyllab.in
17. Joanne Mendoza	5837 Holly Glenn Drive Toledo, OH 43612	—	—
18. Karla Mendoza	5833 Holly Glenn Dre Toledo, OH 43612	—	—
19. Carrie Sponseller	8367 Water Park Dr. Holland, OH 43528	419-381-6360	carrie.sponseller@yahoo.com
20. DAVID FARRA	3809 BAYBROOK LN. TOLEDO, OH 43623	419-381-6360	dfarra@scyllab.in
21. TIM SADD	5497 MORROW RD TOLEDO OHIO 43615	419-381-6360	tsadd@scyllab.in
22. JEFF MARTIN	2737 MADRID DR. TOLEDO, OH 43614	419-344-0742	—
23. DENISE MARTIN	2737 MADRID DR. TOLEDO, OH 43614	419-344-0742	—
24. Damaris R. Sabo	5437 Morrow Rd. Toledo, OH	419-344-0742	dsabo@scyllab.in
25. TAMI LEHMANN	5107 SHORELAND AVE Toledo, OH 43611	419-779-4744	TAMI@scyllab.in

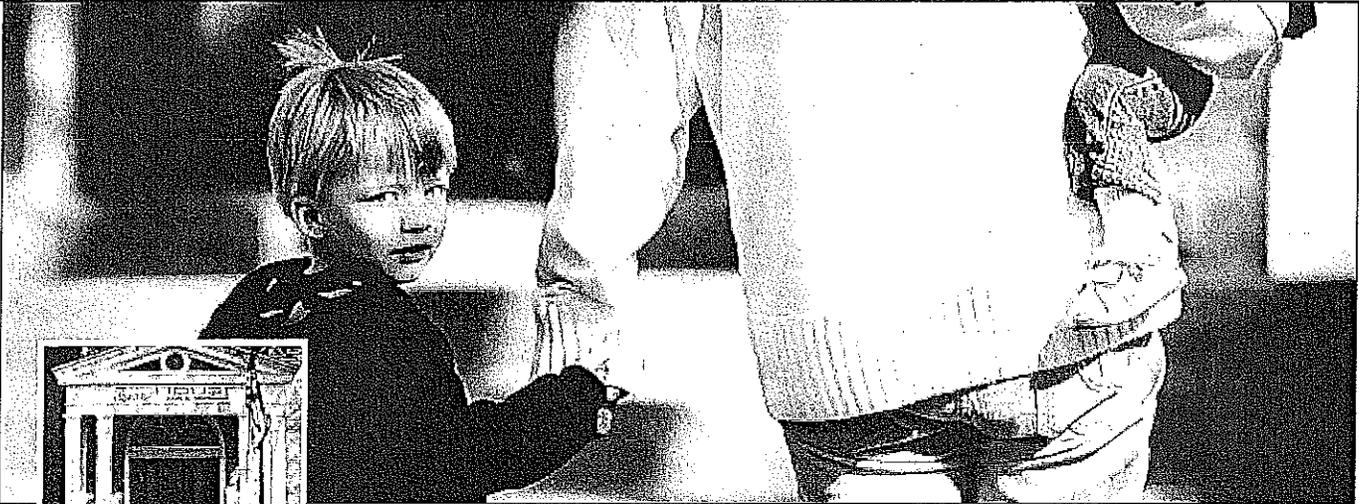
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Name	Address	Phone	e-mail
26. Adam J. Martinez	2346 Winterset Dr	419.574.1920	ajmarti@bex.net
27. Margarita De Leon	419 W Wilmont	419-340-240	margat.dle@kcdj
28. HELEN Vanderhorst	2525 KINGSFORD	419-382-0910	
29. Jackie Miller	70 Mallard Run, Maumee	419-887-1396	
30. Gary Miller	70 Mallard Run, Maumee	419-410-8505	
31. Matt Miller	70 Mallard Run Maumee	419-887-1396	
32. Emily Miller	6140 Salisbury Rd. 309C Maumee, OH	419-261-2907	
33. SANDY SPANG	2055 WILDWOOD BLVD, TOLEDO, OH	43614	Sandysp@gmail.com
34. Mark SPANG	2035 SHERWOOD AVE, TOLEDO, OH	43614	hearns4him@gmail.com
35. JODY HEARNS	2035 SHERWOOD AVE TOLEDO 43614	43614	hearns4him@gmail.com
36. Tim Hearn	2640 STERADUE Oregon OH 43616	419-693-2300	
37. ISABEL MAUTER			
38. Blanca Dominguez	319 Springrove Toledo Ohio	43605	419-215-4163
39. DENORA H. VAS	2120 Woodford Toledo Ohio	43605	imvas@aol.com
40. HARRY B. DAVIS	2120 Woodford Toledo Ohio	"	"
41. JAMES RAPP	935 Continental Toledo Ohio	43607	"
42. Melinda Rapp	935 Continental Toledo OH	43607	mindyo@esbglobal.com
43. Daniel Trumbull	2119 Dana St. Tol, OH	43609 419/386-1252	danieltrumbull@gmail.com
44. Julia Trumbull	2119 Dana St. Tol, OH	43609 " "	None
45. Michelle Deaton	7711 Hidden Springs 43528	419-260-1574	michelle.deaton@kent.edu
46. DENNIE Deaton	7711 Hidden Spring 43528	419-270-2731	dennie.deaton@kent.edu
47. Jason Tessing			
48. Luis Linares	4724 S. Anvilla 43623	419-892-4872	
49. Elizabeth Trumbull	241 Linden Pl 43609	419-505-1618	Hourelia.Trumbull@yahoo.com
50. Victor Lopez	241 Linden Pl. 43609	419-360-0860	Allaspects-cl@dayco.com
51. SESARLO DURAN	734 BALFE ST Toledo, OH 43609	419-243-3456 (x-6)	
52. Leoncia Duran	734 BALFE ST. Toledo, OH 43609	419-243-3456 (x-6)	
53. Leticia Vargas	319 Three Meadows Ct Brynsburg, Ohio		vargaslema@yahoo.com
54. MARIO S. VARGAS	212 Gibbons st (669)562-4355	419-349-7185	mvargas@floc.com
55. Nikol Campos			Bigmemas31NN@Yahoo.com
56. Betty M Anzaldúa	2801 W. Bancroft M.S. 218	419-530-3052	banzaki@yahoo.com
57. JOE BAUER	648 OGDEN Toledo		
58. DAN SANDWISCH	7140 MAUMEE WESTERN 43601	419-385-7463	419-944-6466
59. MICHELLE SANDWISCH	" " WESTERN 43537		419-410-2224
60.			
61.			
62.			
63.			
64.			
65.			

Email or Phone

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Aurora Project, Inc.

48 likes · 3 talking about this · 1 was here

Like

Local Business

1035 N. Superior Street, Toledo, OH.

(419) 244-3200

Always open

About



Photos

48

Likes



Map

Highlights



Aurora Project, Inc.
Tuesday



The Aurora Project, Inc

Please send letters, emails or make phone calls to City Council and voice your opposition to proposed funding cuts! Here is the link to Council's website: <http://toledo.oh.gov/Government/Toledo-City-Council/Members>. Their address is: One Government Center, Toledo, OH 4...

Like · Comment · Share



Aurora Project, Inc.
Tuesday

Show Your Support for Aurora by voicing your opposition to proposed CDBG/ESG funding cuts. Attend Thursday's meeting and let your voices be heard!



Like · Comment · Share

May, 2013

City Council
City of Toledo
One Government Center
Toledo, OH 43604

Council President Paula Hicks-Hudson and City Council Members,

As a **(supporter or volunteer)** of Aurora Project, I was shocked and concerned over the news that Aurora is to be one of several Toledo agencies slated to once again lose funding from the Community Development Block Grant, or CDBG and to be defunded through the Emergency Solutions Grant, or ESG.

For anyone who is not aware, The Aurora Project is a transitional/supportive housing program for women. It is the only one of its kind in our area which allows women and children to remain together as the women work through their issues. Over the years, Aurora House has served women who have been left homeless for a myriad of reasons: chemical dependency, physical and sexual abuse, severe mental health issues, and most recently, foreclosure or loss of employment. Aurora has provided numerous programs all designed to get women back on their feet and in a position of self sufficiency and independence. It is often forgotten in crisis situations, that children are also adversely affected; Aurora serves the affected children through infant massage, after school tutoring, and programs designed to assist them in coping with the problems associated with being homeless.

The number of success stories that Aurora can point to are many. Aurora has a proven track record in that 70% of those who complete the program continue to remain successful 2 years following program completion. But the success of Aurora is more than just numbers...it is people. It is women who have put their lives back on track with the help of Aurora's programs, women who are now contributing members in the community. It is families that have been kept together or reunited in the stable, caring environment of Aurora, with children who are back together with their mothers instead of being separated and at worst, being made wards of the state.

Aurora has received CDBG and ESG funds for the previous 20+ years. These are not dollars that are given to Aurora for nonessential services; rather, these funds impact direct services to clients. The loss of these funds will mean that Aurora will have to reduce or eliminate the necessary services to families. Doing so only weakens the effectiveness of The Aurora

Project in that individuals who would otherwise be served by the agency will not. The inability to serve our families will place an extra burden on the community as families seek to locate support elsewhere.

The last few years have been financially trying for everyone, individuals and organizations alike. Though challenging, Aurora has continued to seek alternative funding streams and has developed relationships with corporations, individuals, and businesses to offset the continual decline in "traditional" funding streams. Aurora has been and continues to be an organization that has managed its resources wisely and though small, is a leader in the community!

Aurora has most recently partnered with four other housing programs to create economies of scale which are in line with their respective missions. These agencies are working closely together so that they can continue to offer quality services to the disenfranchised populations they serve.

As a stakeholder in this community, I am acutely aware of the current budget constraints the city is facing and realize that "tough times call for tough measures." However, depriving our poorest of citizens from accessing the services needed to succeed, can only lead to a bleaker future for Toledo.

We ask that you continue the partnership established 20+ years ago with Aurora and reinstate CDBG and ESG funds to the levels received in 2011-2012.

Respectfully,

First/Last Name

PUBLIC NOTICE

**The City of Toledo,
in partnership with the Toledo Lucas County Homelessness Board,
announces the availability of federal funding
for
Program Year: July 1, 2013 – June 30, 2014
Emergency Solutions Grant (ESG - 27th Year)**

**Interested nonprofit agencies are welcome to apply for eligible activities
through this competitive process.**

**Applications will be distributed at the MANDATORY training session
for ESG applicants on:**

**Thursday, February 28, 2013
10:00 a.m. – 12:00 p.m.**

**Business Technology Center
1946 N. 13th Street
Toledo, OH 43604
(4th Floor Conference Room)**

APPLICANTS MUST BE PRESENT TO APPLY.

***Reasonable accommodations will be provided upon request.**

**For additional information on eligible activities, contact:
Toledo Lucas County Homelessness Board at 419-244-9440,
or visit www.toledo.oh.gov/Departments/Neighborhoods**

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Program Year: July 1, 2013 – June 30, 2014
Community Development Block Grant (CDBG - 39th Year)

Interested nonprofit agencies, excluding agencies currently funded in the 38th Year CDBG, are welcome to apply for eligible activities through this competitive process.

Applications will be distributed at the MANDATORY training session for CDBG applicants on:

**Friday, March 8, 2013
9:00 - 11:00 a.m.**

**United Way of Greater Toledo
424 Jackson Street
Toledo, OH 43604
(Room A)**

APPLICANTS MUST BE PRESENT TO APPLY.

***Reasonable accommodations will be provided upon request.**

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Department of Neighborhoods at 419-245-1400,
or visit www.toledo.oh.gov/Departments/Neighborhoods**

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PUBLIC NOTICE
CITY OF TOLEDO
ONE-YEAR ACTION PLAN

To all interested agencies, groups, and persons:

The City of Toledo (COT) is seeking comments on its July 1, 2013 – June 30, 2014 One-Year Action Plan to be submitted to the Housing & Urban Development Department (HUD) on or before May 15, 2013 for the 39th Program Year (PY). The One-Year Action Plan is based on the HUD approved Five-Year (2010-2015) Consolidated Plan submitted by the COT for housing, community, and economic development.

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ONE-YEAR ACTION PLAN**

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#00762421

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The Sojourner's Truth

CLASSIFIEDS

Page 15

March 20, 2013

PUBLIC NOTICE CITY OF TOLEDO ONE-YEAR ACTION PLAN

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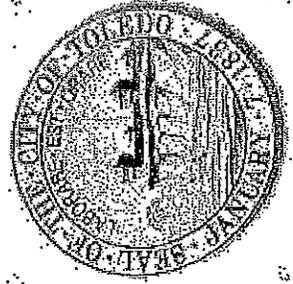
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CORRECTION

City of Toledo's 1st Public Hearing date for the
Action Plan (draft) is April 11th (**Thursday**), 6pm - 8pm
@ 740 N. Superior Street, Toledo, OH.

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The Sojourner's Truth

CLASSIFIEDS

Page 15

April 03, 2013

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CORRECTION

City of Toledo's 1st Public Hearing date for the Action Plan (draft) is April 11th (Thursday), 6pm - 8pm

@ 740 N. Superior Street, Toledo, OH. Action Plan Draft was published in the March 22, 2013 issue of La Prensa, but the date and location have been changed. Please note accordingly. Thank-you.

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**2013-2014 ONE-YEAR ACTION PLAN
PUBLIC NOTICE SURVEY RESULTS**

Public Hearings: 4/11/13 and 4/18/13

Total Respondents: 38

1. Your zip code: Total # of Persons

43537	2
43604	9
43605	3
43606	3
43607	1
43608	3
43609	3
43614	7
43615	3
43617	1
43620	3

2. Where did you see the PUBLIC NOTICE announcing this Public Hearing Re: The ACTION PLAN?

*respondent could check more than one answer

- City of Toledo/ Dept. of Neighborhoods Website:	45%
- Minority Papers:	16%
- The Blade:	11%
- City Council/ E-mail/ Word of Mouth:	21%
- N/A-No answer:	7%

3. Did you find the Public Notice:

*respondent could check more than one answer

- Informative?	50%
- Useful?	32%
- Easy to Read?	24%

4. What other information in the Notice would have provided you with clarity for its purpose?

- Nothing further:	92%	
- The following:	8%	(funding recommendations, topics)

5a. What other day or time would have been easier for you to attend?

*respondent could check more than one answer

<u>11%</u> A.M.	<u>16%</u> PM		
<u>5%</u> Mon.	<u>5%</u> Tues.	<u>5%</u> Wed.	<u>5%</u> Thurs.
<u>0%</u> Fri.	<u>13%</u> Sat.		

5b. What other location would have been easier for you to attend?

- City Council:	8%
- Central City:	5%
- Believe Center:	3%

Emergency Solutions Grant Attachments

Toledo Lucas County Continuum of Care: Recommendations for Coordinated Assessment

Prepared by:

Terry Biel – Technology Director, Toledo Lucas County Homelessness Board
Mike Badik – Grants Administrator, Toledo Lucas County Homelessness Board
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Background

This draft was authored after a review of

- Guidance from the State of Ohio Office of Community Development;
- Forms and processes for household screening, assessment, and intake presently in-use by providers in the Toledo Lucas County Continuum of Care, as provided by the same;
- Recommendations and sample forms related to coordinated assessment and rapid re-housing from the National Alliance to End Homelessness^{1,2,3};
- A focus group of both unhoused and housed consumers; and
- Focus groups of providers applying for or previously receiving local Emergency Solutions Grant funding.

This document was originally envisioned to address Housing Crisis and Homelessness Prevention only, but contains recommendations on Re-Housing as well due to some overlap between Homelessness Prevention and Re-Housing recommendations. In particular, there is an opportunity for synergy as regards Staffing, Capacity, and Logistics considerations; both Homelessness Prevention and Re-Housing are recommended to involve some flexible social work staff capable of phone- and site-based assessment beyond the initial phone screening, and these positions could be cross-trained.

¹ Sample Prevention and Diversion Assessment Tool. National Alliance to End Homelessness. Retrieved 23 July 2012 from <http://www.endhomelessness.org/content/article/detail/4513/>

² Coordinated Assessment Toolkit: Community Examples and Materials. National Alliance to End Homelessness. Retrieved 23 July from <http://www.endhomelessness.org/content/article/detail/4532/>

³ Rapid Re-Housing Triage Tool. National Alliance to End Homelessness. Retrieved 23 July from <http://www.endhomelessness.org/content/article/detail/4234>

Guiding Principles

Household Safety

In particular, providers expressed a profound commitment to household safety throughout the focus groups and larger Housing Collaborative Network meetings. This emphasis was also present in the various assessment tools used by other communities and recommended by government agencies and advocacy groups.

Any coordinated assessment tool for screening and diversion must first and foremost establish the safety of any housing crisis response/diversion solution, including risk of non-stranger violence, fitness of housing, medical emergencies, mental health crises, and any other special household needs.

Fairness

One of the primary benefits of a coordinated assessment process is ostensibly to provide similar households in similar scenarios with similar solutions. As a corollary, a coordinated assessment system should also minimize “side door” entry into programs or services.

Efficiency

Wherever possible, a coordinated assessment process should reduce duplication of effort and speed a household’s progression toward the most appropriate solution. Much of the information collected and forms completed by providers of both emergency and non-emergency solutions appear to overlap, and certainly overlap with information which would be necessary for a coordinated process to appropriately connect households with services. Where possible, the continuity and transfer of this information should be streamlined both at the level of the coordinated process and by the individual providers participating in the system.

What’s more, coordinated assessment should not simply connect households with services because they are available; any connection to services must be appropriate to the household’s circumstances.

Coordinated Assessment for Screening, Diversion, Homeless Prevention, and Re-Housing services

A coordinated assessment system must accomplish two things:

1. **Housing Crisis Response:** Assess the household’s immediate housing crisis with solution reasonably expected to provide safe housing for at least one week’s time; and
2. **Housing Solution:** Make preliminary determination of need and eligibility for appropriate long-term housing solution.

These two tasks may each involve a combination of Screening, Diversion, Homeless Prevention, and Re-Housing activity.

The system may be “merely Coordinated,” where Screening, Diversion, Homeless Prevention, and Re-Housing services are provided by many providers at many sites using the same standards, assessment tools, and criteria. Alternatively, some or all parts of this system may be Centralized, where certain portions of the Screening, Diversion, Homeless Prevention, and Re-Housing services are provided by a single agency, which receives and assigns clients from and to appropriate partner providers.

Screening for Housing Crisis

Screening for Housing Crisis involves determining the elementary issues contributing to the household’s immediate issues and determining the appropriate response. The basics of this are:

- Is the household safe where they stayed last night?
- If household’s existing housing is safe, how can we keep them there for a little longer?
- If household’s housing is unsafe for some reason, how can we help them leverage their existing support networks and resources to avoid a Temporary Housing service (shelter) experience?

Data Collection

Households receiving Housing Crisis screening should be tracked in HMIS using a minimal set of identifiers and client characteristics. These data may be of limited visibility to other providers by default, and shared specifically with any provider to whom the client is referred as part of the Housing Crisis Response (including Homeless Prevention).

Specific Questions for Determining Appropriate Response

These are questions which will be integrated—along with the profiles that follow—into the actual Coordinated Assessment tool to be used for determining the appropriate response for households presenting with a housing crisis.

- Where did household stay last night?
 - Is household living on the street, in a car, or somewhere else not generally meant for habitation?
 - Is household in an emergency shelter, hotel/motel, or other explicitly temporary setting?
 - Was household member recently discharged from a prison, hospital, or other institution?

- What brought on the household's housing crisis?
 - Problems with landlord – interpersonal, disputes about unit, unpaid rent
 - Utility arrears
 - Being evicted from staying with family or friends – interpersonal, not contributing financially to household, jeopardizing lease, overcrowding
 - Non-stranger violence
- If household were able to stay in that same housing, are they safe and free from threats of non-stranger violence?
- If household were able to stay in that same housing, is it fit for inhabitation?
- If household were able to stay in that housing, is their host jeopardizing his or her lease or their own housing security by allowing the household to stay?
- If household is staying with a host who is evicting them for reasons other than putting the lease in jeopardy, are we able to mediate a disagreement and develop a solution for them that involves staying there?
- Does the household have any other family or friends in the area they could stay with, even for a few days?
- Does the household have any financial resources, including income, deposits in bank accounts, the ability to gain an advance at work, the ability to borrow some money or the ability of family or friends to provide a monetary gift?

Gaps in Housing Crisis Response

- **Substance Users, no acute needs** – Presently, there are no HCN participating shelters that provide temporary housing to households who are using alcohol or drugs, but are not violent, undergoing withdrawal, overdosed, or with other fragile conditions. It is strongly recommended that the Continuum of Care explore ways to better address the needs of non-violent and non-medically fragile households who are using illicit substances.
- **Open Warrants** – Providers have varying policies on serving clients with open warrants, including varying policies on background checks and public record searches. These policies must be standardized across the continuum and monitored for equal application.

Profiles of Housing Crises

Tier I: Safety Concerns	
Profile of situation	Preferred response
<ul style="list-style-type: none"> Household reports threats of non-stranger violence 	<ul style="list-style-type: none"> Connection to Domestic Violence Shelter for risk/lethality assessment Permanent housing solution must involve Domestic Violence safety planning
<ul style="list-style-type: none"> Household is in need of acute medical care for injury, withdrawal, overdose, or other fragile condition(s) Household is actively psychotic, exhibits suicidal ideation, or is otherwise a violent threat to themselves or others 	<ul style="list-style-type: none"> Crisis hotline (Rescue, 911, etc.) as appropriate
<ul style="list-style-type: none"> Household is living in place not meant for habitation, including streets, car, etc. 	<ul style="list-style-type: none"> Diversion pending permanent housing solution If unable to divert, refer to appropriate Temporary Housing service (shelter)
<ul style="list-style-type: none"> Household is in unfit/unsafe housing, such as housing with heating off in winter, no working locks on doors, broken windows, unsound structure, etc. 	<ul style="list-style-type: none"> Diversion pending permanent housing solution If unable to divert, refer to appropriate Temporary Housing service (shelter) Conduct housing legal issues assessment and refer to Legal Services as appropriate

Tier II: Candidates for Diversion	
Profile of situation	Preferred response
<ul style="list-style-type: none"> Household staying with family or friends, being evicted by host; host lease may or may not be jeopardized by household staying <p>OR</p> <ul style="list-style-type: none"> Household is lessee being evicted from unit, whether subsidized or unsubsidized 	<ul style="list-style-type: none"> Diversion pending permanent housing solution If unable to divert, refer to appropriate Temporary Housing service (shelter)

Diversion and Homeless Prevention

After initial screening, may need to refer household for further Diversion and Homeless Prevention assistance. In order to truly reduce the number of persons entering shelter or living in a place not meant for habitation, Homeless Prevention interventions should be targeted to the individuals at highest risk of actually entering shelter or living in a place not meant for habitation.

For individuals who are at lesser risk for entering shelter or living in a place not meant for habitation, solving the housing crisis through landlord/tenant mediation and connection to legal services may often be enough to result in a permanent housing solution. Therefore, further Homeless Prevention assessment should focus on factors known to be associated with an increased likelihood of entering shelter or living in a place not meant for habitation in the next two (2) weeks.

What do Homeless Prevention services entail?

Homeless Prevention services include Housing Stabilization and Direct Financial Assistance services as described in the Federal Register⁴ regulations governing the Emergency Solutions Grant. Local recommendations and other notes are included below.

Housing Stabilization Services (HSS)

- Housing Stability Case Management Services

⁴ Homeless Emergency Assistance and Rapid Transition to Housing: Continuum of Care Program. Retrieved 30 July 2012 from <http://www.hudhre.info/index.cfm?do=viewResource&ResourceID=4650>

These case management services are services and activities necessary to assist in retaining suitable permanent housing. They may include counseling, the development of an individualized housing and service plan, landlord-tenant mediation that prevents the tenant from losing their current lease, and assistance in maintaining or re-establishing utilities.

- **Legal Services**

In the past, connections between Homeless Prevention/Re-Housing program staff and legal services providers were somewhat weak. While recognizing the need for attorney/client confidentiality, coordination between legal services and Homeless Prevention personnel in particular is paramount for ensuring the stability of housing for participating households (see Rent Payment Assistance, below). An appropriate framework of client consent should be worked out so that Homeless Prevention case managers can work more closely with legal services providers.

Additionally, payments into escrow have not been used by local Homeless Prevention/Re-Housing programs. Establishing this option would provide another valuable tool for Homeless Prevention services.

- **Credit Repair**

Credit repair includes credit counseling and other services necessary for program participants with critical skills related to household budgeting, managing money, and resolving personal credit problems. It does not include debt payment.

Direct Financial Assistance (DFA)

- **Rent Payment Assistance (including up to six months of arrears)**

Rent payment assistance must be accompanied by a Rental Assistance Agreement between the program and the landlord. This is not a lease; this is a document outlining the program requirements for landlord participation, including payment by electronic transfer of funds (direct deposit) and moratorium on eviction action, and dismissal/vacation of eviction judgments. The tenant must still have a lease in their name with the landlord.

Homeless Prevention staff must also be empowered to negotiate with landlords over the amounts due. In particular, as certain costs are not eligible expenses (e.g., charges for damages, legal fees, etc.), Homeless Prevention staff should make every effort to have ineligible expenses waived or forgiven by the landlord—in writing—in exchange for payment of arrears and current rent due.

Gaining dismissal/vacation of eviction judgments against Homeless Prevention households and getting ineligible expenses waived or forgiven by the landlord are critical items in order to ensure the stability of a household once they exit the program. Otherwise, those barriers and burdens will continue to impede the household's ability to obtain and maintain permanent housing going forward.

- Utility Bill Payment Assistance (including up to six months of arrears)
- Rent/utility security deposits
- Moving and storage cost assistance
These should be reserved for clients who are in unsafe housing or other exceptional circumstances.
- Motel/hotel vouchers

Questions for further Diversion and Homeless Prevention

- Does the household have an eviction notice? What type of eviction notice? Is it a notice from the landlord directly or is it a court-ordered eviction notice? How long is it before the current housing or living situation will be terminated?
- Are there members of the household who have had previous foster care involvement?
- Was a member of the household released from prison or did a member of the household have DYS involvement in the previous five (5) years?
- Does household have income or other financial resources? What is their total monthly housing cost (rent, water/sewer/trash, electric, and/or gas)? Does their total monthly housing cost exceed 50 percent of their after-tax monthly income? How have they been paying rent up to this point?
- Has household stayed in an emergency shelter or other homeless assistance program in the last five years? Has the household experienced homelessness in the last 12 months?
- Is there a pending foreclosure of the household's rental unit building?
- Has the household experienced a sudden and significant (change of twenty percent monthly income) loss of income?
- Does the household have a significant amount of debt or arrears owed to prior landlord? How much is it?
- Is the client in LMHA, Section-8, or other subsidized housing?

Profiles of Diversion and Homeless Prevention Circumstances

Tier I: Most appropriate for Diversion	
Profile of situation	Preferred response
<ul style="list-style-type: none"> • Household staying with family or friends, being evicted by host; lease is not in jeopardy by household staying with host; <p>OR</p> <ul style="list-style-type: none"> • Household is lessee being evicted from unit, whether subsidized or unsubsidized, without a court-ordered eviction (writ); • Household does not have a member with previous foster care involvement; and • Household does not have a member who was released from a correctional facility or DYS involvement in the past five years. 	<ul style="list-style-type: none"> • Provide mediation and Homeless Prevention stabilization services only (no direct financial assistance), leveraging household resources as appropriate; anticipated engagement with household is one month or less <ul style="list-style-type: none"> ○ If a potentially solvable issue including interpersonal disputes, household not contributing to household, or minor overcrowding; provide mediation and advocacy, seeking resolution that keeps household in this housing permanently ○ Probe for additional resource and support networks household might access in order to address housing costs ○ Refer household to additional resources for low income housing and public housing authority

Profiles of Diversion and Homeless Prevention Circumstances (cont'd)

Tier II: Most appropriate for Homeless Prevention assistance	
Profile of situation	Preferred response
<ul style="list-style-type: none"> • Household is lessee being evicted from unit, whether subsidized or unsubsidized, and may or may not have a court-ordered eviction (writ); and • At least one of the following <ul style="list-style-type: none"> ○ Household does have a member with previous foster care involvement; or ○ Household does have a member who was released from a correctional facility or DYS involvement in the past five years. <p>OR</p> <ul style="list-style-type: none"> • At least two of the following: <ul style="list-style-type: none"> ○ Court-ordered eviction (writ); ○ Sudden and significant (more than twenty percent change) loss of income; ○ Previous shelter stay within past five years; ○ More than fifty percent of income for gross housing costs; ○ Pending foreclosure of rental property; and/or ○ Staying in Section 8, LMHA, or other subsidized housing. 	<ul style="list-style-type: none"> • Schedule for Homeless Prevention intake, including stabilization services and direct financial assistance <ul style="list-style-type: none"> ○ Provide additional interim mediation to inform and educate landlord about Homeless Prevention program, including timing, landlord requirements ○ Conduct housing legal needs assessment and refer to legal services as appropriate

Re-Housing

Re-Housing activity should be targeted to those households already experiencing homelessness whose barriers to obtaining and retaining housing are largely financial, poor tenancy/prior eviction history, or prior criminal history. Special populations may be served, but if their needs are great they would be better served by the duration and intensity of services provided by Transitional or Permanent Supportive Housing.

The rental application fees, rental security and/or utility deposits, last month's rent and/or utility arrearage, within ESG regulatory limitations, may be paid to the landlord in order to assist a household to gain safe and decent permanent housing, but only to the extent necessary. Similarly, it should not be expected that households will receive a 100 percent rent assistance every month. Clients with income should be expected to provide a reasonable portion of that income toward their monthly housing costs (30% of their total income) as they progress to housing independence.

The enrollment term of Re-Housing services should be a minimum of six months. It may be best if certain programs specialize in serving households expected to be largely ready for housing independence within the six month time period, while other programs specialize in serving households more likely to take nine to fifteen months to be ready for housing independence.

In determining eligibility, it is recommended that the National Alliance to End Homelessness's Rapid Re-Housing Triage Tool be used as a basis for determining household needs. Households meeting the profiles described for Levels 1 & 2 should be referred to programs providing short-term assistance. Clients meeting the profile described for Level 3 and households meeting the profile described for Level 4 without special needs limiting their ability to independently maintain housing should be referred to Re-Housing programs providing medium-term assistance. Clients meeting the profile described for Level 5 and households described by Level 4 who have special needs limiting their ability to independently maintain housing are better suited for Transitional or Permanent Supportive Housing interventions.

Household eligibility and needs should be re-assessed and re-certified every three months by the agency providing Re-Housing services, who is responsible for the continued eligibility of the client. The agency providing Re-Housing services (and conducting the re-certification) may request consultation with the agency conducting the original assessment in cases where the appropriateness of Re-Housing services is unclear. In cases where there is disagreement about the client's continued eligibility, it is recommended that the Homelessness Board make the determination. If households were originally determined to have the profile and needs described by a low level intervention, the system should allow for progressively greater interventions if the households' needs are later determined to be greater than originally thought.

Re-housing programs should focus on increasing income, decreasing expenses, and improving household self-sufficiency in regards to housing. For many households, the exit strategy will be a combination of earned income and benefits in order to maintain a stable household. For others, the exit strategy may be a permanent subsidy such as Housing Choice Vouchers or other public housing programs.

What do Re-Housing services entail?

Re-Housing services include Housing Stabilization and Direct Financial Assistance as described in the Interim Program Rule⁵ published by HUD. In many cases, the services and eligible activities are similar to those described in HUD's regulations governing Homeless Prevention services.

Housing Stabilization Services (HSS)

- Case management (including landlord/tenant /host mediation)
- Legal services
- Credit repair
- Housing Search and Placement
- Outreach and Engagement

Direct Financial Assistance (DFA)

- Rent payment assistance, including up to six months of arrears
- Utility bill payment assistance, including up to six months of arrears
- Rent/utility security deposits
- Moving and storage cost assistance
- Motel/hotel vouchers

Staffing, Capacity, and Logistics Considerations

Housing Crisis Response

Housing crisis profiles and “decision tree” have been constructed with rapid application in mind. Process could be completed in-person, but is designed to accommodate phone calls.

If brief contact with household and a few probing questions are able to address the household's housing crisis, that is ideal. Otherwise, the conversation should be steered steadily toward a conclusion of:

1. Connection to Domestic Violence Shelter;

⁵ Homeless Emergency Assistance and Rapid Transition to Housing: Continuum of Care Program. Retrieved 30 July 2012 from <http://www.hudhre.info/index.cfm?do=viewResource&ResourceID=4650>

2. Crisis hotline(s), such as Rescue, 911, etc.;
3. Diversion;
4. Temporary Housing; or
5. Permanent Housing.

Once an initial screening for housing crisis has been completed, more in-depth Diversion activity should be completed by a social worker who can more appropriately assess needs for Homeless Prevention stabilization services, direct financial assistance.

Diversion and Homeless Prevention

An initial phone screener should turn over responsibility for this step to a social worker specifically trained to provide Diversion and Homeless Prevention services. Generally speaking, Diversion may be conducted over the phone, including calls by social work staff to landlords and other parties as a part of Diversion efforts. Homeless Prevention activity, meanwhile, should involve face-to-face assessment and interview. The volume of households presenting for Diversion and Homeless Prevention may necessitate more than one staff member for this purpose.

In particular, assessment for Homeless Prevention direct financial assistance should be conducted in-person, and appointments should be made no more than one week out from the date the household presents. It is recommended that these first appointments take place at a central location and not in the households' homes. Some funding should be budgeted to provide transportation and/or childcare assistance for households who require it in order to make appointments.

Once intake has been completed and a household is found to be eligible for Homeless Prevention services, further Stabilization Services and Direct Financial Assistance should proceed from partner agencies. These agencies must have a regular opportunity to provide feedback and participate in the management of these assessment, intake, and assignment processes to ensure the best fit of programs and households. Should a partner agency determine that an assigned household is not appropriate for their services, the partner agency and referring agency staff should work jointly to more appropriately connect that household with services.

Re-Housing (Short- and Medium-term)

Similar to Homeless Prevention, proper Rapid Re-Housing services and assistance are not recommended for completion over the phone. An initial phone screener should turn over responsibility for these services to a social worker specifically trained to provide them. It is recommended that the assessment and intake activity for these households be conducted on-site at the shelter where the household(s) are staying. The staff conducting the assessment and

intake could schedule one or more blocks of time weekly with each shelter to visit and meet with households who are candidates for Rapid Re-Housing services.

Once intake has been completed and a household is found to be eligible for Re-Housing services, further Stabilization Services and Direct Financial Assistance should proceed from partner agencies. These agencies must have a regular opportunity to provide feedback and participate in the management of these assessment, intake, and assignment processes to ensure the best fit of programs and households. Should a partner agency determine that an assigned household is not appropriate for their services, the partner agency and the referring agency should work jointly to more appropriately connect that household with services.

Appendix I: Quick Reference for Housing Crisis Response Profiles

Tier I: Safety Concerns	
Profile of situation	Preferred response
<ul style="list-style-type: none"> Household reports threats of non-stranger violence 	<ul style="list-style-type: none"> Connection to Domestic Violence Shelter for risk/lethality assessment Permanent housing solution must involve Domestic Violence safety planning
<ul style="list-style-type: none"> Household is in need of acute medical care for injury, withdrawal, overdose, or other fragile condition(s) Household is actively psychotic, exhibits suicidal ideation, or is otherwise a violent threat to themselves or others 	<ul style="list-style-type: none"> Crisis hotline (Rescue, 911, etc.) as appropriate
<ul style="list-style-type: none"> Household is living in place not meant for habitation, including streets, car, etc. 	<ul style="list-style-type: none"> Diversion pending permanent housing solution If unable to divert, refer to appropriate Temporary Housing service (shelter)
<ul style="list-style-type: none"> Household is in unfit/unsafe housing, such as housing with heating off in winter, no working locks on doors, broken windows, unsound structure, etc. 	<ul style="list-style-type: none"> Diversion pending permanent housing solution If unable to divert, refer to appropriate Temporary Housing service (shelter) Conduct housing legal issues assessment and refer to Legal Services as appropriate
Tier II: Candidates for Diversion	
Profile of situation	Preferred response
<ul style="list-style-type: none"> Household staying with family or friends, being evicted by host; host lease may or may not be jeopardized by household staying <p>OR</p> <ul style="list-style-type: none"> Household is lessee being evicted from unit, whether subsidized or unsubsidized 	<ul style="list-style-type: none"> Diversion pending permanent housing solution If unable to divert, refer to appropriate Temporary Housing service (shelter)

Appendix II: Quick Reference for Diversion / Homeless Prevention Profiles

Tier I: Most appropriate for Diversion	
Profile of situation	Preferred response
<ul style="list-style-type: none"> Household staying with family or friends, being evicted by host; lease is not in jeopardy by household staying with host; <p>OR</p> <ul style="list-style-type: none"> Household is lessee being evicted from unit, whether subsidized or unsubsidized, without a court-ordered eviction (writ); Household does not have a member with previous foster care involvement; and Household does not have a member who was released from a correctional facility or DYS involvement in the past five years. 	<ul style="list-style-type: none"> Provide mediation and Homeless Prevention stabilization services only (no direct financial assistance), leveraging household resources as appropriate; anticipated engagement with household is one month or less <ul style="list-style-type: none"> If a potentially solvable issue including interpersonal disputes, household not contributing to household, or minor overcrowding; provide mediation and advocacy, seeking resolution that keeps household in this housing permanently Probe for additional resource and support networks household might access in order to address housing costs Refer household to additional resources for low income housing and public housing authority
Tier II: Most appropriate for Homeless Prevention assistance	
Profile of situation	Preferred response
<ul style="list-style-type: none"> Household is lessee being evicted from unit, whether subsidized or unsubsidized, and may or may not have a court-ordered eviction (writ); and At least one of the following <ul style="list-style-type: none"> Household does have a member with previous foster care involvement; or Household does have a member who was released from a correctional facility or DYS involvement in the past five years. <p>OR</p> <ul style="list-style-type: none"> At least two of the following: <ul style="list-style-type: none"> Court-ordered eviction (writ); Sudden and significant (more than twenty percent change) loss of income; Previous shelter stay within past five years; More than fifty percent of income for gross housing costs; Pending foreclosure of rental property; and/or Staying in Section 8, LMHA, or other subsidized housing. 	<ul style="list-style-type: none"> Schedule for Homeless Prevention intake, including stabilization services and direct financial assistance <ul style="list-style-type: none"> Provide additional interim mediation to inform and educate landlord about Homeless Prevention program, including timing, landlord requirements Conduct housing legal needs assessment and refer to legal services as appropriate

Toledo Lucas County Continuum of Care: Recommendations for Centralized Approach to Coordinated Assessment

Prepared by:

Terry Biel – Technology Director, Toledo Lucas County Homelessness Board

What is a Centralized Approach to Coordinated Assessment?

Under a Centralized approach to Coordinated Assessment, households may still enter the system in a variety of ways. However, these all ultimately involve connecting households to a single, centralized point to receive the bulk of Screening, Diversion, Homeless Prevention, and Re-Housing services. In our community, a Centralized approach is the “best fit” for Coordinated Assessment, with United Way 2-1-1 center serving as the single, centralized point.

Emergency Shelter

Under this model, Emergency Shelters should not simply turn away walk-ins. If walk-ins present during normal business hours, Emergency Shelter staff should provide initial Screening to try to find a brief resolution to the household’s housing crisis. If this initial Screening does not result in a resolution to their housing crisis and the client is not in need of acute crisis services, the shelter should provide temporary stay to the household until they can be evaluated through Coordinated Assessment.

Moreover, if walk-ins present after hours and are not in-need of acute services for medical or other urgent issues, they should also be provided temporary stay until they can be evaluated through Coordinated Assessment. Similarly, phone calls to shelters should be redirected to Coordinated Assessment once it has been established that they are not in need of acute crisis services.

Conversely, households determined to be in-need of emergency shelter by Coordinated Assessment will be referred to participating shelters. In the case of shelters using ServicePoint, Coordinated Assessment will check for capacity on bed lists before making a referral, and confirm availability as needed. The details of this handoff process must be arranged between Coordinated Assessment and the participating shelters collaboratively.

Re-Housing and Homelessness Prevention

Except in extraordinarily rare circumstances, both Re-Housing and Homelessness Prevention providers should direct all walk-ins and other inquiries to Coordinated Assessment. Households determined to be in-need of and eligible for Re-Housing or Homelessness Prevention services will be referred to participating providers by Coordinated Assessment. The

details of this handoff process must be arranged between Coordinated Assessment and the participating shelters collaboratively.

Mutual Responsibility for Appropriate Referrals

Whether through the Housing Collaborative Network or another body, participating providers must have the opportunity and responsibility to influence the design of Coordinated Assessment and provide feedback on the cases being referred to them. If, for any reason, a provider should determine that a referred case is ineligible or inappropriate for their programs, Coordinated Assessment and that provider must work jointly to make a more appropriate referral.

Staffing

It is our recommendation that the centralized system make use of a combination of United Way 2-1-1 Intake & Referral staff (I&R) and two to three Licensed Social Worker (LSW) staff. I&R should be trained to provide the centralized Screening only. Once a client with a housing stability has cleared the initial Screening for safety concerns, the call should be elevated to the additional LSW staff for Diversion and Homelessness Prevention components. These same LSW staff should provide the assessment for Homelessness Prevention/Re-Housing/Supportive Housing services, and be available for consultation on three-month re-assessments for the same.

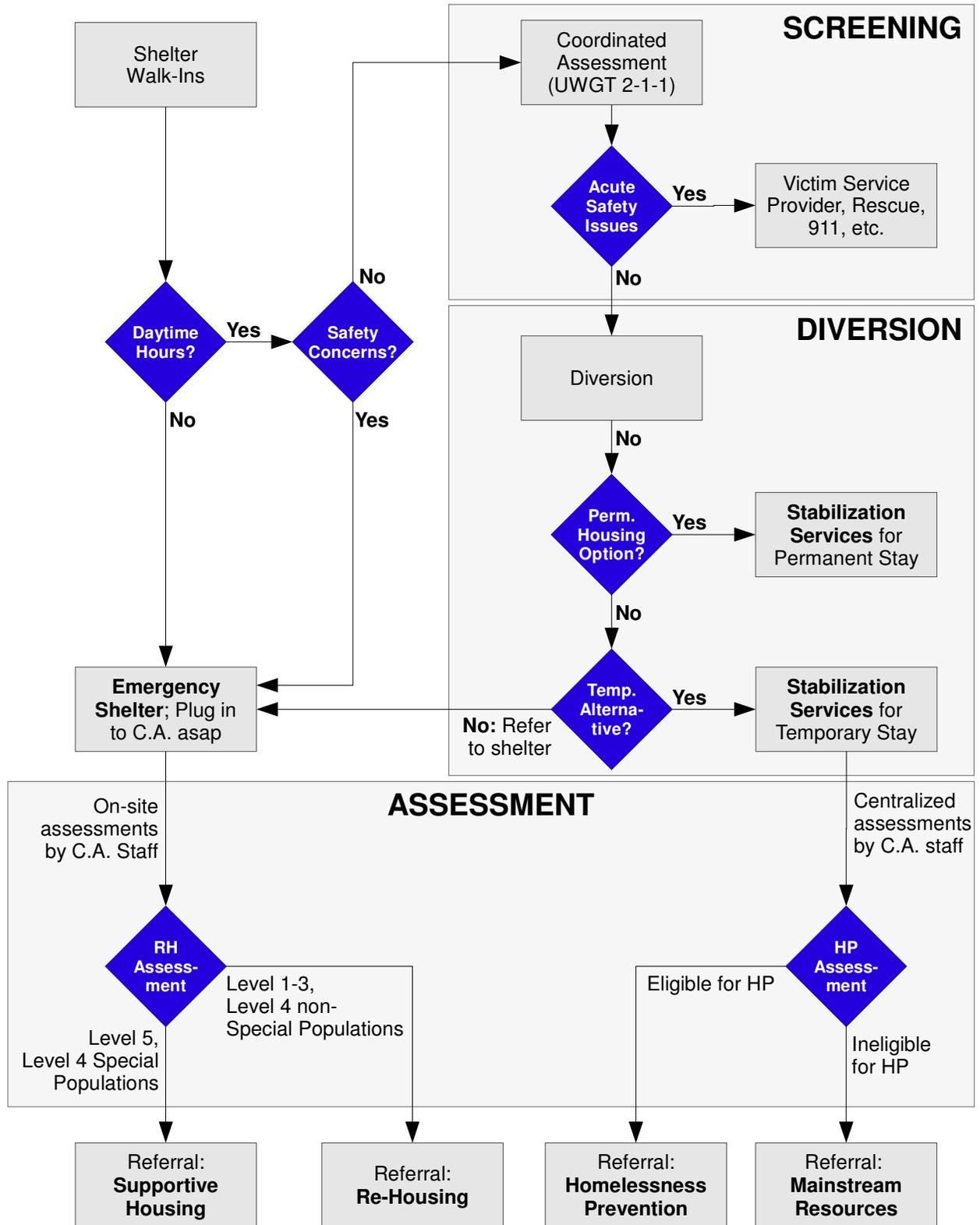
Assessment and intake for Homelessness Prevention should take place through in-person interviews at the United Way 2-1-1 center before eligible clients are referred to partner providers. Transportation assistance may be required in some cases, and should be budgeted appropriately.

Assessment and intake for Re-Housing/Supportive Housing services should take place on-site at participating shelters, with regular visits scheduled twice a week for an appropriate length of time.

Putting it All Together

The following chart is intended to help visualize the interaction of the pieces in this system and the movement of households through the stages of Screening, Diversion, Homelessness Prevention, and Re-Housing services. The shaded areas marked as Screening, Diversion, and Assessment would all take place through United Way 2-1-1.

Appendix I: Flowchart for a Centralized Approach



Toledo Lucas County Continuum of Care: Recommendations for 2013 Performance Indicators

Prepared by:

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Mike Badik – Grants Administrator, Toledo Lucas County Homelessness Board

Background

This draft was authored after a review of

- HUD Continuum of Care (CoC) Program Interim Rule requirements for adopting performance targets¹;
- Statutory performance indicators for communities defined in the HEARTH Act;
- Performance indicators and processes in-use by communities including Columbus OH (Community Shelter Board) and Michigan’s Campaign to End Homelessness;
- Recommendations in literature and presentations from Abt Associates, the National Alliance to End Homelessness and the Homeless Research Institute; and
- Focus groups of HCN members divided up by program type, in which members were asked to brainstorm and draft their own recommendations prior to focus group meetings—the meetings focused on finding the consensus of each group.

Scope of Recommendations

Recommendations contained within this document are for overall Continuum of Care performance indicators for calendar year 2013. These recommendations do not address a framework to “take action against poor performers,” though that is called for by the HUD CoC Program Interim Rule.

Performance Indicators

The following eight major performance indicators are recommended.

1. Length of Stay in Program

Defined as the average number of days a household is enrolled in a given program.

For example, a household who enters a program on the first day of a month and exits on the tenth day of the same month would have a Length of Stay equal to 10 days.

¹ Responsibilities of the Continuum of Care (§578.7). HUD Interim Rule for Continuum of Care Program. Published 31 July 2012 in The Federal Register.

2. Exits to Permanent Housing

Defined as percent of households whose Destination at exit was

- a. Owned by client, no ongoing housing subsidy;
- b. Owned by client, with housing subsidy;
- c. Owned by client, no housing subsidy;
- d. Permanent supportive housing for formerly homeless persons (such as SHP, S+C, or SRO Mod Rehab);
- e. Rental by client, no housing subsidy;
- f. Rental by client, other (non-VASH) housing subsidy;
- g. Rental by client, VASH Subsidy;
- h. Staying or living with family, permanent tenure; or
- i. Staying or living with friends, permanent tenure.

3. Recidivism

Defined as percent of households who return to homelessness within two years after an exit to a permanent housing Destination as defined above.

For example, a household who exits from transitional housing with a destination of “Rental by client, without subsidy,” and enters emergency shelter or transitional housing within 24 months would count as a recidivist client. If the household enters emergency shelter or transitional housing 25 months after the exit to permanent housing, they are not counted as a recidivist.

4. Improvement in Income

Defined as percent of households whose total household income at program exit is greater than their total household income at program entry.

For example, a household whose members total income added up to \$550 per month at program entry and whose members total income added up to \$600 per month at program exit.

N.B., Supplemental Nutrition Assistance Program (Food Stamps) benefits are considered non-cash benefits and are not included in calculations for Improvements in Income.

5. Adults Employed at Exit

Defined as percent of persons aged 18 years or older who are employed at program exit.

This figure includes those who were unemployed at program entry that gained employment by the time they exited as well as those who were employed at program entry that maintained the employment through to program exit.

6. Households Exiting with Non-Cash Benefits

Defined as percent of households with at least one member receiving at least one non-cash benefit at program exit, including

- a. Supplemental Nutrition Assistance Program (Food Stamps);
- b. Medicaid;
- c. Medicare;
- d. SCHIP;
- e. Special Supplemental Nutrition Program for WIC;
- f. Veteran's Administration (VA) Medical Services;
- g. TANF Child Care Services;
- h. TANF Transportation Services;
- i. Other TANF-Funded Services; or
- j. Section 8 Public Housing or rental assistance.

7. Improved Discharge Reasons

Defined as a percentage point reduction in the number of households whose Reason for Leaving at program exit was among the following:

- a. Criminal activity/destruction of property/violence
- b. Disagreement with rules/persons
- c. Needs could not be met by program
- d. Non-payment of rent/occupancy charge
- e. Non-compliance with program
- f. Reached maximum time allowed by program

- g. Unknown/disappeared

N.B., this is intended to be a percentage point reduction in total number of households leaving for these reasons. For example, if 25% of households in one year exit for these reasons, a reduction to 20% in the following year is a 5 percentage point reduction, not a 20% reduction.

8. PSH Retention

Defined as the percentage of households whose length of stay in Permanent Supportive Housing is at least 181 days.

Targets for Performance Indicators

Not all program types have recommended targets for every performance indicator. Some program types have recommended targets for special populations instead of or in addition to overall targets. This is in keeping with HUD's Interim Rule², which calls for "performance targets appropriate for population and program type."

Recommended targets are listed here by program type for each indicator. A table is included that consolidates all of these for easier side-by-side comparison (Appendix I).

1. Length of Stay in Program

- a. Emergency Shelter: 35 days
- b. Transitional Housing: 180 days
- c. Permanent Supportive Housing: No target, but see "PSH Retention"
- d. Homeless Prevention/Rapid Re-Housing: 120 days for Prevention, 120 days for Level 1 & 2 profiles on National Alliance to End Homelessness (NAEH) Rapid-Rehousing (RRH) Triage Tool, 210 days for Level 3 and higher profiles on NAEH RRH Triage Tool.

2. Exits to Permanent Housing

- a. Emergency Shelter: 25 percent
- b. Transitional Housing: 80 percent
- c. Permanent Supportive Housing: 60 percent
- d. Homeless Prevention/Rapid Re-Housing: 84 percent

² Ibid.

3. Recidivism

- a. Emergency Shelter: 15 percent
- b. Transitional Housing: 10 percent
- c. Permanent Supportive Housing: No target
- d. Homeless Prevention/Rapid Re-Housing: 5 percent

4. Improvement in Income

- a. Emergency Shelter: 5 percent
- b. Transitional Housing: 21 percent
- c. Permanent Supportive Housing: 15 percent
- d. Homeless Prevention/Rapid Re-Housing: 20 percent

5. Adults Employed at Exit

- a. Emergency Shelter: 10 percent
- b. Transitional Housing: 25 percent
- c. Permanent Supportive Housing: 22 percent
- d. Homeless Prevention/Rapid Re-Housing: 35 percent

6. Households Exiting with Non-Cash Benefits

- a. Transitional Housing: 90 percent of families with children
- b. Permanent Supportive Housing: 90 percent of families with children
- c. Homeless Prevention/Rapid Re-Housing: 90 percent of families with children

7. Improved Discharge Reasons

- a. Emergency Shelter: 10 percentage points
- b. Transitional Housing: 10 percentage points
- c. Permanent Supportive Housing: 5 percentage points

8. PSH Retention

- a. Permanent Supportive Housing: 90 percent of households staying at least 181 days

Monitoring

Performance indicators should be tracked at least quarterly. Each quarter's indicators should be compared to those of previous quarters to allow evaluation of progress toward targets. Further, these indicators should be published to the entire community and reviewed by providers and the full TLCHB.

Toledo HMIS will extend the existing General Program Reports that are issued monthly to Contributing HMIS Organizations (CHOs) so that they include as many of the recommended Performance Indicators as is feasible. Non-CHOs who receive CoC Program or Emergency Solutions Grant funding should furnish these indicators to TLCHB on a quarterly basis for inclusion in the overall community figures.

Appendix I: Performance Indicators and Targets by Program Type

Program Type Indicator	Emergency Shelter	Transitional Housing	Permanent Supportive Housing	Homeless Prevention and Rapid Re-Housing
1. Length of Stay in Program	35 days	180 days	--	HP: 120 days
				RRH Level 1&2: 120 days
				RRH Level 3 and higher: 360 days
2. Exits to Permanent Housing	25% overall	80%	60%	84%
3. Recidivism	15% overall	10%	--	5%
4. Improvement in Income	5%	21%	15%	20%
5. Adults Employed at Exit	10%	25%	22%	35%
6. Households Exiting with Non-Cash Benefits	--	90% (families only)	90% (families only)	90% (families only)
7. Improved Discharge Reasons	10%	10%	5%	--
8. PSH Retention	--	--	90%	--

PROJECT HOME RAPID RE-HOUSING POLICY - PROTOCOL – PROCEDURE
March 2013

All policies, protocols and procedures contained within this document support and/or stem from those contained within two Toledo Lucas County Homelessness Board approved documents: *Coordinated Assessment, Centralized Approach* (August 2012). The purpose of which is two-fold: 1) Assess the household's immediate housing crisis with solution reasonably expected to provide safe housing for at least one week's time; and 2) Housing Solution: Make preliminary determination of need and eligibility for appropriate long-term housing solution.

I. Included in these documents are:

- a. Flow Chart – Centralized Approach: Diversion, Emergency Response, Temporary Housing, Permanent Supportive Housing, Rapid Re-Housing and Homelessness Prevention
- b. Guiding Principles: Household Safety, Efficiency, Fairness
- c. Data-Collection Expectation
- d. Service Overview: Diversion, Homeless Prevention, Rapid Re-Housing
- e. Direct Financial Assistance Parameters

II. Project Home is the name of the Toledo Lucas County CoC Homeless Service System:

- a. PHome participating agencies are required to be active members in the CoC Housing Collaborative Network (HCN) and serve on a Quality of Care (QoC) committee.
 - i. HCN reviews and recommends policy revisions/additions
 - ii. QoC reviews and advises procedures and coordination of services
- b. The PHome Rapid Re-Housing (PHome RRH) component is a multi-agency effort via Memorandum of Understanding and/or contract and operates under the Program Management of TLCHB.

III. PHome Rapid Re-Housing Partners provides the following:

- a. Coordinated Assessment (CA)
- b. Case Management Services
- c. Housing Placement Services
- d. Financial Services
- e. HMIS

IV. PHome RRH partners services include:

- a. Screening, Assessment, & Housing Type Assignment (CA)
- b. Housing Stabilization Services: Diversion, Case Management, Housing Placement, DFA requests, Legal Intervention, Recertification
- c. Direct Financial Assistance: Rental & Utility Deposit and Assistance (including six months arrears); moving and storage costs; hotel stay. All DFA must assure participant housing is secured, housing meets rent reasonableness and is under lease with landlord

V. PHome RRH partners are members of the PHome RRH advisory team meeting no less than bi-monthly.

VI. PHome RRH households to be served annually:

- a. 100 Short Term DFA (\$2,500 maximum) and Housing Stabilization Services
- b. 150 Medium Term DFA and Housing Stabilization Services
- c. 25 Diversion Solution with Housing Stabilization Services

VII. PHome RRH Eligibility:

- a. Below 30% AMI
- b. Homeless as defined below by HUD:
 - i. An individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:
 1. An individual or family with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground;
 2. (An individual or family living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state, or local government programs for low income individuals); or
 3. An individual who is exiting an institution where he or she resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution;
 - ii. An individual or family who will imminently lose their primary nighttime residence, provided that:
 1. The primary nighttime residence will be lost within 14 days of the date of application for homeless assistance;
 2. No subsequent residence has been identified; and
 3. The individual or family lacks the resources or support networks, e.g., family, friends, faith-based or other social networks needed to obtain other permanent housing; or
 - iii. Any individual or family who:
 1. is fleeing, or is attempting to flee, domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions that relate to violence against the individual or a family member, including a child, that has either taken place within the individual's or family's primary nighttime residence or has made the individual or family afraid to return to their primary nighttime residence;
 2. Has no other residence; and
 3. Lacks the resources or support networks, e.g., family, friends, faith-based or other social networks, to obtain other permanent housing.

VIII. PHome RRH Participant Priorities: First time homeless; Homeless families with children; Veterans (VASH/VOA – deposit/first month rent)

IX. PHome RRH Process Flow employs progressive intervention: Diversion **first**

- a. **Screened:** UWGT 2-1-1 Information & Referral Specialists
Who: All seeking housing crisis intervention assistance
Record: Refer documentation
- b. **Assessed:** UWGT Centralized Access Coordinator
Who: All those meeting pre-screened criteria
Record: Client spreadsheet
- c. **Assigned:** UWGT Centralized Access Coordinator
Who: Enrolled clients – capacity permitting
Case Assignments: LSS (households w/school-aged children – housed & 20 shelter)
Diversion: CAC (maintain client file; bi-weekly follow-ups for one month) Record: HMIS
- d. **Case Management:** LSSNWO & TASC & FOCUS
Who: Assigned Clients
Record: HMIS services / HMIS exit & Client File
- e. **Housing Placement:** FOCUS
Who: Case Managers for housing placement services for enrolled clients: rent reasonableness; inspections; housing search; lease review
Record: HMIS service
- f. **Recertification:** Case Management Agency
Record: HMIS services & Client File
- g. **Exit:** Case Manager
Record: HMIS & Client File
- h. **Exit Appeal:** Project Home Manager (TLCHB)
Client File & TLCHB file

X. PHome RRH Protocols

- a. **Landlord Relations:**
Landlords are to be engaged as soon as possible beginning at CA and following through Housing Placement and agree to payment schedule as arranged with CM and agree not to evict barring any subsequent lease violations
- b. A Rental Agreement will exist and be executed between PHome Case Management Services and the Landlord on behalf of an identified client.
- c. Housing must meet Housing Quality Standards including Visual Lead Paint Assessment
- d. If an occupied units fails the above the landlord will be notified of the failure and if repairs are achievable within two weeks arrangements will be agreed upon among tenant, housing placement and landlord. This agreement must be in place within five days of failure.
- e. **Rent Reasonableness:** All units receiving PHome DFA will be subject to and meet the rent reasonableness test.

- f. Each provider service agency will execute a *Client Consent to Serve* form with a PHome RHH client (head of household).
- g. Case Management Services: All enrolled clients will receive case management services focusing on housing costs stability and connection to community and mainstream resources. CM services will include a minimum of one monthly home visit and monthly budget review. CM's are not required to transport clients to appointments.
- h. Direct Financial Assistance will be paid directly to vendors through an approved Request for Funds form. Maximum amount for short term (three-six months) is \$2,500. Maximum amount for medium term is as permitted by partner grant agreement with HUD. DFA permitted:
 - i. Rental Deposit
 - ii. Rental Assistance
 - iii. Rental Arrears (six months)
 - iv. Utility Deposit
 - v. Utility Assistance
 - vi. Moving Costs Assistance (non-standard item and requires Project manager approval unless waived)
 - vii. Hotel/Motel Vouchers (non-standard item and requires Project manager approval unless waived. Not to exceed 4 weeks)
- i. Client Recertification: All enrolled clients are to be recertified every three months from CM enrollment. This is done within CM agency as approved by agency/project director.
- j. Data Collection & Reporting: All agencies participating in PHome RRH must be a TLCHB HMIS Contributing Organization. All clients receiving PHome RRH services must receive information on HMIS and must provide permission to participate. All clients are to be enrolled in HMIS.
- k. Client Exit: All enrolled clients are to be exited within 14 days of the following:
 - i. Successful completion: Client has achieved housing stability
 - ii. Assistance limit reached:
 - iii. Client is no longer eligible at recertification;
 - iv. Noncompliance: Client does not adhere to Consent to Serve and has failed to respond to CM multiple attempts (no less than 3) to resolve matters
 - v. Deteriorated prospects for housing stability
 - vi. Need for intensive case management services
 - vii. Other: Unique circumstances not covered above and must be described thoroughly on exit form
- l. Client Exit: All exited clients are to be referred to available assistance including Coordinated Assessment if homelessness is a consequence of their exit.
- m. A Client Exit goal will include housing costs at no more than 60% of household income, optimally.

- n. Appeals and Grievances: All clients have a right to appeal and/or grieve a decision action or determination made by service provider that the client disagrees with according to the service provider appeal process.
- o. Exit Appeal: All clients are to receive information on exit appeal decisions. These are to be submitted to the Project Manager whose decision will be based on review of client file and will be considered final.

XI. Revisions / Additions to this manual will be attached as approved

XII. The Project Manager will maintain all forms associated with the program.

**Ordinances for the 2013-2014 Action Plan
(CDBG, HOME and ESG)**

ORD. 199-13

Authorizing the Mayor to accept, deposit, appropriate and expend the Community Development Block Grant received from the U.S. Housing & Urban Development Department; and declaring an emergency.

SUMMARY & BACKGROUND:

The City of Toledo (COT) annually receives from the U.S. Housing & Urban Development Department (HUD) a designated Community Development Block Grant amount, as an entitlement city and participating jurisdiction, for the purpose of addressing three HUD dictated national objectives; two of which are: benefit low and moderate income individuals or areas, as well as, eliminate slum and blight conditions. The city's receipt and acceptance of the CDBG grant amount compels it to utilize the funds within certain HUD regulations, directives, and guidelines, as well as, pursuant to the HUD approved Five Year Consolidated Plan for the City of Toledo. Specifically, the current Consolidated Plan which the COT must follow is in effect from 2010 through 2015. Each year, however, the COT submits to HUD its One Year Action Plan, describing how it will continue to implement and execute the current Five Year Consolidated Plan, but within the subject Program Year. Basically, the City must submit the One Year Action Plan each year within the respective five year period in order to continue to receive the annual CDBG allocation from HUD. The HUD allocation, however, is premised on population numbers, housing stock (age and condition) as well as employment levels. The annual HUD allocation has consistently decreased yearly. And it is not known, at this juncture, how much CDBG dollars will be allocated to the COT.

This Ordinance is to authorize the Mayor to submit to HUD the 2013-2014 One Year Action Plan, accept the 2013 Program Year CDBG allocation from HUD, deposit the 39th Program Year CDBG funds received from HUD into the appropriate Account Codes, and expend the amount received pursuant to the Five Year Consolidated Plan, and more specifically, Schedule A as attached, as Exhibit A. The 2013-2014 One Year Action Plan (draft) was delivered to Toledo City Council on April 8th, 2013. The final 2013-2014 One Year Action Plan will be attached, referenced and incorporated in its entirety to this Ordinance as Exhibit B. NOW, THEREFORE,

Be it ordained by the Council of the City of Toledo:

SECTION 1. That the Mayor is authorized to submit the 2013-2014 One Year Action Plan to HUD, as well as, accept the 39th Program Year CDBG allocation from HUD, estimated to be no more than \$6,839,464 million, and deposit the amount received from HUD into Account Code 2015/16100/407400/5G39000STDADM (Community Development Block Grant Fund) pursuant to HUD regulations for the purpose delineated in the 2013-2014 One Year Action Plan; submitted to HUD on May 15, 2013, attached, referenced and incorporated in its entirety in this Ordinance as Exhibit B.

SECTION 3. That the appropriation in the amount estimated to be no more than \$6,839,464 is authorized from the unappropriated grant proceeds in the Community

Development Block Grant Fund and further authorizing the expenditure of said amount per the 2013-2014 Allocations and One Year Action Plan attached, referenced and incorporated in its entirety to this Ordinance as Exhibit B.

SECTION 4. That the Mayor and the Director of Neighborhoods are authorized to enter into the necessary contracts or agreements in an amount not to exceed the estimated amount of \$6,839,464 with those entities having demonstrated the capacity to implement the activities and programs described in the 2013-2014 One Year Action Plan in furtherance of HUD objectives and pursuant to HUD regulations, directives and guidelines, as applicable and pertinent to the CDBG.

SECTION 5. That the Finance Director is authorized to draw his warrant or warrants in an amount not to exceed the amount received from HUD for the 39th CDBG program year, estimated to be \$6,839,464 from the Community Development Block Grant Fund in payment of all obligations authorized upon presentation of properly approved documentation and for the purpose authorized in this Ordinance.

SECTION 6. That this Ordinance is declared to be an emergency measure and shall take effect and be in force from and after its passage. The reason for the emergency is the fact that this Ordinance is necessary for the immediate preservation of the public peace, health, safety and property, and for the further reason that this Ordinance must be immediately effective in order to allow the City of Toledo to implement the 2013-2014 One Year Action Plan submitted to HUD on May 15, 2013 as it relates to the CDBG funds to be received from HUD.

Vote on emergency clause: yeas 9, nays 0.

Passed: May 16, 2013, as an emergency measure: yeas 9, nays 0.

Attest:

Gerald E. Dendinger
Clerk of Council

Paula Hicks-Hudson
President of Council

Line-item veto by Michael P. Bell, Mayor on May 22, 2013.

Line-item veto upheld: May 28, 2013: Over-ride line-item veto: yeas 5, nays 4.

22nd Program Year HOME
Department of Neighborhoods
Bonita Bonds (x1401)
(Revised)

ORD. 200-13

Authorizing the Mayor to accept, deposit, appropriate and expend the HOME Investment Partnership Program Grant received from the U. S. Housing & Urban Development Department; and declaring an emergency.

SUMMARY & BACKGROUND:

The City of Toledo (COT) receives from the U.S. Housing & Urban Development Department (HUD) a designated amount of HOME Investment Partnership Program (HOME) Grant dollars, as an entitlement city and participating jurisdiction, for the purpose of meeting HUD national objectives, as well as, providing affordable housing to low and moderate income individuals or families. The city's receipt and acceptance of the grant amount compels it to utilize the funds within certain HUD regulations, directives, and guidelines, as well as, pursuant to the HUD approved Five Year Consolidated Plan for the City of Toledo. Specifically, the current Consolidated Plan which the COT must follow is in effect from 2010 through 2015. Each year, however, the COT submits to HUD its One Year Action Plan, describing how it will continue to implement and execute the current Five Year Consolidated Plan but within the subject Program Year. The City must submit the One Year Action Plan each year within the respective five year period in order to continue to receive the annual HOME allocation from HUD.

This Ordinance is to authorize the Mayor to submit to HUD the 2013-2014 One Year Action Plan, accept the 2013 Program Year HOME allocation from HUD, deposit the HOME funds received from HUD into the appropriate Account Codes, and expend the amount received pursuant to the Five Year Consolidated Plan, and more specifically, the One Year Action Plan for the 2013 Program Year to be submitted to HUD on May 15th, 2013. The 2013-2014 One Year Action Plan (draft) was delivered to Toledo City Council on April 8th, 2013 and the final is referenced and incorporated in its entirety to this Ordinance as Exhibit A. NOW, THEREFORE,

Be it ordained by the Council of the City of Toledo:

SECTION 1. That the Mayor is authorized to submit the 2013-2014 One Year Action Plan to HUD, as well as, accept the 22nd Program Year HOME allocation from HUD, estimated to be no more than \$1,682,898 and deposit the amount received from HUD into Account Code 2025 16200 407400 5GH2202STDREH (Toledo HOME Program Fund) pursuant to HUD regulations for the purpose delineated in the 2013-2014 One Year Action Plan; to be submitted to HUD by May 15, 2013, referenced and incorporated in its entirety in this Ordinance as Exhibit A.

SECTION 2. That the appropriation in the amount estimated to be no more than \$1,682,898 is authorized from the unappropriated grant proceeds in the Toledo HOME Program Fund into various accounts within 2025-16200 is authorized, and further authorizing the expenditure of the same for the activities and programs described in the

2013-2014 One Year Action Plan in furtherance of HUD objectives and pursuant to HUD regulations, directives and guidelines, as applicable and pertinent to the HOME grant.

SECTION 3. That the Mayor and the Director of Neighborhoods are authorized to enter into the necessary contracts or agreements to implement the activities and programs described in the 2013-2014 One Year Action Plan in furtherance of HUD objectives and pursuant to HUD regulations, directives and guidelines, as applicable and pertinent to the HOME grant.

SECTION 4. That the Finance Director is authorized to issue his warrant or warrants against Account Code 2025-16200 in an estimated amount not to exceed \$1,682,898 in payment of all obligations authorized under the HOME allocation upon presentation of properly approved documentation.

SECTION 5. That this Ordinance is declared to be an emergency measure and shall take effect and be in force from and after its passage. The reason for the emergency is the fact that this Ordinance is necessary for the immediate preservation of the public peace, health, safety and property, and for the further reason that this Ordinance must be immediately effective in order to allow the City of Toledo to implement the 2013-2014 One Year Action Plan submitted to HUD on May 15th, 2013 as it relates to the HOME grant to be received from HUD.

Vote on emergency clause: yeas 11, nays 0.

Passed: May 16, 2013, as an emergency measure: yeas 11, nays 0.

Attest:

Gerald E. Dendinger
Clerk of Council

Paula Hicks-Hudson
President of Council

Approved:

May 17, 2013
Michael P. Bell
Mayor

27th Program Year ESG
Department of Neighborhoods
Bonita Bonds (x1401)
(Revised)

ORD. 201-13

Authorizing the Mayor to accept, deposit, appropriate and expend the Emergency Solutions Grant received from the U.S. Housing & Urban Development Department; and declaring an emergency.

SUMMARY & BACKGROUND:

The City of Toledo (COT) receives from the U.S. Housing & Urban Development Department (HUD) a designated Emergency Solutions Grant (ESG) amount, as an entitlement city and participating jurisdiction, for the purpose of ending homelessness in Toledo. The city's receipt and acceptance of the grant amount compels it to utilize the funds within certain HUD regulations, directives, and guidelines, as well as, pursuant to the HUD approved Five Year Consolidated Plan for the City of Toledo. Specifically, the current Consolidated Plan which the COT must follow is in effect from 2010 through 2015. Each year, however, the COT submits to HUD its One Year Action Plan, describing how it will continue to implement and execute the current Five Year Consolidated Plan, but within the subject Program Year. The City must submit the One Year Action Plan each year within the respective five year period in order to continue to receive the annual ESG allocation from HUD. In the Five Year Consolidated Plan, as well as, the 2013-2014 Action Plan, one of eleven priorities is "ending homelessness". Likewise, the Consolidated Plan and each year's Action Plan, inclusive of the 2013-2014, specifies that the COT will partner and collaborate with the HUD designated Continuum of Care (CoC) entity for Toledo (and Lucas County), i.e., the Toledo Lucas County Homelessness Board (TLCHB), in addressing the goal of ending homelessness in the community. It is the TLCHB as the HUD designated CoC entity that can best coordinate the response (e.g., rapid re-housing), the resources (e.g., leveraging of several funding sources), and the responsibility (e.g., community focus/representation) for ending homelessness in the Toledo community.

This Ordinance is to authorize the Mayor to submit to HUD the 2013-2014 One Year Action Plan, accept the 2013 Program Year ESG allocation from HUD, deposit the 27th Program Year ESG funds received from HUD into the appropriate Account Code, and expend the amount received pursuant to the Five Year Consolidated Plan, and more specifically, the One Year Action Plan for the 2013 Program Year to be submitted to HUD on May 15th, 2013. The 2013-2014 One Year Action Plan (draft) was delivered to Toledo City Council on April 8th, 2013 and the final is referenced and incorporated in its entirety to this Ordinance as Exhibit A. NOW, THEREFORE,

Be it ordained by the Council of the City of Toledo:

SECTION 1. That the Mayor is authorized to submit the 2013-2014 One Year Action Plan to HUD, as well as, accept the 27th Program Year ESG allocation from

HUD, estimated to be no more than \$610,343 and deposit the amount received from HUD into Account Code 2016-16100-407400-5GE2702TLCHB1 (Operations Grants Fund) pursuant to HUD regulations for the purpose delineated in the 2013-2014 One Year Action Plan; to be submitted to HUD by May 15, 2013, referenced and incorporated in its entirety in this Ordinance as Exhibit A.

SECTION 2. That the appropriation from the unappropriated grant proceeds in the Operations Grants Fund is authorized in an amount estimated to be no more than \$610,343 into Account Code 2016-16100-5GE2702; and expenditure of the same for the purpose stated in the 2013-2014 Action Plan, as it pertains to and in furtherance of the priority of ending homelessness in the Toledo area.

SECTION 3. That the Mayor and the Director of Neighborhoods are authorized to enter into a contract with the Toledo Lucas County Homelessness Board (TLCHB), for the purpose stated in the 2013-2014 Action Plan, as it pertains to and in furtherance of the priority of ending homelessness in the Toledo area; subject to the terms and conditions deemed proper and requisite according to the Director of Law, not to exceed the amount provided by HUD for the ESG activities.

SECTION 4. That the Finance Director is authorized to issue his warrant or warrants in an amount not to exceed the estimated \$610,343 from the Account Code authorized above in payment of all obligations authorized under the 27th ESG program year allocation upon presentation of properly approved documentation.

SECTION 5. That this Ordinance is declared to be an emergency measure and shall take effect and be in force from and after its passage. The reason for the emergency is the fact that this Ordinance is necessary for the immediate preservation of the public peace, health, safety and property, and for the further reason that this Ordinance must be immediately effective in order to allow the City of Toledo to implement the 2013-2014 One Year Action Plan submitted to HUD on May 15th, 2013 as it relates to the ESG funds to be received from HUD and pursuant to HUD regulations.

Vote on emergency clause: yeas 11, nays 0.

Passed: May 16, 2013, as an emergency measure: yeas 11, nays 0.

Attest:

Gerald E. Dendinger
Clerk of Council

Paula Hicks-Hudson
President of Council

Approved:

May 17, 2013
Michael P. Bell
Mayor