



City of Toledo Department of Public Utilities

Senior Water Discount Program

Application for Income-Based Water Volume Discount*

Customer Service *Office* Hours
420 Madison Ave.,
Toledo, OH 43604
Mon. - Fri., 8:00 a.m. - 4:30 p.m.

www.toledo.oh.gov
dpucustomerservice@toledo.oh.gov
Fax: (419) 936-7853

Phone: (419) 245-1800
Customer Service *Telephone* Hours
Mon. - Fri., 7:00 a.m. - 6:00 p.m.

Name: _____ Date of Birth: _____

Spouse (if applicable): _____ Date of Birth: _____

Service Address: _____

City: _____ State: _____ Zip Code: _____

Telephone Number: _____ Email: _____

Account Number (From Account Holder's Water Utility Bill): _____

Number of people living in this household: _____

Income Verification via Pathway

I am currently receiving services through Pathway

-or-

I will be applying for services through Pathway

By signing this application and applying for this discount I hereby assert that the information I have provided is true and accurate. I further authorize the Department of Public Utilities and Pathway to share relevant information about my income to verify that I qualify.

Applicant Signature: _____ Date: _____

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|--------------------|-----------------------------------|---------------------------------|--------------------|
| Internal Use Only: | <input type="checkbox"/> Approved | <input type="checkbox"/> Denied | Letter Date: _____ |
| BP#: _____ | Initials: _____ | Approval Date: _____ | |

* This application is for homeowners who have already been qualified as Senior/ Water Discount Customers through the Lucas County Auditor's Office (419-213-4336), and may qualify for additional discounts based on their income and household size.