

## City of Toledo Department of Public Utilities Voluntary Monthly Budget Plan

The Voluntary Monthly Budget Plan is for customers who prefer to budget their household expenses by the month. We accept multiple payments in any amount from customers who prefer to make smaller, more frequent payments rather than paying a larger quarterly sum.

Customer Service Representatives can provide an actual monthly estimate for your household based on past usage, or you can divide your usual quarterly bill by 3 for an estimated monthly payment amount. If you prefer to pay twice a month, divide your quarterly bill by 6. It is entirely up to you how much, and how often you decide to pre-pay, based on your own circumstances.

*A very general estimate for households based on number of residents: 1 person--\$50 per month, 2 people--\$60 per month, 4 people--\$75 per month, but does not account for teenage showers or irrigation!*

There is no difference in your utility charges whether you pay by the week, month or quarter. Simply make the pre-payments in the amount you choose in advance of the next meter reading date which is indicated on your billing statement.

**The most important thing to know about the Voluntary Monthly Budget Plan is that customers must pay the full quarterly amount due by the regular due date in order to remain current and to avoid late charges. This plan simply provides an opportunity to make the full payment in smaller bites.**

If you make a pre-payment that is not reflected on your next quarterly statement, your bill may have been generated prior to your payment reaching us— Customer Service can confirm whether we have received the pre-payment and provide an accurate quarterly amount due.

Customer Service Representatives are available to answer any questions you may have about the Voluntary Monthly Billing Plan or any DPU services during regular business days from 7 am to 6 pm at 419-245-1800. Thank you for being our customer!

### Voluntary Monthly Budget Plan Payment

(Payment stub is not required to participate)

Name: \_\_\_\_\_

Service Street Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Account Number (find at top left of statement): \_\_\_\_\_

Payment Amount: \_\_\_\_\_ Check # \_\_\_\_\_ Date: \_\_\_\_\_



Mail to or drop off at the green payment box in front of the building at:

Department of Public Utilities  
Ohio Building  
420 Madison Avenue, Suite 100  
Toledo, OH 43667-0001

**Thank You!**